

**NHTSA ccmMercury Routing Slip**



CL-11020788-3886

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

Printed: 8/24/2017 INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

<b>NHTSA #:</b> ES17-002639	Rec'd Date: 8/24/2017	Referred By: NAD-200
<b>XREF #:</b>	Doc Type: CNG	Doc Date: 8/22/2017
<b>Delivery:</b> EML	Address To:	<b>Due Date:</b> 9/22/2017
<b>S10 #:</b>	<b>DOT/I #:</b>	<b>RMP #:</b>
<b>Subject:</b> LETTER FROM CONGRESSMAN VISCLOSKY ON BEHALF OF CONSTIUTENT [REDACTED] RE 2010 CHRYSLER SEBRING SAFETY RECALL NOTICE - LOSS OF AIRBAG AND SEAT BELT PRETENSIONER DEPLOYMENT CAPABILITY DURING A CRASH MAY INCREASE THE RISK OF INJURY IN A CRASH		
<b>Ack Date:</b>	<b>Ack By:</b>	<b>Signed For:</b>
<b>Sign Office:</b> DEPUTY DIRECTOR, GOVERNMENTAL AFFAIRS	<b>Signature:</b> ESSIE WAGNER	
<b>Cleared Date:</b>	<b>Cleared By:</b>	<b>Cleared For:</b>
<b>File Loc:</b>	<b>XREF File:</b>	<b>Closed Date:</b>
<b>Added By:</b> CBUTLER x60180	<b>Modified By:</b> Chris.Butler	
<b>Most Recent Comment:</b>		

**Author:**

THE HONORABLE PETER J VISCLOSKY  
MEMBER, US HOUSE OF REPRESENTATIVES  
7895 BROADWAY, SUITE A  
MERRILLVILLE, IN 46410  
Tel: 219-795-1844 Fax: E-mail:

AUG 23 2017

Assigned To	Task	Asgn Date	Deadline	Returned Date
NEF-010	REPLY	8/24/2017	9/22/2017	
NGA-010	SIGN	8/24/2017		

RR  
8-29-17  
LD

PETER J. VISCLOSKY  
1ST DISTRICT, INDIANA

COMMITTEE ON APPROPRIATIONS  
SUBCOMMITTEES:  
RANKING MEMBER, DEFENSE  
ENERGY AND WATER DEVELOPMENT  
CONGRESSIONAL STEEL CAUCUS  
VICE CHAIRMAN  
U.S. HOUSE LAW ENFORCEMENT  
CAUCUS

Congress of the United States  
House of Representatives  
Washington, DC 20515-1401

2250 RAYBURN BUILDING  
WASHINGTON, DC 20515-1401  
(202) 225-2401

789E BROADWAY, SUITE A  
MERRILLVILLE, IN 46410  
(219) 795-1844

Call Toll Free  
1 866 423 PETE  
(1 866 423-7363)

INTERNET:  
<http://visclosky.house.gov>

August 22, 2017

Ms. Megan Caldwell  
Congressional Liaison  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue Southeast  
Washington, D.C. 20590

Dear Ms. Caldwell:

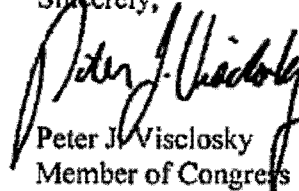
Enclosed please find correspondence submitted to my office by my constituent, [REDACTED]

[REDACTED] has contacted my office regarding the recall notice that she received from Fiat Chrysler Automobiles and their inaction on correcting the problems. The attached letter will provide you with details of this inquiry; therefore, I will not reiterate the contents. However, I would greatly appreciate your review of the circumstances involved in this matter and your insights as to efforts that can be taken to address [REDACTED] concerns.

Please feel free to contact Mr. Thomas Kubon, my Congressional Aide, at the Merrillville District office should you have any questions or comments pertaining to this request.

Thank you for your kind attention to this matter.

