



INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

General Motors Central Claims Unit
P.O. Box 300
Mail Code 482 C19 B61
Detroit, MI 48265-3000

800.888.0164 tel
313.665.0911 fax

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CL-11024492-2063

Bethany Tillman
Claims Administrator

October 16, 2008

AUG -4 2017

CINCINNATI, OH, [REDACTED]

RE: Claimant: [REDACTED]
Our File No.: [REDACTED]
Our Client: General Motors Corporation
Date/Event: 3/28/2006
Subject vehicle: 1997 Pontiac Grand Prix
VIN: 1G2WP5218VF [REDACTED]

Dear Mr. [REDACTED]

We are the third-party administrators on behalf of General Motors Corporation for matters involving allegations of product liability. I am the Claims Administrator assigned to this file.

In that regard, I am in receipt of your correspondence to General Motors. Your correspondence alleges that your property damage is a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested:

***** IF INSURANCE COMPANY OR AN ATTORNEY IS REPRESENTING YOU, PLEASE FORWARD THIS LETTER TO THE APPROPRIATE PARTY FOR FURTHER HANDLING*****

1. Please provide a copy of your expert report and color copies of photos taken by your expert. Please do not send originals, as they may not be returned.
2. A copy of the police and/or fire report.
3. A copy of the vehicle operator's statement of events. This should include events prior to and immediately following the incident.
4. Advise if the vehicle owner and/or operator noted anything wrong or unusual about the vehicle prior to the incident.
5. Provide copies of all available maintenance, warranty, or repair orders on the subject vehicle. If the vehicle owner performed repairs and maintenance, then a chronological summary of operations performed is needed.
6. Advise as to any after-market equipment that may have been installed on the subject vehicle. If applicable, provide copies of receipts and/or invoices for installation of said equipment.

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7. Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.
8. Did the owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices.
9. Advise if the subject vehicle was ever involved in any prior accidents. If applicable, identify the nature and extent of the damages and repairs completed.
10. Provide copies of your proof of payment (cancelled checks). If this was a total loss, please submit a salvage **estimate** and your total loss work sheet.
11. Advise of any injuries.

As soon as the requested information has been received, a technical evaluation of this matter will be completed. Upon the conclusion of our evaluation, I will contact you with our position.

Also, you have the obligation and responsibility to ensure that the subject vehicle and its related components are maintained and preserved in their post-event condition for so long as you intend to pursue a claim and/or cause of action. If you choose to dispose of the salvage, it will be to your own peril and spoliation may become an issue. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

Sincerely,

Bethany Tillman
Claims Administrator



Pontiac
P.O. Box 909989
Milwaukee, WI 53209-9989



07035 1G2WP5218VE 16 0000496

CINCINNATI, OH



MAIL THIS FORM ONLY if any of the items below apply to this vehicle.
This will help us in contacting the present owner/lessee and ensure that
you do not continue to receive notifications for this vehicle.

CHECK (X) APPROPRIATE BOX.

☐ My new address OR Vehicle sold/traded to MAY 23 2017

Owner Name

Address

City, State, Zip

Morehead Ky.

Phone

☐ I have never owned/leased this vehicle.

☒ Vehicle was damaged beyond repair and scrapped.

☐ Vehicle was stolen and not recovered.

☐ Other:

By providing the information above you are authorizing an update
to our records for this vehicle.

CUSTOMER REPLY FORM

To mail: Fold so the return address on the back of this panel is showing.
Place a piece of tape on each of the shorter ends to seal the mailer.



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO 21530 MILWAUKEE, WI 53209-9989

