

[REDACTED]
Elk Grove, CA [REDACTED]
[REDACTED]

AUG -4 2017

July 17, 2017

Jordan Kuykendall, General Manager
Elk Grove Toyota
9640 W. Stockton Blvd.
Elk Grove, CA 95757

Dear Sir:

On April 29, 2017 I purchased a new 2016 Toyota Prius from Elk Grove Toyota.

While taking my wife to a local shopping mall on July 11, 2017 I located a parking spot next to a curb. As I drove the car into the spot, I damaged the outer side of the passenger's front bumper. I believe it was because the front end of the automobile is extremely low. When I arrived home, I measured the distance between the front bumper and our floor in our garage. It measured seven (7) inches and further back under the car's engine it's only five (5) inches.

Please let me know what the legal measuring distance is between the ground and the front bumper and the bottom of the engine area is to the road? I am concerned that the bottom of our car is too low to the road and we are in danger of a more serious accident or further damage to our car.

Sincerely,

[REDACTED]

cc: Toyota Motor Sales USA, Inc

National Highway Transportation Safety

BZ

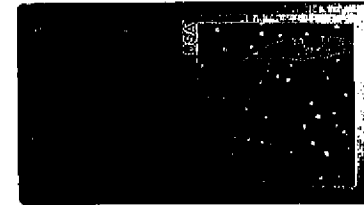
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