Sincerely,

  
Peter J. Visclosky  
Member of Congress

PJV:tk  
Enclosure

FOR OFFICE USE ONLY

AUG 15 2017

CODE: \_\_\_\_\_

CASE # \_\_\_\_\_

CASEWORKER: \_\_\_\_\_

Constituent Fact Sheet  
Congressman Pete Visclosky

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: Crown Point Zip Code: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Telephone (H): \_\_\_\_\_ (W): \_\_\_\_\_ Social Security #: \_\_\_\_\_

Have you ever had a previous case with our office? no If yes, when? \_\_\_\_\_

**PLEASE COMPLETE THE FOLLOWING SECTIONS THAT APPLY TO YOUR CASE!**

*Social Service Agency Information Section*

What type of benefits have you applied for? (Check one) Medicare: \_\_\_\_\_ Medicaid: \_\_\_\_\_ Pension: \_\_\_\_\_

Social Security Retirement: \_\_\_\_\_ Social Security Disability: \_\_\_\_\_ Welfare: \_\_\_\_\_ Workers Compensation: \_\_\_\_\_

Equal Opportunity Commission: \_\_\_\_\_ Other: \_\_\_\_\_

At which office did you apply? \_\_\_\_\_

At what level is your claim? (Check one) Initial: \_\_\_\_\_ Hearing: \_\_\_\_\_ Claim denied and not re-opened: \_\_\_\_\_

Reconsideration: \_\_\_\_\_ Appeals Council: \_\_\_\_\_ Case Number, if applicable \_\_\_\_\_

*Military/Veterans Affairs Information Section*

Which branch of the service? Army \_\_\_\_\_ Navy: \_\_\_\_\_ Air Force: \_\_\_\_\_ Marines: \_\_\_\_\_ National Guard: \_\_\_\_\_

Air National Guard: \_\_\_\_\_ Coast Guard: \_\_\_\_\_ Other: \_\_\_\_\_

Rank, Social Security #, or Service #: \_\_\_\_\_

Entry Date: \_\_\_\_\_ Discharge Date: \_\_\_\_\_

Unit: \_\_\_\_\_

VA Claim #: \_\_\_\_\_ Type of VA Benefit applied for: \_\_\_\_\_

At what level is your claim? (Check one)  
Initial: \_\_\_\_\_ Claim denied: \_\_\_\_\_ Appeal: \_\_\_\_\_ Board of Veteran Appeals: \_\_\_\_\_

**PLEASE BE SURE TO COMPLETE BOTH SIDES OF THIS FORM**

Immigration Section

Alien Number: \_\_\_\_\_ Type of Application: \_\_\_\_\_

Date of Receipt: \_\_\_\_\_ Date of Interview: \_\_\_\_\_

Please check all that apply:

Previous Inquiry Attached: \_\_\_\_\_ Green Card: \_\_\_\_\_ Interviews: \_\_\_\_\_ Oath Ceremony: \_\_\_\_\_ Fingerprints: \_\_\_\_\_

Rescheduled Interview: \_\_\_\_\_ Rescheduled Oath: \_\_\_\_\_ Fee Receipts: \_\_\_\_\_ File Lost/Transfer: \_\_\_\_\_

Employment Authorization (EAD): \_\_\_\_\_ Others: \_\_\_\_\_

**PLEASE PRINT LEGIBLY USING BLACK INK**

Please describe your problem and include any relevant file, claim, alien registration, or identification numbers and the phone numbers of individuals with whom you have previously discussed your problem. If possible, please provide copies of documentation that may help with your case. If you need more space, please continue on another sheet of paper.

Subject: Auto recall to repair dangerous situation.

The enclosed recall notice was received about 1 to 1 1/2 years ago. As you notice it involves my seat belt & air bag protectors.

