

NOV 07 2017

02-11029068-7325

October 19, 2017

TO: *National Association of Insurance Commissioners*

RE: Chrysler Jeep Grand Cherokee, 2015, Limited  
VIN: C4RJFBG5FC [REDACTED]

Purchased From: Atlantic Automotive Corporation, Mile One Heritage  
Automotive Group, 9219 Harford Road, Baltimore, MD. 21234.  
"LIFE-THREATENING SAFETY DEFECT."

This "life-threatening defect" was brought to the attention of the service department of Mile One Heritage on May 2, 2016.....and, to date, has "NOT" been corrected. Please reference enclosed letter dated May 2, 2016 to Mile One Heritage Service Department, Number #9 bracketed for special attention.

This is a complaint against: Atlantic Automotice Corporation, Fiat Chrysler Automotive N.A., and Fiat Chrysler Automotive North America Holdings for failure to correct this defect which is "LIFE-THREATENING" since May 2, 2016 as per the attached service request to this Mile One Heritage Dealer at 9219 Harford Rd., Baltimore, MD. 21234. This "TRANSMISSION AND RELATED DEFECTS" suddenly and without any notice causes temporary loss of control to my vehicle while driving at any speed and under any conditions. This "LIFE-THREATENING" safety defect is not identified in my Manual or by any synbols on my dashboard displays

I am requesting the immediate repairs of this "LIFE-THREATENING DEFECT," I am issuing a complaint involving reimbursement from the above-referenced entities under Maryland and Federal Lemon Laws and I am requesting that my named be added and made available to any and all "class-action lawsuits.

Sincerely.. [REDACTED] Baltimore, MD. [REDACTED]

- cc: Office of the Attorney General of Maryland, Consumer Protection Division
- National Highway Transportation Safety Administration
- U. S. Justice Department .
- Social Media Platforms
- Consumer Reports – Magazine and Internet Digital Platforms
- Center For Auto Safety
- Insurance Institute For Highway Safety
- Better Business Bureau Auto Lines
- Attorneys Generals of Fifty (50) States *(NATIONAL ASSOCIATION OF ATTORNEYS GENERAL)*
- Better Business Bureaus of Fifty (50) States *(COUNCIL OF BETTER BUSINESS BUREAUS)*
- Insurance Information Institute
- National Association of Insurance Commissioners

SWL:sl

cc: [CONTINUED]

FIAT CHRYSLER AUTOMOTIVE N.V. JE 2010 MARCHIONNE /  
- 25 N. TAMES ST LONDON SW1A-1 HA / CEO

1000 CHRYSLER DRIVE ← FIAT CHRYSLER AUTOMOTIVE NORTH AMERICAN HOLDINGS  
7430 RIVERHILL LN, MD 48326 STEVEN R. FAER / CEO ATLANTIC AUTOMOTIVE GROUP  
- 28 WALKER AVE BALTO., MD 21208

NM  
12-5-17  
W



National Association of  
Insurance Commissioners

National Association of Insurance Commissioners

**EXECUTIVE OFFICE**  
HALL OF THE STATES  
444 NORTH CAPITOL STREET, N.W., SUITE 700  
WASHINGTON, D.C. 20001-1509

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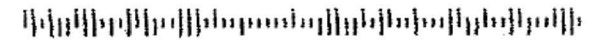
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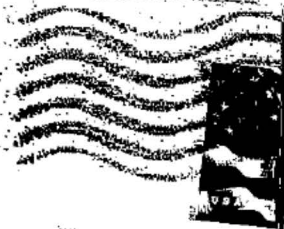
**U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation (NVS-210)  
1200 New Jersey Avenue SE  
Washington, DC 20590**

20590-





POSTAGE WILL BE PAID BY ADDRESSEE



Auto defect  
not being handled  
by dealer.

~~National Association  
- Insurance Commissioners  
444 North Capitol St. NW  
Washington D.C. 20001~~

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