

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

This is a copy of your Report to the U.S. Consumer Product Safety Commission submitted on 8/30/2017

Incident Details

Document Number: I1780545A

Report Number: 20170830-AA4CC-2147397767

Report Submitted Date: 8/30/2017

Who You Are: Consumer

Incident Description: This car has a design flaw that creates the accumulation of moisture inside the ventilation system and the growth of mold. The mold is being sent to the cabin where the passengers ride

We, the frequent riders of this car, are experiencing respiratory problems and asthma like symptoms after using this car for a 3 years

The dealer knew of the problem and did not advise us or disclose the issue. We were notified that this is a known issue and involves mold after 2 and a half years and after taking the car in several times and complaining of a pungent smell.

We have not been able to contact bmw as their phone keeps on giving us a busy signal, and we have not been offered a solution for this issue.

I am afraid to continue using this car but I have no other alternative, as I can not afford to buy another car

Incident Date: 8/17/2016 This is an estimate

Incident Location: Other - [REDACTED]

Victim Details

First Name:

Last Name:

Injury Information: Injury, Seen by Medical Professional

Victim is of Hispanic/Latino origin? No

Race: White

Other Race/Ethnicity:

My Relationship to Victim: My Child

Gender: Female

Age when incident occurred: [REDACTED] Years

Address:

E-mail:

Phone Number:

Product Details

Product Description: car

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Product BMW 535 x drive GT

Category:

Product Type:

Brand Name: bmw

Manufacturer / bmw

Importer /

Private Labeler
Name:

Model Name or 535 xdrive gt
Number:

Serial Number:

Date

Manufactured:

Manufacturer

Date Code:

Manufacturer Not specified

Address:

Manufacturer

Website URL:

Manufacturer

Phone Number:

Retailer:

Retailer State:

Additional Details

Purchase Date:

I still have the Yes
product in my
possession.

The product N/A
was damaged
before the
incident.

The product N/A
was modified
before the
incident.

Have you N/A
contacted the
manufacturer?

If not, do you N/A
plan to contact
them?

Explanation: I tried to contact the manufacturer. I did contact the dealers

Your Contact Information

First Name: █████

Last Name: █████

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Address: [REDACTED], Golden, Colorado, [REDACTED], United States

E-mail [REDACTED]

Phone Number:

Consent

May we include your Report, including any documents or photographs that you have attached to your Report, but without your name and contact information, in CPSC's Public Database? Yes, you may include my Report with any attachments on SaferProducts.gov.

May we release your name and contact information to the product manufacturer / importer / private labeler identified in your Report? Yes, you may release my name and contact information to the product manufacturer / importer / private labeler.

I certify that I have reviewed the Report and that the information provided in this Report is true and accurate to the best of my knowledge, information, and belief. Yes

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