

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
OWNER INFORMATION (Type or Print)		Date Received 29-AUG-2017 OCT 25 2017		Repository ☐ Reference No. 11020315	
Name [REDACTED] Address [REDACTED] City YORBA LINDA State CA Zip Code [REDACTED]		Daytime Telephone Number [REDACTED] Evening Telephone Number [REDACTED]		E-mail Address [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2D4RN5D16A [REDACTED]		Make DODGE		Model GRAND CARAVAN	
Model Year 2010		Engine: 6 No: Cylinders		Fuel Type: GAS	
Date Purchased 2011		Dealer's Name and Telephone Number CARMAX		Original Owner ☐	
Dealer's City BUENA PARK		State CA		Zip Code [REDACTED]	
Transmission Type AUTO		☐ Antilock Brakes ☐ Cruise Control		Powertrain Multiple Failure:	
Incident Date(s) 28-AUG-2017					
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 022000 SUSPENSION; REAR, 162000 STRUCTURE: BODY - REAR AXLE CRACKED IN 3 AREAS				Failure Mileage 100000	
Failure Speed					
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code		Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured	
Number of Deaths		Reported to Police N			
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2010 DODGE GRAND CARAVAN. THE CONTACT STATED THAT UPON INSPECTING THE VEHICLE, IT WAS NOTICED THAT THE REAR AXLE PREMATURELY CRACKED ON BOTH SIDES IN THE REAR. THE VEHICLE WAS NOT YET INSPECTED AND DIAGNOSED BY A DEALER AND AN INDEPENDENT MECHANIC. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE TO DETERMINE IF THEY WOULD PROVIDE A SOLUTION. THE APPROXIMATE FAILURE MILEAGE WAS 100,000. DEALER TOLD ME THE VEHICLE DAMAGE WAS NO LONGER COVERED BECAUSE IT HAD OVER 100,000 MILES.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					