POSTAGE WILL BE PAID BY ADDRESSEE

GM PROCESSING CENTER
P.O. BOX 909989
MILWAUKEE, WI 53209-9989



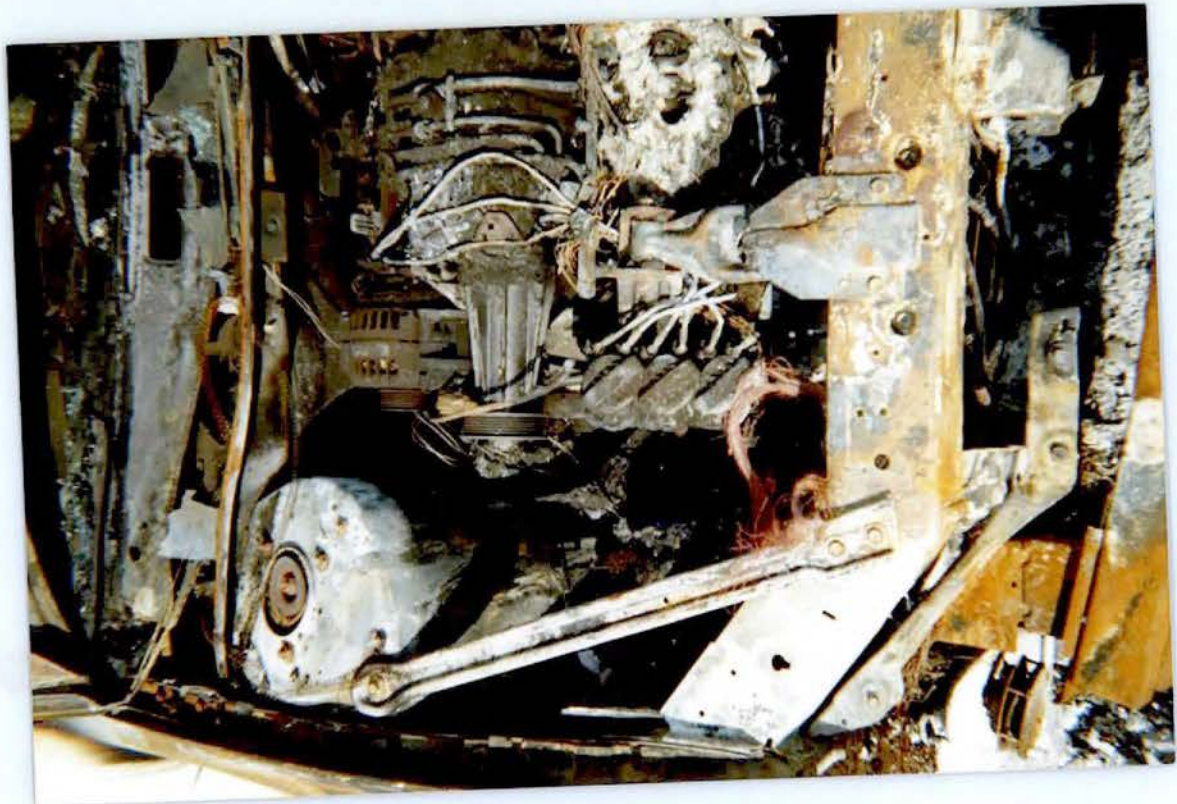
Dear Pontiac,

I loved this car! I just paid
it off and a month later it caught
fire in middle of night! Recall was not issued
yet so there was no need for the paperwork
you have requested. Here is proof! Please
do what is Right and Replace my old
car! don't even care if its new or nice...







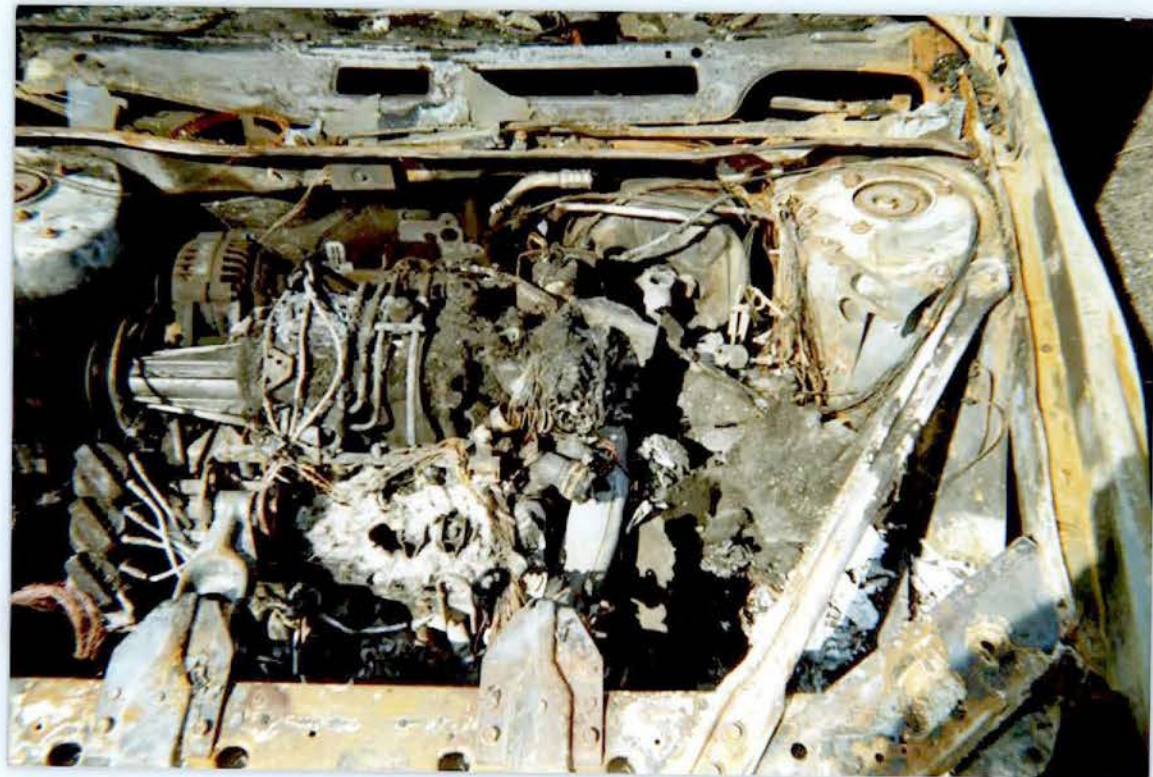


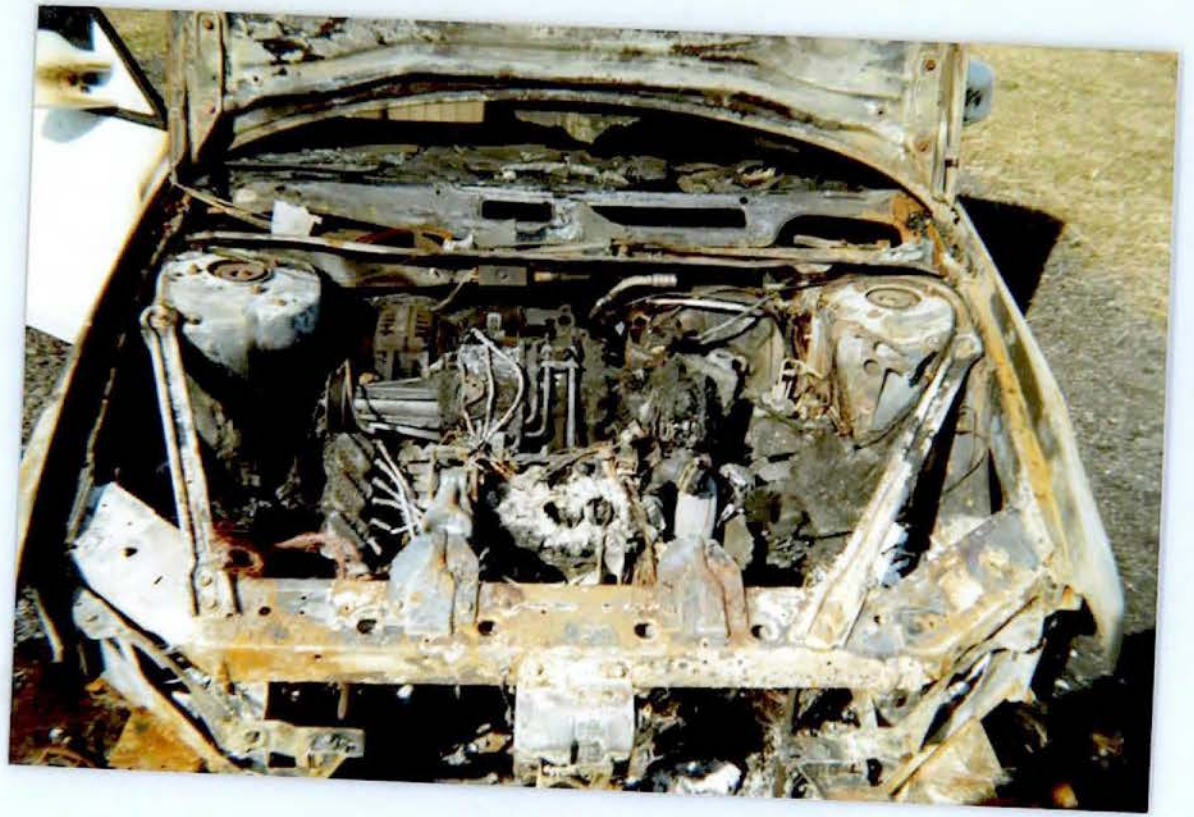






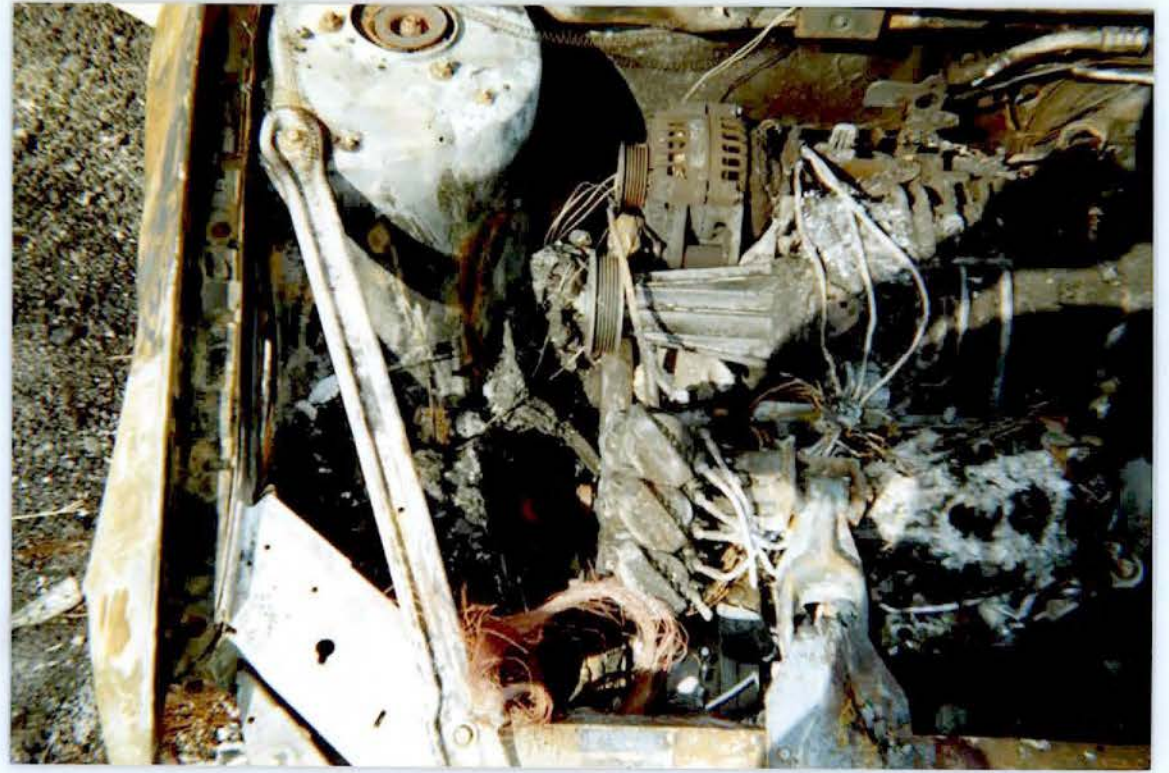














