

 U.S. Department of Transportation National Highway Traffic Safety Administration	DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
	Date Received 19-SEP-2017 NOV - 1 2017		Repository ☐ Reference No. 11024226	
OWNER INFORMATION (Type or Print)				
Name		Daytime Telephone Number		E-mail Address
Address		Evening Telephone Number		
City	State	Zip Code		
CAMBRIDGE	MA			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).				
VEHICLE INFORMATION				
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year
1FAFP36N95W		FORD	FOCUS	2005
Date Purchased	Dealer's Name and Telephone Number		Engine: No. Cylinders	Fuel Type:
	O'BRIEN MOTORS COLORADO BLVD		4	
Original Owner	Dealer's City	State	Zip Code	
☐	FT. MYERS	FLA		
Transmission Type	☐ Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)
Auto	☒ Cruise Control	FWD	TRANSMISSIONS 2 (twice)	15-JUL-2014
FAILED COMPONENT(S)/PART(S) INFORMATION				
Vehicle Component Code: 100000 POWER TRAIN			Failure Mileage	Failure Speed
TRANSMISSIONS			116000	
don't know if service(s) reported to CARFAX (Fox)				
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE				
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment	Failure Location:		
	☐ Prior Repair			
Tire Component Code		Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE				
Make:	Date Manufactured:	Model No./Name:		
Seat Type:	Installation System:			
Child Seat Component Code:		Failed Part:		
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)				
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police N
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).				
TL* THE CONTACT OWNS A 2005 FORD FOCUS. THE CONTACT STATED THAT THE ENGINE HAD TOO MUCH OUTPUT AND THE TRANSMISSION WAS NOT ABLE TO FUNCTION PROPERLY AND FAILED. THE VEHICLE WAS TAKEN TO AN UNKNOWN DEALER IN COLORADO WHERE THE TRANSMISSION WAS REBUILT, BUT THE FAILURE RECURRED. THE VEHICLE WAS TAKEN TO AN UNKNOWN DEALER IN ARIZONA WHERE THE ENTIRE TRANSMISSION WAS REPLACED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 116,000. THE VIN WAS NOT AVAILABLE. FORD DEALERSHIP SILVERTHORN, COLO - 1ST REBUILD AUTO TECH FURNSTAFF, AZ REPLACED. CARFAX-CARFAX WAS INSTITUTED SO WE KNOW WHAT WE'RE BUYING IN A USED CAR! NHTSA NEEDS TO ENFORCE THIS LAW OF THE LAND				
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.				
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.				

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

TRANSMISSION FAILURES AS ENGINE WAS TOO POWERFUL
FOR TRANSMISSION
PETER TRANSMISSIONS IN PHOENIX AZ STATES THAT
TRANSMISSIONS CAN'T HANDLE OUTPUT OF THAT ENGINE
'05 EXW 602-904-7598 OFFICE
602-509-4487 CELL
HIS OPINION BASED ON REBUILDING THEM
VEHICLE SOLD TO CANYON SALVAGE WESTPORT, MASS.
\$600.-

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS MAIL

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WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration