

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 29-AUG-2017 OCT 18 2017	Repository <input type="checkbox"/>
	Reference No. 11020407

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City ROCKBRIDGE State OH Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 5TEBT441X1S [REDACTED]	Make TOYOTA	Model TUNDRA	Model Year 2001
Date Purchased 2001	Dealer's Name and Telephone Number Don Wood Toyota 740-594-6641		Engine: No: Cylinders 8
Original Owner <input checked="" type="checkbox"/>	Dealer's City ATHENS Ohio	State OH	Zip Code [REDACTED]
Transmission Type Auto.	<input type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain 4WD	Multiple Failure: 10/28/14 FRAME FAILED
			Incident Date(s) 24-AUG-2017

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 162000 STRUCTURE: BODY
Failure Mileage: 177000
Failure Speed: [REDACTED]
FRAME FAILED 10/28/14 (SEE BELOW)

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]
DOT No. (Example: DOTM19ABC036) [REDACTED] Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
--	---	--------------------------------	-----------------------	-------------------------

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2001 TOYOTA TUNDRA. WHILE CHECKING UNDERNEATH THE VEHICLE, THE CONTACT NOTICED SEVERE RUST WHERE THE LEAF SPRING SHACKLES WERE LOCATED NEAR THE FUEL TANK. THE CONTACT DROVE THE VEHICLE TO TANSKY MOTORS TOYOTA IN LOGAN, OHIO AND WAS ADVISED NOT TO HAUL ANYTHING ON THE VEHICLE BECAUSE THE FRAME COULD FRACTURE. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE CONTACT STATED THAT THE MANUFACTURER SENT A NOTIFICATION TO HAVE THE VEHICLE EVALUATED AT DON WOODS TOYOTA IN ATHENS, OHIO. THE DON WOODS DEALER DETERMINED THAT THE FRAME WAS OK. THE VIN WAS INVALID. THE APPROXIMATE FAILURE MILEAGE WAS 177,000.

**TRUCK FAILED FRAME CHECK 10/28/14 AT DONWOOD TOYOTA
ATHENS, OHIO TRUCK RUST PROOFED AT TANSKY MOTORS LOGAN, OH
740-385-5678 (FRAME)**

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.