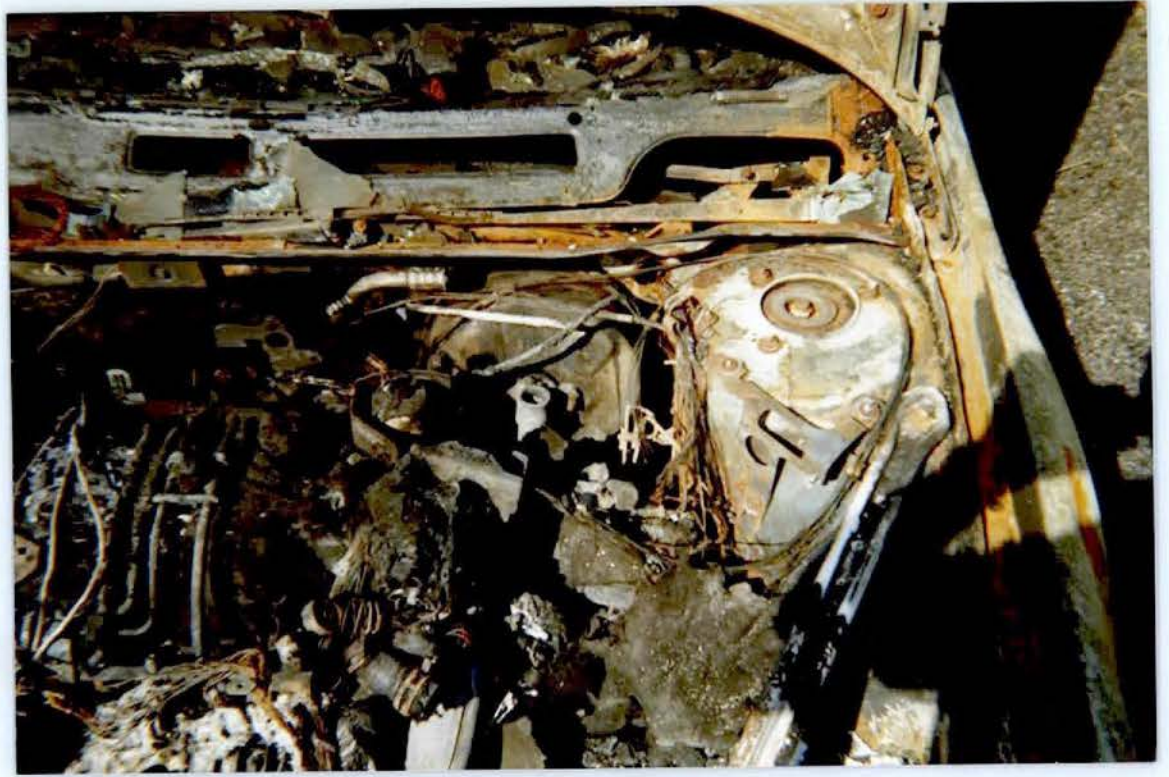




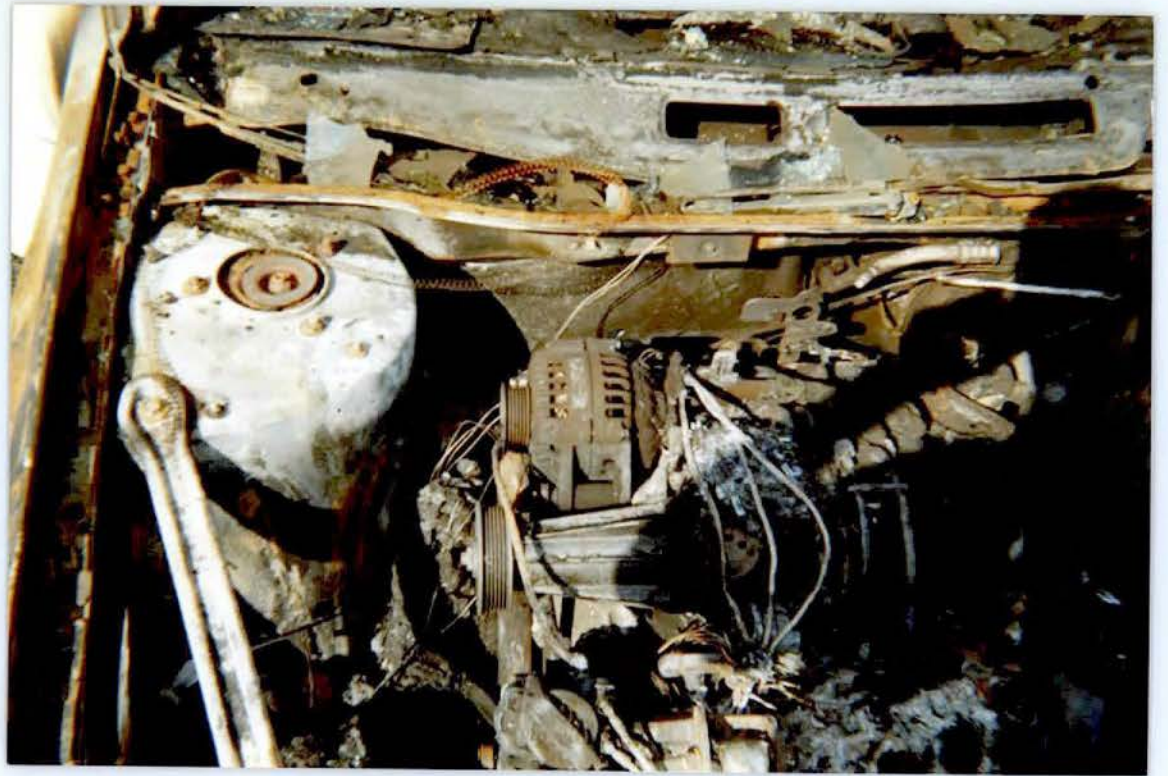






















Morehead Ky.



Administer
National Highway Traffic Safety Adm.
1200 New Jersey Ave, SE.
Washington, DC 20590