

Chief Administrator, NHTSA
National Highway Traffic
Safety Administration

1200 New Jersey Ave, S.E.
Washington, DC 20590

Medina, OH

July 18, 2017

Re: 2017 Toyota Prius Two
VIN JTOKBRFU5H3
Model 1223A
Serial H3027349

AUG -4 2017

Dear Sir:

I wish to report two safety issues with my
new Prius which I bought on 1/30/2017
from: Brunswick Auto Mart, 3031 Center Rd.
Brunswick, OH 44212. Phone 330-273-3300

The first problem is that it has started up
on its own without anyone being in the car
on at least two occasions while the vehicle
was parked in the garage.

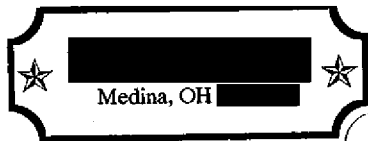
The second issue is that the Headlight
malfunction message regularly comes on.
I've taken the Prius to the dealership
twice, but still the problem persists. I
believe this is a manufacturing and/or
service problem which needs reporting,
correcting, and investigating.

Sincerely,

NAM

9.19.17

WD



CLEVELAND OH 44103

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