

From: [Wells, T. Cynthia CTR \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: ODI 11025036
Date: Tuesday, November 14, 2017 2:44:47 PM
Attachments: [Response to NHTSA.pdf](#)

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Sent: Tuesday, November 14, 2017 2:35 PM>
Subject: FW: ODI 11025036

Questionnaire.

From: [REDACTED]
Sent: Monday, November 13, 2017 7:24 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: ODI 11025036

See additional comments on the bottom of the form DOT Auto Safety Hotline Vehicle
Owner's Questionnaire, form 100148.

[REDACTED]
Consumer/Owner

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
				Date Received 22-SEP-2017	Repository ☐ Reference No. 11025036
OWNER INFORMATION (Type or Print)					
Name		Daytime Telephone Number		E-mail Address	
Address					
City	State	Zip Code	Evening Telephone Number		
MONTGOMERY	AL				
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1GKFC13028P			Make GMC	Model YUKON	Model Year 2008
Date Purchased 04-June-2008	Dealer's Name and Telephone Number McGough Pontiac GMC			Engine: No: Cylinders 8	Fuel Type: Gas/E85
Original Owner ☒	Dealer's City Montgomery	State AL	Zip Code 36117		
Transmission Type Automatic	☐ Antilock Brakes ☐ Cruise Control	Powertrain RWD	Multiple Failure:	Incident Date(s) 27-MAY-2016	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 140000 AIR BAGS				Failure Mileage	Failure Speed
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:			
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:	Model No./Name:			
Seat Type:	Installation System:				
Child Seat Component Code:	Failed Part:				
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* TAKATA RECALL. THE CONTACT OWNS A 2008 GMC YUKON. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER; 16V381000 (AIR BAGS); HOWEVER, THE PARTS TO DO THE REPAIR WERE UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE DEALER (CAPITOL CHEVROLET, 711 EASTERN BLVD, MONTGOMERY, AL 36117) WAS CONTACTED AND CONFIRMED THAT THE PARTS WERE NOT AVAILABLE FOR THE RECALL REMEDY. THE DEALER ADVISED THE CONTACT TO CALL THE MANUFACTURER. THE MANUFACTURER WAS CONTACTED AT 800-222-1020 AND STATED THAT THE VEHICLE WAS SAFE TO DRIVE AND IT WAS A PRELIMINARY RECALL NOTICE. THE MANUFACTURER ALSO STATED THAT NHTSA MAKES RECALL DETERMINATIONS. THE CONTACT HAD NOT EXPERIENCED A FAILURE. VIN TOOL CONFIRMS PARTS NOT AVAILABLE.					

On September 19, 2017 Mike, from the Chevrolet Customer Relations division stated NHTSA had until the end of the month to make a decision as to whether GM had to replace the airbag. When the only GM dealership closed, we began using the Capitol Chevrolet for service. Also, in mid-October we received a notice from TK Holdings Inc. informing us of the Chapter 11 proceedings and stating "contact your nearest dealership immediately to schedule a free repair." Even a minor accident fender-bender can cause these airbags to explode spraying metal shrapnel into drivers and passengers. **THE CAR IS NOT SAFE! CORRECTIVE ACTION MUST BE TAKEN NOW, NOT LATER!**