INFORMATION REDACTED PURSUANT TOTHE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

					- 1			
2		DOT Auto Safe	ty Hotline	į	- 1	FC	OR AGENCY USE ON	
U.S. Department of Transportation National Highwa Traffic Safety Administration	TO TO	cle Owner's o Report Vehicle 1-888-DAS (1-888-32 RNET:www.nhts	Safety De SH-2-DOT 27-4236)	efects			0-SEP-2017 C 0 4 2017	Reference No. 11024578
	OWNER INFORM	MATION (Type or F	Print)			Doubleso	Telephone Number	E-mail Address
Name		Park San San				Davtine	releanane Number	E-Mail Address
Addres		les-s-	lai- c-		_	Evening	Telephone Number	
City MARIETTA		State GA	Zip Co	de				
applicable vehicle r	ou provide will be us manufacturer durin 9 FR 53971 (Sep. 3	sed to identify poter ng an investigation o 3, 2004).	ntial safety-re or recall in ac	elated defec cordance wi	ts. We i	may sha outine us	re your information ses described in the	n with the agency's Privacy
			VEHICLE INFO	ORMATION	1			
17 digit Vehicle Identifi 5NPEB4AC3EH	cation Number Located	d at bottom of windshie	ld on driver's sid	de Make HYUNDA	AI.		Model SONATA	Model Year 2014
03-01-2014	ARAPAH	ne and Telephone Nu 402 HYUMDAI	mber 303-				Engine: No: Cylinders	Fuel Type: GAS
Original Owner	Dealer's City			State	Zip C	ode	4	REGULAR
6 SPEED	Antilock Brakes Cruise Control	Powertrain 2:4			Failure:	HIONE	Incident (1) 01-5 (1) 08-1	Date(s) SEP-2014 20-5EP-2014 4VG-2016
		FAILED (COMPONENT	(S)/PART(S) INFO	RMATI	ON	
Vehicle Component C (1) AIR CHADITU (2) TRANSMISSI (3) STEER ING	on FAIled at.	2997 miles and ed and leaker en at 1831;	d 9,426 d at 5,8 2 miles	miles 95			Failure Mil 4000 2997ana	
Tire Make	ADDIT	Tire Model (Na	BE COMPLET	ED WHEN R	EPORT		IRE FAILURE ire Size (Example P2	15/65R15)
DOT No. (Example: D	OTMAL9ABC036)	☐ Original E		Failure L	ocation:			
Tire Component Code	e	THO REP	311			Tir	re Failure Type:	
	ADDITION	AL ITEMS TO BE CO	OMPLETED V	WHEN REPO	RTING		THE RESIDENCE OF THE PARTY OF T	
Make:	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		te Manufactur				o./Name:	
Seat Type:			stallation Syste			1),000	0.11.0	
Child Seat Componer	nt Code:	Failed Part:						
		and the second s	CABLE INCID				Transaction Co.	
Crash	Fire	(Please describe in describe i		Number of D			rted to Police	
Narrative Description	Yes X No	crash(es), and Injury	(ies).				N	
Please describe (1)	events leading up t	to the failure, (2) fai old part is available).	ilure and its c	onsequence	s, and (3) what	was done to correct	t the failure;
WAS TAKEN TO AR CONDITIONING UN FAILURE MILEAGE	APAHOE HYUNDAI NIT HAD A LEAK. TH WAS APPROXIMATE	(9899 E ARAPAHOE HE AIR CONDITIONER ELY 4,000. 2997,	RD, CENTENN R FUEL VALVE	NIAL, CO 80: WAS REPLA	112) WH	ERE IT V	WAS CONFIRMED TH	ERABLE. THE VEHICLE HAT THE AIR DT NOTIFIED. THE
		l again at						
. The TRANSM	ission plug	FAIR at 5	895 mi	us.				
" The steen	ng coupler	Fallat 18	1,312 mi	des				
				4			Value Sunday of Message Vil	

