

Dear Sir INFORMATION ACT (FOIA), 5 U.S.C. 552 (b) (6) 029589-4445

I am writing this letter to find out why I got a Recall on My Ford 2012 Escape Back In December 2016 I Made a copy of the Front Page of the Recall For you.

AUG -4 2017

I went to My Ford dealer where I got the car on April 3, 2017 they where waiting for part to call in then May. I call them on 6/29/17 and got told there still waiting for Ford to supply the Part, There has Nothing wrong so far with the car But still would like It check. I think 7 Month Is a Long time



New Fair Field Ct.



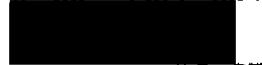
PS My Dealer has help Me when I call

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NEW FAIRFIELD, CT [REDACTED]

December 2016

**\*\*\* IMPORTANT SAFETY RECALL \*\*\*  
(PROGRAMA DE SEGURIDAD IMPORTANTE)**

**Safety Recall Notice 16S41 / NHTSA Recall 16V-777  
Aviso de Revisión de Seguridad 16S41**

2012 Escape

Your Vehicle Identification Number (VIN): 1FMCU9DG9CKC [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Ford Motor Company has decided that a defect which relates to motor vehicle safety exists in your vehicle, with the VIN shown above.

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment, together with your dealer, is to provide you with the highest level of service and support.

**What is the issue?**

On your vehicle, the fuel delivery module may develop a crack in the fuel supply port, which could result in a leak. If a leak is present, you are likely to detect a fuel odor and/or visible fuel on the ground under the fuel tank. A fuel leak in the presence of an ignition source may increase the risk of a fire.

**What will Ford and your dealer do?**

Ford Motor Company is working diligently to procure the parts needed to repair your vehicle. When a repair is available for Safety Recall 16S41, Ford Motor Company will notify you via mail to schedule a service appointment with your dealer to have your vehicle repaired. Coverage is automatically transferred to subsequent owners.

**What should you do?**

**If your vehicle exhibits symptoms of a fuel odor, or visible fuel on the ground under the fuel tank**, immediately contact your dealer and request a service appointment for diagnosis and repair relating to Safety Recall 16S41. Provide the dealer with the VIN of your vehicle, which is printed near your name at the beginning of this letter.

**If your vehicle does not exhibit these symptoms**, no action is required by you at this time. Ford will notify you by mail when service parts are available, at which time a service appointment to perform this safety recall may be scheduled.

**Please note: Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.**

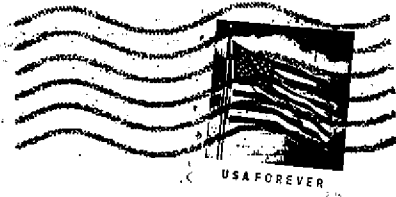


NEW FAIRFIELD, CT

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