I've contacted the appropriate phone #'s many times and nothing happens. I feel unsafe in my Chrysler auto. They promise dates, but nearly 2 years of feeling unsafe is enough! 1.4 million auto are affected by this situation - how many injuries or deaths have occurred? Shenanigans and fraud afoot by Chrysler Corp - not the first time

Sincerely,

[Redacted Signature]  
My auto dealer is Break of Merrillville

Pursuant to the Privacy Act of 1974, I hereby give Congressman Peter J. Visclosky and his staff permission to contact and obtain any information necessary to assist me.

X \_\_\_\_\_

DATE: 8/9/17

Send completed form to:  
Congressman Pete Visclosky  
7895 Broadway, Suite A  
Merrillville, IN 46410

Fax completed form to:  
Attention: Congressman Visclosky  
Fax: (219) 795-1850

Questions? Call (219) 795-1844

3/17  
4/17  
6/17  
will send notification for parts change



locate Air Bag OCCUPANT RESTRAINT CONTROLLER  
S61 / NHTSA 16V-668  
1.4 mel no longer present

# IMPORTANT SAFETY RECALL

This notice applies to your vehicle (VIN: 1C3CC5FD4AN [redacted]).

Dear [redacted]

This interim notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act to inform you that your vehicle<sup>[1]</sup> requires a safety recall repair. FCA US has decided that a defect, which relates to motor vehicle safety, exists in certain 2010 Chrysler Sebring, 2011-2014 Chrysler 200, 2010-2014 Dodge Avenger, 2010-2012 Dodge Caliber, 2010-2014 Jeep Compass and 2010-2014 Jeep Patriot vehicles.

## YOUR ADDITIONAL OPTIONS

### 1. RECOMMENDED OPTION

Visit [recalls.menar.com](http://recalls.menar.com) to sign up for email or SMS notification for when remedy parts become available. You will be asked to provide your Vehicle Identification Number (VIN), provided above

2. Wait for FCA US to contact you again, by mail, with a follow-up recall notice when remedy parts are available

3. Visit [www.safercar.gov](http://www.safercar.gov) for more information on recalls

4. Call the FCA Recall Assistance Center at 1-800-853-1403. An agent can sign you up for email or SMS notification for when remedy parts become available, or answer any other questions that you may have

Why is my vehicle being recalled?

The above vehicles may experience a loss of air bag and seat belt pretensioner deployment capability during a crash due to a shorting condition resulting in a negative voltage transient that travels to the Occupant Restraint Controller via the front impact sensor wires.

What is the risk?

How do I resolve this important airbag issue?

The remedy for this condition is not currently available. We are making every effort to finalize a remedy and obtain parts as quickly as possible, and will service your vehicle free of charge (parts and labor).

What do I need to do?

FCA US will contact you again, by mail, with a follow-up recall notice when the remedy and parts are available. Once you receive your follow-up notice, simply contact your Chrysler, Jeep, Dodge or RAM dealer right away to schedule a service appointment<sup>[2]</sup>. Additional options for your next steps are included on the left side of this notification. We appreciate your patience.

Phone # 1 [redacted]  
Phone # 2 [redacted]

If you have already experienced this specific condition and have paid to have it repaired, you may visit [www.fcarecallreimbursement.com](http://www.fcarecallreimbursement.com) to submit your reimbursement request online<sup>[3]</sup>. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this matter.

Customer Care / Field Operations  
FCA US LLC

*Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days*

[1] If you no longer own this vehicle, please help us update our records. Call the FCA Recall Assistance Center at 1-800-853-1403 to update your information.  
[2] If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [safercar.gov](http://safercar.gov).  
[3] You can also mail in your original receipts and proof of payment to the following address for reimbursement consideration: FCA US Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement.



© 2015 FCA US LLC. All Rights Reserved. Chrysler, Dodge, Jeep, Ram, Mopar and SRT are registered trademarks of FCA US LLC. ALFA ROMEO and FIAT are registered trademarks of Fiat Group Marketing & Corporate Communications S.p.A., used with permission.