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSAR

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

MAJOR CONCERN: ALTHOUGH THE SONAYA PASSED THE ENGINE BEARING TEST
FOR CAMPAIGN 162 on 07/3/1/1 and 10/13/17, There is still
MAJOR CONCERNS OF POTENTIAL FAILURE and CRASH POSSIBILITY

MECHANICAL CONCERNS: (1) AIR CONJ, DON FAILED at 2,997 m, les and 9,426 miles

(2) The TRANSMISSION Flord Plug Failed at 5,895 miles

(3) The Steeping COUPHA failed at 18,312 miles

(4) Sent belt Anchorage Reploed at 2,997 miles

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

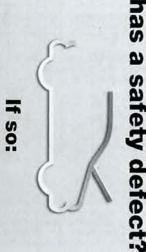
laddhalladadhalldaadhdaladadd

Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



or call: Vehicle Safety Hotline 888-327-4236 or visit:
www.safercar.gov

Use the enclosed form to file a report.



Think your vehicle







9899 E. Arapahoe Rd.

AURORA, CO HOME BUS:		_	CONT:		SER	PAGE 1	F	entennial, CC (303) 539-1 ax: (303) 539 EVIN ALLE	700 3-1717	
COLOR	YEAR		MAKE/MODEL		OL!	VIN	LICENSE	the second secon	EIN/OUT	TAG
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	R STA	****				**************************************				
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5	3W3	, QUE	MEN SIMI		- 07	ATEMENT OF DISCLAIMER	DES	CRIPTION		TALS
I HEREBY AUTHO	ORIZE T	HE REP	AIR WORK TO BE	DONE ALONG WIT	H Am	warranties on the product sol	LABOR AM	IOUNT		
THE NECESSAR'	Y MATER	MAL AND	HEREBY GRAN	T YOU AND/OR YOUR OR TRUCK HERE	JR. hereb	y are those made by th	PARTS AM	TOUNT		
DESCRIBED ON	STREE	TS, HIC	HWAYS OR EL	SEWHERE FOR TH	HE HYUN	facturer: The seller, ARAPAHO IDAI, hereby expressly disclaim	GAS, OL,	LUBE		
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SECURE THE AM	O TAUDO	FREPA	RS THERETO.	ALL ALL THOUS	merci	nantability or fitness for ular purpose, and the selle	B LANCE CHA	RGES		
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					200000	ne for it any liability in connections sale of this itemitiens.	LESS INSU	IRANGE		
x					with I	a sole of this territorial	SALESTA	X		
					cu	STOMER SIGNATURE	PLEASE THIS AMO			





INVOICE

9899 E. Arapahoe Rd. Centennial, CO 80112 (303) 539-1700 PAGE 2 AURORA, CO Fax: (303) 539-1717 CONT: HOME: KEVIN ALLERTON SERVICE ADVISOR: 1182 CELL: BUS: MILEAGE IN / OUT TAG LICENSE VIN COLOR YEAR MAKE/MODEL T888 2997/2998 5NPEB4AC3EH PEARL WHIT 14 HYUNDAI SONATA INV. DATE PONO RATE PAYMENT PROMISED PROD. DATE DEL DATE WARR, EXP. 20SEP14 125. CASH 18:00 20SEP14 01MAR14 DD TRN: AUTO READY OPTIONS: SOLD-STK DLR: R.O. OPENED 07:10 20SEP14 | 14:23 20SEP14 TOTAL LIST NET LINE OPCODE TECH TYPE HOURS 2997 CHANGED OIL E WALK AROUND MULTI POINT INSPECTION PERFORMED HE99P WALK AROUND MULTI POINT INSPECTION PERFORMED (N/C) 1366 ISP 2997 DONE ************* F CAMPAIGN 123 E-CLIP INSTALLATION CAUSE: 41CA06R0 CAMPAIGN 123 E-CLIP INSTALLATION (N/C) 1366 W (N/C) 1 14611-08003-QQH E-CLIP FC: PART#: 14611-08003-QQH COUNT: 1 CLAIM TYPE: CPN AUTH CODE: 2997 PERFORMED CAMPAIGN 123 G TIRE ROTATION HE200 TIRE ROTATION (N/C) 1366 ISP 2997 ROTATED TIRES (N/C) INTERNAL PAY SHOP SUPPLIES FOR REPAIR ORDER

