

To: National Highway Traffic Safety Administration

JUN 14 2018

CL-11029668-8738

[Redacted]
Baltimore, MD. [Redacted]

May 16, 2018

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

FIAT CHRYSLER AUTOMOBILES NV

Customer Service

P.O. Box 21-8004

Auburn Hills, MI. 48321-8004

"BY CERTIFIED MAIL

RETURN RECEIPT REQUESTED

Dear Chrysler Customer Service,

I am writing to "NOTIFY" you of the problems I have been having with my "2018 JEEP GRAND CHEROKEE LIMITED 4X4 TRAILHAWK (CHERRY RED)" - VIN: 1C4RJFLG8JC [Redacted] and I am requesting that you correct these problems within "30 DAYS OF YOUR RECEIPT OF THIS LETTER."

I purchased this care from "JONES JUNCTION, LARRY KROPFF GENERAL MANAGER, 1510 BEL AIR ROAD, BEL AIR, MD. 21014 ON February 28, 2018. I began having trouble with the following problems: "The mileage recorded on my odometer, 14.5-15.3 mpg does not conform to the manufacturer's disclosed miles per gallon of 18 City & 21 highway." My 2nd problem is that the gears of the transmission are defective-while idling or accelerating from a stop or while driving the "drive gear" shifts into an unknown gear and the vehicle will not move forward. These two (2) vehicle problems have persisted from the beginning as of February 28, 2018. I have not taken my car back to the dealer for repairs but I am instead notifying Fiat Chrysler of these problems and am requesting that you contact the dealer to set up an appointment to correct all of these problems at no charge. I have spoken to this dealer on the telephone about my problems.

These problems substantially impair both the use and value and additional expenditures of gas for my car. "More gas for less disclosed miles per gallon." Therefore, if you and your dealer are unable to correct this problem in a "reasonable number of attempts" as that phase is defined in "MARYLAND'S AUTOMOTIVE WARRANTY ENFORCEMENT ACT (MD CODE ANN.,

NM
6-19-18
W

COM. LAW II, SECTIONS/PARAGRAPH 14-1502 (D), I will expect you you to repurchase and replace (release) my vehicle pursuant to paragraph/section14-1502(c) of this ACT.

I am requesting that upon receipt of this notification letter that you set up a file and copy the Office of the Attorney General of Maryland, "CONSUMER PROTECTION DIVISION." 200 Saint Paul Place, 16th Floor, Baltimore, MD. 21202-2021.

Please contact me at the above address for "ALL" correspondence. No emails or telephone contacts. All correspondence to be documented. Contact me to arrange a mutually convenient date and time for you to inspect my car and make the necessary repairs.

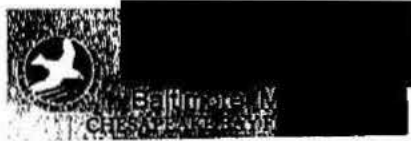
If my vehicle problems cannot be fixed I am requesting that Fiat Chrysler Automobiles NV subtract 15 per cent (15%) of the purchase/lease price for my use of this vehicle, and a reasonable allowance for damage attribute dto normal wear and tear and a re-lease of this identical car.

I decline to submit my dispute to arbitration-this is my choice.

Enclosure: Maryland Lemon Law Complaint form

CC: Office of the Attorney General of Maryland "Consumer Protection Division."

NOTE: Please refer my
FIAT CHRYSLER & Dove) INSTRUCTION
AUTOMOTIVE [DEALER] to
"ALL" other appropriate
Federal & State Regulatory
& Enforcement Agencies



BALTIMORE MD 212

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