

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

From: [EVOQ \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: FW: Follow up to ODI Complaint: ----11016200-----
Date: Monday, October 02, 2017 9:06:39 AM

From: [REDACTED]
Sent: Wednesday, September 13, 2017 3:06 PM
To: EVOQ (NHTSA) <EVOQ@dot.gov>
Subject: Re: FW: Follow up to ODI Complaint: ----11016200-----

On Tue, Sep 12, 2017 at 10:38 AM, EVOQ (NHTSA) <EVOQ@dot.gov> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to [\(202\) 366-1767](tel:(202)366-1767). Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.
NHTSA/Office of Defects Investigation

This car was purchased on March 25, 2005. It does this unintended acceleration at any speed. It has happened about 15 times in the past year. Fortunately, i was able to put it in neutral and stop when it has happened. Some were close calls. ...I almost went through a plate glass window, and through a garage door, and came very close to hitting another car, for example. The fact that these two dealerships don't know how to fix the problem is ridiculous. The car was brand new when I bought it at Suburban Ford. The phone number there is: 503 668 5511.