I HEREBY AUTHORIZE THE REPAIR WORK TO BE DONE ALONG WITH THE NECESSARY MATERIAL AND HEREBY GRANT YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE CAR OR TRUCK HEREIN DESCRIBED ON STREETS, HIGHWAYS OR ELSEWHERE FOR THE PURPOSEOF TESTING AND/OR INSPECTION AN EXPRESSMECHANICS LIEN IS HEREBY ACKNOWLEDGED ON ABOVE CAR OR TRUCK TO SECURE THE AMOUNT OF REPAIRS THERETO.

OTATEMENT OF BIED AIMED	DESCRIPTION	IUIALS
STATEMENT OF DISCLAIMER	LABOR AMOUNT	0.00
Any warrantes on the product sold hereby are those made by the	PARTS AMOUNT	0.00
manufacturer. The seller, ARAPAHOE- HYUNDAI, hereby expressly disclaims.	GAS, OIL, LUBE	0.00
all warranties, either express or implied, ocluding any implied warranty of	SUBLET AMOUNT	0.00
nerchantability or filness for a particular purpose, and the seller,	MISC. CHARGES	0.00
ARAPAHOE HYUNDAI neither assumes	TOTAL CHARGES	0.00
nor authorizes any other person to assume for it any liability in connection	LESS INSURANCE	0.00
with the sale of this item/items.	SALES TAX	0.00
CUSTOMER SIGNATURE	PLEASE PAY THIS AMOUNT	0.00

SIATOT

AURORA, CO





INVOICE

9899 E. Arapahoe Rd. Centennial, CO 80112 (303) 539-1700 Fax: (303) 539-1717

PAGE 1

CONT HOME: 1309 CRAIG E LEAVITT SERVICE ADVISOR: CELL BUS: MILEAGE IN / OUT TAG VIN LICENSE MAKE/MODEL YEAR COLOR 5895/5896 T463 HYUNDAI SONATA 5NPEB4AC3EH PEARL WHIT 14 RATE PAYMENT INV. DATE PO NO. DEL. DATE PROD. DATE WARR, EXP. PROMISED 125.00 CASH 13MAY15 18:00 12MAY15 01MAR14 DD DLR: TRN: AUTO OPTIONS: SOLD-STK: READY R.O. OPENED

12:22 13MAY15 07:11 12MAY15

NET TOTAL LIST LINE OPCODE TECH TYPE HOURS

A CUSTOMER STATES TRANS FLUID LEAKING CHECK AND ADVISE CAUSE:

45286NTT TRANS PLUG

1162 W

(N/C) 1 45286-3B010 PLUG-OIL LEVEL (N/C) 1 45285-3B010 GASKET-OIL LEVEL PLUG

FC:

PART#: 45286-3B010

COUNT: 1

CLAIM TYPE: WAR

AUTH CODE:

5895 CONFIRMED TRANS FLUID SEEPING FOUND COMING FROM OIL LEVEL CHECK PLUG STOP TABS BROKEN OFF PLUG ALLOWING PLUG TO NOT SEAL PROPERLY REMOVED AND REPLACED OIL LEVEL PLUG AND GASKET AS NEEDED AND RETEST NO FURTHER LEAKS FOUND AT THIS TIME

B LOANER CAR PROVIDED

LOANER LOANER CAR PROVIDED

1162 C ************ 0.00 0.00

(N/C)

I HEREBY AUTHORIZE THE REPAIR WORK TO BE DONE ALONG WITH THE NECESSARY MATERIAL AND HEREBY GRANT YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE CAR OR TRUCK HEREIN DESCRIBED ON STREETS, HIGHWAYS OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. AN EXPRESS MECHANIC'S LIEN IS HEREBY ACKNOWLEDGED ON ABOVE CAR OR TRUCK TO SECURE THE AMOUNT OF REPAIRS THERETO.

