

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>	<p><b>DOT Auto Safety Hotline</b> <b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
	<p>Date Received 29 SEP 2017 NOV 1 2017</p>		<p>Repository <input type="checkbox"/></p> <p>Reference No. 11030509</p>	
<p><b>OWNER INFORMATION (Type or Print)</b></p>			<p>Daytime Telephone Number</p>	
<p>Name: [REDACTED]</p>			<p>E-mail Address</p>	
<p>Address: [REDACTED]</p>			<p>Evening Telephone Number</p>	
<p>City MOUNT CORY</p>	<p>State OH</p>	<p>Zip Code [REDACTED]</p>		
<p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>				
<p><b>VEHICLE INFORMATION</b></p>				
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2MEFM75W2YX [REDACTED]</p>		<p>Make MERCURY</p>	<p>Model GRAND MARQUIS</p>	<p>Model Year 2000</p>
<p>Date Purchased</p>	<p>Dealer's Name and Telephone Number N/A</p>		<p>Engine: No: Cylinders</p>	<p>Fuel Type: Reg.</p>
<p>Original Owner <input type="checkbox"/></p>	<p>Dealer's City</p>	<p>State</p>	<p>Zip Code</p>	
<p>Transmission Type Automatic</p>	<p><input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control</p>	<p>Powertrain 2 wheel Automatic drive</p>	<p>Multiple Failure: Yes</p>	<p>Incident Date(s) 28-SEP-2017</p>
<p><b>FAILED COMPONENT(S)/PART(S) INFORMATION</b></p>				
<p>Vehicle Component Codes: 120000 LIGHTING (PWS), 110000 ELECTRICAL SYSTEM</p>			<p>Failure Mileage 124000</p>	<p>Failure Speed N/A</p>
<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b></p>				
<p>Tire Make</p>	<p>Tire Model (Name or Number)</p>		<p>Tire Size (Example P215/65R15)</p>	
<p>DOT No. (Example: DOTM19ABC036)</p>	<p><input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair</p>	<p>Failure Location:</p>		
<p>Tire Component Code</p>			<p>Tire Failure Type:</p>	
<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b></p>				
<p>Make:</p>	<p>Date Manufactured:</p>	<p>Model No./Name:</p>		
<p>Seat Type:</p>		<p>Installation System:</p>		
<p>Child Seat Component Code:</p>		<p>Failed Part:</p>		
<p><b>APPLICABLE INCIDENT INFORMATION</b> (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</p>				
<p>Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Number of Persons Injured 0</p>	<p>Number of Deaths 0</p>	<p>Reported to Police N</p>
<p><b>Narrative Description of Incident(S), Crash(es), and Injury(ies).</b> Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>				
<p>TL* THE CONTACT OWNS A 2000 MERCURY GRAND MARQUIS. WHILE STATIONARY, THE VEHICLE WOULD NOT START WHEN PROMPTED. UPON STARTING THE VEHICLE, A CLICKING NOISE OCCURRED AND THE VEHICLE FAILED TO START. THE VEHICLE WAS TOWED TO AN INDEPENDENT MECHANIC WHERE IT WAS DIAGNOSED THAT THE HEADLAMP MODULE WAS FAULTY AND DRAINED THE BATTERY. THE DEALER WAS NOT CONTACTED. THE MANUFACTURER WAS MADE AWARE OF THE ISSUE AND STATED THAT THERE WAS NO RECALL AND REFERRED THE CONTACT TO NHTSA. THE FAILURE MILEAGE WAS APPROXIMATELY 124,000.</p>				
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.</p>			<p>ATTACH ADDITIONAL SHEETS IF NECESSARY</p>	
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>				