

INFORMATION Redacted PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)  
Jayco -Office of defects Investigations/CRD  
NVS - 216, 1200 New Jersey Ave SE  
Washington, DC 20590

7/18/17  
CL-11021968-3008

JUL 26 2017

Warrenty Dept, Jayco 174BH, Jay Flight, 1UJBOAJ4H1 [REDACTED]

We had driven to Arizona for our Summer vacation. On arriving in Prescott Valley, we discovered that the right wheel was covered in grease. We ask the local Jayco dealer to schedule us for a check of the wheel bearing and were told he was busy until August. He could not schedule us until then. We have a appointment for the 11<sup>th</sup>, but this is to fix another warranty item: separation of the wall by the AC unit.

However, we have a reunion that we wish to take Jayco camper to the last of July. Because of our concern that the bearing could be faulty we needed it checked. Our local RV dealer was able to get us in and the attached bill was for his work.

We are enclosing the bill for which we ask reimbursement for the work done under warranty to the wheel.

Regards,

[REDACTED]

North Port, Fl [REDACTED]

[REDACTED]  
Dewey, AZ

Cell Phone: [REDACTED]

Email: [REDACTED]

AM  
9117  
LD

4656 McIntosh Road • Dover, Florida 33527

**(813) 659-0008**

Fax (813) 704-6978

**SALES • PARTS • SUPPLIES**

DEALER FACILITY # RV1023084-2

B [REDACTED]  
 S [REDACTED]  
 CITY [REDACTED] STATE FL ZIP [REDACTED]  
 NORTH PORT FL  
 RES. PHONE [REDACTED] BUS. PHONE [REDACTED]  
 CELL PHONE [REDACTED] E-MAIL ADDRESS [REDACTED]

THE TRANSACTION		THE PRICE	
I HEREBY AGREE TO PURCHASE FROM YOU, ON THE TERMS CONTAINED ON THE SIDES OF THIS AGREEMENT, THE FOLLOWING VEHICLE (READ OTHER SIDE)		Vehicle Price	11995.00
THE VEHICLE			N/A
NEW <input type="checkbox"/> USED <input type="checkbox"/>	YR. 2017 STOCK # [REDACTED]	FULL PREP/DEMO	
MODEL JAY FLIGHT	TYPE 174BH	RV STARTER KIT	
10.13.0A.HH [REDACTED]	MT	FILL LP/ BATTERY	
THE TRADE		Demo 4/3 @ 10am	
MAKE	TYPE		
MILEAGE	ACV		N/A
TRANSFER PLATE <input type="checkbox"/>	EXP. DATE	NEED PLATES <input type="checkbox"/>	N/A
THE TOW VEHICLE			N/A
MAKE	MODEL		N/A
WING TO	ADDRESS		N/A
GOOD UNTIL	WHEN CONTACTED		N/A
INSURANCE			N/A
PHONE		TOTAL	11995.00
INS. NOTIFIED	DATE NOTIFIED	TRADE ALLOWANCE	N/A
No		TRADE DIFFERENCE OR SUBTOTAL	11995.00
FINANCE		OPTIONAL EXTENDED WARRANTY	
CASH		<input type="checkbox"/> Yes, extended warranty coverage purchased.	N/A
		<input checked="" type="checkbox"/> No additional warranty coverage.	
		Lead Acid Battery Fee: \$1.50 EACH	1.50
		New Tire Fee: \$1.00 EACH	2.00
		Motor Vehicle Warranty Fee:	150.00
		TOTAL TAXABLE PRICE	12148.50
		TAXES AND OTHER FEES	
		Florida State Tax % 6.00%	728.91
		County Surtax: Co SARASOTA % 1.00%	50.00
		Motor Vehicle Fee	N/A
		Administrative and Doc Fee:	N/A
		TOTAL SELLING PRICE	12927.41
		DEPOSIT AMOUNT 500.00pd / 500.00mm	1000.00
		SUBTOTAL	11927.41
		CLOSE OUT AMOUNT	N/A
		CASH ON DELIVERY	N/A
		BALANCE DUE WIRE pd # 11926.83	11927.41
		DATE PAID IN FULL	

I agree to assist me in obtaining financing for any part of the purchase price, this order of be binding upon you or me until all of the credit terms are presented to me in accordance with regulation "z" (truth-in-lending) and are accepted by me, if I do not accept dit terms when presented, I may cancel this order and my deposit will be refunded. (PRESS AND IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY AND THE IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR USE, ARE HEREBY DISCLAIMED AND EXCLUDED BY DEALER FROM THIS TRANSACTION AND SHALL NOT APPLY TO THE GOODS SOLD. THERE ARE NO WARRANTIES MADE BY DEALER WHICH EXTEND BEYOND THE DESCRIPTION ON THE LABEL HEREOF. DEALER SHALL NOT BE LIABLE FOR CONSEQUENTIAL DAMAGES ARISING OUT OF THE SALE, USE, SERVICING OR OWNERSHIP OF THE GOODS. THERE ARE NO UNDERSTANDINGS OR AGREEMENTS BETWEEN YOU AND ME OTHER THAN THOSE SET FORTH IN THIS AGREEMENT AND ATTACHMENTS TO THIS AGREEMENT, IF THERE ARE ANY SUCH ATTACHMENTS.

PURCHASED BY [REDACTED] DATE 3/14/2017  
 SIGNED BY [REDACTED] DATE 3/14/2017  
 CUSTOMER [REDACTED] DATE 3/14/2017







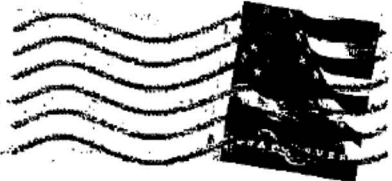
Prescott Valley, Arizona

*DEWEY*



PHOENIX AZ 852

19 JUL 2017 PM 3 L



*Office of Defects Investigations/CRO*

*NV3-216*

*1200 New Jersey Ave SE*

*Washington DC*

*20590*

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