STATEMENT OF DISCLAIMER Any warranties on the product sold Any warranties on the product soid hereby are those made by the manufacturer. The seller, ARAPAHOE HYUNDAI, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller, ARAPAHOE HYUNDAI neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items. CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

CUSTOMER #	=							ASSA CANA	
AURORA, CO				*	INVOICE*	98 Ce	99 E. Arapah ntennial, CO	80112	
HOME:		CONT:			PAGE 1	E.	(303) 539-17 ex: (303) 539-		
BUS:		CELL:		SER	VICE ADVISOR:	1076 601	RY BURTON	1/1/	
COLOR	YEAR	MAKEMODEL			VIN	LICENSE	MILEAGE		TAG
									100
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DEL. DATE	PROD DATE	WARR, EXP.	PROMISE	0	PO NO.	RATE	PAYMENT		V. DATE
Olmaria DD			10 00 000						ras -
R.O. OPEN		READY	18:00 083 OPTIONS:			125.00	CASH	08AU	G16
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A CUSTOMER				TR		77.27	MET	1	OTAL
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THE NECESSARY N	MATERIAL AND	HEREBY GRANT Y	YOU AND/OR YOUR		sities on the product sold me those made by the rer. The seller, ARAPAHOE				
DESCRIBED ON S	STREETS, HIGH	HWAYS OR ELSE	OR TRUCK HEREIN EWHERE FOR THE	HYUHDAL,	hataby expressly discisinis	GAS, OIL, LUD!			
PURPOSEOF TEST	ING AND/OR IN	SPECTION AN EXI	PRESSMECHANIC'S	all warranti	ica, either express or implied.				
SECURE THE AMO	UNT OF REPAIR	S THERETO.	AR OR TRUCK TO	merchantal	any implied warranty of oilly or fitness for a number and the celler	AUCA OUSBAS			
an - temperate				ARAPAHO	purpose, and the seller, E HYUNDAL neither assumes	TOTAL CHAPG			
				assume for	rizes any other person to	LESS INSURAN			
				with the sail	a of this iten items.	SALES TAX			
Y				CUSTO	MER SIGNATURE				
				003100	- CANALLY WIFE	THIS AMOUN			

INVOICE



9899 E. Arapahoe Rd. Centennial, CO 80112 (303) 539-1700 Fax: (303) 539-1717

PAGE 2 AURORA, CO HOME: CONT SERVICE ADVISOR: 1076 GARY BURTON BUS: CELL LICENSE MILEAGE IN / OUT TAG COLOR YEAR MAKE/MODEL 5NPEB4AC3EH 9425/9428 T825 14 HYUNDAI SONATA INV. DATE DEL DATE | PROD. DATE | WARR, EXP. PROMISED PONO FATE PAYMENT 125.00 CASH 13:00 03AUG16 08AUG16 01MAR14 DI R.O. OFENED READY OPTIONS: DLR TRN: AUTO SOLD-STK: 07:12 08AUG16 | 16:56 08AUG16 LINE OPCODE TECH TYPE HOURS D CUSTOMER STATES CHECK TIRES AND ADVISE LIST NET TOTAL 1000 CUSTOMER STATES (N/C) 1162 ISP 9426 CHECKED AND FOUND ALL TIRES PRESSURES SET EVEN AROUND 36 PSI ALSO FOUND ALL TREAD DEPTHS TO BE AT 8/32 TIRES OK AT THIS TIME E CUSTOMER STATES CHECK TURN SIGNAL OPERATION SOMETIMES STAYS ON AFTER TURNING OFF ADVIS 1000 CUSTOMER STATES 1162 0.00 0.00 9426 CHECKED AND FOUND TURN SIGNAL TO OPERATE PROPERLY TRIPLE TURN FUNSTION SET ON AND IF SWITCH IS TAPPED BLINKER DOES FLASH THREE TIMES BUT THIS IS NORMAL OPERATION AND DESIGN OF VEHICLE NO FAILURES FOUND

I HEREBY AUTHORIZE THE REPAIR WORK TO BE DONE ALONG WITH THE NECESSARY MATERIAL AND HEREBY GRANT YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE CAR OR TRUCK HEREIN DESCRIBED ON STREETS, HIGHWAYS OR ELSEWHERE FOR THE PURPOSEOF TESTING AND/OR INSPECTION. AN EXPRESSMECHANIC'S LIEN IS HEREBY ACKNOWLEDGED ON ABOVE CAR OR TRUCK TO SECURE THE AMOUNT OF REPAIRS THERETO.

AND VEHICLE OPERATING AS DESIGNED

CUSTOMER PAY SHOP SUPPLIES FOR REPAIR ORDER

Any variantes on the product sold harsby are those made by the maintacturer. The selber ARAPAHDE HYDHOAL, hereby expressly disclaims all warranties, either express or implied. including any implied viarranty of merchanistrilly or fibres for a particular purpose, and the sallar, ARAPAHOE HYMHOAI neither assumes nor authorizes any other person to assume for it any liability in connection with the saje of this itematems.

CUSTOMER SIGNATURE

STATEMENT OF DISCLASMER

DESCRIPTION	TOTALS
LABOR AMOUNT	10.75
PARTS AMOUNT	19.20
GAS, DIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.55
TOTAL CHARGES	30.50
LESS INSURANCE	0.00
SALES TAX	1.34
PLEASE PAY THIS AMOUNT	31.94

0.65



2878 Barrett Lakes Blvd., Kennesaw, GA 30144 678-631-3575

	OHN HENDRICKS	467 3883	05/18/
	LABOR RATE LICENSE NO.	18,312	COLOR
	YEAR/MAKE/MODEL 14/HYUNDAI/SONATA/		DELIVERY DATE
MARIETTA, GA	S N P E B 4 A C 3 E		SELLING DEALER
	F.T. E. NO.	P O NO	05/18/
BESIDENCE PHONE BUSINESS PHONE	100000000000000000000000000000000000000		
	TECH(S):331 OR PRETENSIONER INSPECTION		The seller her ranties either of implied warran a particular pu authorizes an any liability in
OB# 1 TOTALS	************		h.
JOB# 2 CHARGES	JOB# 1 JOURNAL PREFIX HYCS JOB# 1	TOTAL 0.00	7
ABOR	ON TECH(S):331	*****	qu
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JOB# 4 CHARGES ABOR	NCER TECH(S):331 VEHICLE PULLS WHILE DRIVING JOB# 4 JOURNAL PREFIX HYCS JOB# 4 Dam taken by Adan Fernandez		

The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale.

PRODUCTION DATE

MO: 18312



IT IS IMPORTANT THAT WE RECEIVE YOUR FEEDBACK. WE USE THIS INFORMATION TO CONTINUALLY IMPROVE OUR SERVICE TO YOU.



