

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

From: [Wells, T.Cynthia CTR \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW [REDACTED] #11025096
Date: Friday, October 13, 2017 8:19:26 AM
Attachments: [REDACTED] [ref_11025096.pdf](#)

-----Original Message-----

Sent: Thursday, October 12, 2017 4:55 PM

Subject: FW: [REDACTED] #11025096

Questionnaire

-----Original Message-----

From: [REDACTED]
Sent: Thursday, October 12, 2017 3:50 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: FW: [REDACTED] 11025096

See attached

[REDACTED] | Senior Finance Associate | Dodger Properties, LLC

Main: [REDACTED] | Direct: [REDACTED] | Fax: [REDACTED] | Email: [REDACTED]
[REDACTED] New York, NY [REDACTED]

-----Original Message-----

From: Scanner
Sent: Thursday, October 12, 2017 2:59 PM
To: [REDACTED]
Subject: [REDACTED] 11025096

Please open the attached document.

Attachment File Type: pdf, Multi-Page



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

22-SEP-2017

Repository ☐

Reference No.
11025096

OWNER INFORMATION (Type or Print)

Name

Address

City DIX HILLS

State NY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
JTHBJ46G382

Make
LEXUS

Model
ES350

Model Year
2008

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

Original Owner



Dealer's City

State

Zip Code

6

GAS

Transmission Type

☒ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

01-MAR-2017

Automatic

☒ Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 140000 AIR BAGS

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* TAKATA RECALL THE CONTACT OWNS A 2008 LEXUS ES350. THE CONTACT STATED THAT NHTSA CAMPAIGN NUMBER: 17V006000 (AIR BAGS) EXCEEDED A REASONABLE AMOUNT OF TIME FOR REPAIR. THE CONTACT RECEIVED THE RECALL NOTIFICATION IN MARCH OF 2017. THE DEALER (SMITHTOWN ACURA, 780 MIDDLE COUNTRY RD, ST JAMES NY, 11780) STATED THAT THE PARTS WERE UNAVAILABLE FOR THE REPAIR. THE MANUFACTURER WAS NOT CONTACTED AND CONFIRMED THAT THE PARTS WERE UNAVAILABLE FOR THE REPAIR. THE CONTACT HAD NOT EXPERIENCED A FAILURE. VIN TOOL CONFIRMS PARTS NOT AVAILABLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.