

CL-11021672-9648



To whom it may concern:

Due to NHTSA online complaint form restrictions, some of the information i submitted online is not correct , I'm mailing this amended complaint so you can added to my complaint

Safety Complaint Confirmation

Date : 12/1/2017,

Your Complaint Information is successfully submitted.

Your Confirmation number (ODI Number) is: 11021672

Your Complaint Information

Acknowledgement

An e-mail was sent to [REDACTED]

JAN - 4 2018

Complaint Information

Description:

I ordered driver side and passenger side Valucraft ball joint (Part Number: VFA2084) from autozone.com for my car ,1997 Honda civic DX 2 dr coupe on 5/29/2016. The ball joints were installed on both sides and ran fine until on 4/21/2017 between 10-11pm passenger side valucraft ball joint broke off between stud and ball while I was making left turn without any warning signs. Passenger side cv axle was pulled out of transmission and broke apart at inner boot area. About 2/3 of Transmission fluid leaked out. Passenger side wheel fell inward. The car's body around passenger side wheel area was damaged. My car couldn't be moved and had to be towed, fortunately, it happened on local road and no other cars around, Otherwise i could have been seriously injured.

Approximate Incident Date: 4/21/2017

Your responses to the questions regarding the Incident:

Deaths/Injuries:	No	Fire:	No
Property Damage:	Yes	Crash:	No
Police Report:	No		

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Equipment Information

Make: HONDA

Model: ACCESSORY REAR TRUNK BASE

1997 Civic, DX, 2Dr Coupe, Manual transmission

Equipment Details

Serial Number: Purchase Date: 5/29/2016

Part Number: Part Number: VFA208 Original Equipment: No

Location In Vehicle: UNDER front passenger side lower ball joint area

Description:

Valucraft ball joint (Part Number: VFA2084) from autozone.com

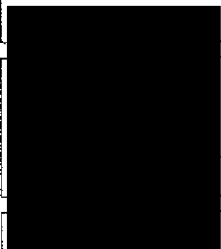
Equipment Component Information

Component 1: EQUIPMENT:MECHANICAL

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NM
1-9-18
UD

Consumer Information

	Name:
	Daytime Phone:
	Evening Phone:
	E-mail:
	Fax:
Address:	
houston, TX	City, State, Zip:
USA	Country:
Internet Search Engine	Referral Source:

1200 New Jersey Avenue, SE, West Building Washington DC 20590 USA
1.888.327.4236 TTY 1.800.424.9153



[redacted]
Houston, Tx.

NORTH HOUSTON TX 773

04 DEC 2017 PM 5 L

70. U. S. Dept of Transportation (NHTS A)
Office of Defects Investigation (NVS-210)
1200 New Jersey Ave. SE,
West Bldg
Washington, D. C. 20590

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