2878 Barrett Lakes Blvd., Kennesaw, GA 30144 678-631-3575

CUSTOMER NO.	ADVISOR			TAG NO.	INVOICE DATE	INVOICE NO
	JOHN HEN	DRICKS LIGENSE NO.	467	3883 .EAGE	05/18/17	
	F. 100 - 100		6001	18,312	/	
	14/HYUND	AI/SONATA/			DELIVERY DATE	DELIVERY MILES
MARIETTA, GA	VEHICLE I.D. NO.	B 4 A C 3	- 11		SELLING DEALER NO	PRODUCTION DATE
	FTENO.	B 4 A C 3	P.O.NO.		R.O. DATE	
BESIDENCE PHONE BUSINESS PHONE	COMMENTS				05/18/17	
	COMMENTS					MO: 18312
THANK YOU FOR YOUR BUSINESS!! E SERVICE ALL MAKES AND MODELS. CUSTOMER SIGNATURE		TOTAL LATOTAL SE TOTAL SE TOTAL MITOTAL MITOTAL TA	ARTS JBLET O.G ISC CHG. ISC DISC	0.00 0.00 0.00 0.00 0.00 0.00 0.00 \$	ranties either expresimplied warranty of maparticular purpose authorizes any other any liability in conners. IMPO You manufactur weeks. If for cannot grade Satisfied, place Sa	pressly disclaims all war is or implied, including any nerchantability or fitness to and neither assumes no in person to assume for inclion with the sale. DRTANT ay receive a analize from the er in the next few or any reason you as a "Completely ease contact your e Consultant ank You." To Kennesaw RTANT THAT WE R FEEDBACK, WE NFORMATION TO Y IMPROVE OUR
PAGE 2 OF 2 CUSTOMER COPY		[END OF	INVOICE] 10:21am		



2878 Barrett Lakes Blvd., Kennesaw, GA 30144 678-631-3575

CUSTOMER NO.		BRIAN WALK	ŒR	446	2868	07/31/17	TRUMPE NO
		LABOR RATE	LICENSE NO.	MILE		COLOR	STOCK NO.
		YEAR/MAKE/MODEL 14/HYUNDAI	/SONATA/		17	DELIVERY DATE	DELIVERY MILES
MARIETTA, GA			4 A C 3 I	н		SELLING DEALER NO.	PRODUCTION DATE
		FTEND	TACS	P.O.NO.		07/31/17	REPRINT# 1
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS					мо: 19706
JOB# 1 CHARGES	************						pressly disclaims all war-
J# 1 10HYZ06 CUSTOMER	CHECK ENGINE LIGH STATES THAT THE PRESENT AT THIS	T TECH(S CHECK ENGINE LIGHT WAS O TIME):RD00		INTERNAL	implied warranty of m a particular purpose,	s or implied, including any erchantability or fitness for and neither assumes nor person to assume for it ction with the sale.
JOB# 1 TOTALS							
JOB# 2 CHARGES		JOB# 1 JOURNAL PREFIX	HYCS JOB#	1 TOTAL	0.00	You ma	ORTANT ay receive a naire from the
ABOR	DECALL	TECH(S	1.212 DD00		WARRANTY	manufacture	er in the next few
ENGINE I	NSPECTION NSPECTION	TECHCS	7:213 KD00		WANTOUT I	cannot grade	r any reason you us as "Completely ease contact your
1 2 1 P 5	UMBER	DESCRIPTION		T PRICE-	WARRANTY WARRANTY WARRANTY WARRANTY WARRANTY 0.00	4-82-4 Th	e Consultant ank You. of Kennesaw
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		JOB# 2 JOURNAL PREFIX				USE THIS IN	R FEEDBACK, WE VEORMATION TO
						SERVICE TO Y	/ IMPROVE OUR
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****************	******	*	TOTALI	NVOICE	\$ 0.00		
THANK YOU FOR YOUR BU	SINESS!!						
WE SERVICE ALL MAKES	AND MODELS.						
CUSTOMER SIGNA	TURE						
PAGE 1 OF 1	CUSTOME	R COPY	[END O	F INVOICE] 11:51am		



Ed Voyles

2135 Cobb Parkway SE Smyrna, GA 30080 (770) 952-8881



www.edvoyleshyundai.com

			A/R Number:		Invo	ice Numl	ber
			Customer Number:				
Marietta, GA			PO Number:				
Phone (H)		Phone (W)	Auth Number:				7 9:01 AM
Phone (O)		Phone (C)	Service Writer: Jason Carden		Copy#	1	
	el: 2014 HYUNDA		Estimate Amount: \$ 0.00		Date Oper		
VIN:	5NPEB4AC		Terms & Conditions:		Date Notifi	ied: OC	CT 13 17
License Number	*	Color:	Type of Sale: Retail		Date Deliv	rered:	
Stock Number: Tag Number:	1668	Mileage In: 21987 Mileage Out: 21987	Customer Signature				
Description				Hrs or Qty	List	Ext Total	
1 Cause PERFOR 1 Correc USED GI	ction/Action Take	GN FOR ENGINE PER CU	ISTOMER REQUEST ECTION PASS OPERATION				
			SubTotal Job # 1				Warrant
Recomm AIR FILT	Inspection Cor endations ER IR FILTER		SubTotal Job # 2				0.0
Miscellar	01						
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COMPLAINTS/PROBLEMS ~

2014 Hyundai Sonata Recalls and Defects

edmunds

(http://www.edmunds.com/?id=apis)

3.3.

Service Bulletins: 3

Recalls: 3

Recall Subject: POWER TRAIN: AUTOMATIC TRANSMISSION

Report Receipt Date: 2014-07-18 NHTSA Campaign: 14V434000

Manufacture: Hyundai Motor Company

Summary:

Hyundai motor company (hyundai) is recalling certain model year 2011-2014 sonata vehicles manufactured december 11, 2009, through may 29, 2014. In the affected vehicles, the transmission shift cable may detach from from the shift lever pin.

Consequence:

If the transmission shift cable detaches, the transmission gear selection may not match the indicated gear and the vehicle may move in an unintended or unexpected direction, increasing the risk of a crash. Furthermore, when the driver parks the vehicle, despite selecting the 'park' position, the transmission may not be in 'park.' if the vehicle is not in the 'park' position and the parking brake is not applied, there is a risk the vehicle will roll away as the driver and other occupants exit the vehicle or anytime thereafter. A vehicle rollaway increases the risk of injury to exiting occupants and bystanders.

Remedy:

Hyundai will notify owners, and dealers will inspect and, as necessary, repair the connection between the shift cable and shift lever, free of charge. The recall began in september 2014. Owners may contact hyundai customer service at 1-800-633-5151. Hyundai's number for this recall is 123.

Recall Subject: SEAT BELTS:FRONT:ANCHORAGE

Report Receipt Date: 2017-03-08 NHTSA Campaign: 17V152000

Manufacture: Hyundai Motor America

Summary:

Hyundai motor america (hyundai) is recalling certain 2011-2014 sonata and 2011-2015 sonata hybrid vehicles. In the affected vehicles, the seat belt linkages for both front seat belts may detach from the seat belt anchor pretensioners.

Consequence:

In the event of a crash, if the seat belts detach from the anchor pretensioners, it can increase the risk of injury.

Remedy:

Hyundai will notify owners and dealers will inspect the connection between the seat belt linkages and the seat belt anchor pretensioners, repairing them as necessary, free of charge. The recall is expected to begin april 7, 2017. Owner's may contact hyundai customer service at 1-855-371-9460. Hyundai's number for the recall is 160.

Recall Subject: ENGINE AND ENGINE COOLING:ENGINE

Report Receipt Date: 2017-03-31 NHTSA Campaign: 17V226000

Manufacture: Hyundai Motor America

Summary:

Hyundai motor america (hyundai) is recalling certain 2013-2014 sonata and santa fe sport vehicles. Machining errors during the engine manufacturing process may cause premature bearing wear within the engine.

Consequence:

Bearing wear may result in the engine seizing, increasing the risk of a crash.

Remedy:

Hyundai will notify owners, and dealers will inspect the engine, replacing the engine short block, as necessary, free of charge. The recall began june 2017. Owners may contact hyundai customer service at 1-800-633-5151. Hyundai's number for this recall is 162.

<PREV NEXT >
(vehicleoverview.ph servicebulleting.ph

Check Problems & Complaints For 2014 Hyundai Sonata © 2017 VehicleHistory.com

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