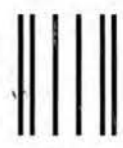
 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline			FOR AGENCY USE ONLY 100148		
U.S. Department of Transportation National Highway Traffic Safety Administration			Date Received 29-AUG-2017 NOV - 1 2017		Repository <input type="checkbox"/> Reference No. 11020369
OWNER INFORMATION (Type or Print)					
Name			Daytime Telephone Number		F-mail Address
Address			Evening Telephone Number		
City	State	Zip Code			
COLORADO SPRINGS	CO				
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side			Make	Model	Model Year
5E0AC14497G			COTTRELL	TRAILER	2007
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:	
8/15	United Road Services 800-221-5127		No: Cylinders		
Original Owner <input checked="" type="checkbox"/>	Dealer's City	State	Zip Code		
	United Road Services	MT	48174		
Transmission Type	<input type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)	
	<input type="checkbox"/> Cruise Control	80,000	Hub Fire yes	10-JUL-2017	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 100000 POWER TRAIN			Failure Mileage	Failure Speed	
Was in Shop until 10-7-17 due to wait on parts			1004000	45	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)			
Bridgestone	Bridgestone	255/70 R22.5			
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location: All 4 Hubs & Axles			
Tire Component Code	Tire Failure Type:				
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:	Model No./Name:			
Cottrell	07	C-7512			
Seat Type:	Installation System:				
Child Seat Component Code:	Failed Part: Hubs & Axles on recall I had to find out about on my own,				
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police	
		0	0	N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; if old part is available.					
TL* THE CONTACT OWNS A 2007 COTTRELL TRAILER. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 11V594000 (POWER TRAIN) HOWEVER THE PART TO DO THE REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. ON AUGUST 11, 2017, AN UNKNOWN LOCAL DEALER OF GRAND JUNCTION, COLORADO WAS MADE AWARE OF THE RECALL AND STATED THAT THE PARTS WOULD BE AVAILABLE IN A WEEK AND A HALF. THE MANUFACTURER WAS MADE AWARE OF THE ISSUE AND PROVIDED THE CONTACT WITH CASE NUMBER: [REDACTED] THE CONTACT HAD NOT EXPERIENCED A FAILURE. PART DISTRIBUTION DISCONNECT.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Hub caught fire LR side. All Hubs and both
Axles found to be bad & needed replaced. Recall issued
for all those issues but I had to find out by research.
I had 2 months without being able to use truck rented
~~to~~ I rented 2 trucks for a total of month as
they were available I have about \$5,000 in expense
on rentals not to mention about \$30,000 in gross revenue
earned on month work rentals were unavailble.

ATTACH ADDITIONAL SHEETS IF NECESSARY

DENVER
CO 802
12 OCT '97
PM 3 L



NO POSTAGE
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National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



**Is your vehicle
has a safety defect?**

**Use the enclosed
form to file a report.**

If so:

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236

safercar.gov

NIHTSA
www.nhtsa.gov

Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration