 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline</p> <p><b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p><b>OWNER INFORMATION (Type or Print)</b></p>		<p>Date Received</p> <p>11-AUG-2017 OCT 25 2017</p>	<p>Repository <input type="checkbox"/></p> <p>Reference No: 11014717</p>		
<p>Name [REDACTED]</p> <p>Address [REDACTED]</p>		<p>Daytime Telephone Number [REDACTED]</p> <p>Evening Telephone Number [REDACTED]</p>	<p>E-mail Address [REDACTED]</p>		
<p>City PITTSBURGH</p>	<p>State PA</p>	<p>Zip Code [REDACTED]</p>	<p>[REDACTED]</p>		
<p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>					
<p><b>VEHICLE INFORMATION</b></p>					
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 4JGAB72E5YA [REDACTED]</p>		<p>Make MERCEDES BENZ</p>	<p>Model ML430</p>	<p>Model Year 2000</p>	
<p>Date Purchased 08.11.2017</p>	<p>Dealer's Name and Telephone Number BOBBY RAHAL 412 683.5000</p>		<p>Engine: 113 No: Cylinders 8 CYLINDER</p>	<p>Fuel Type: 91 OCTANE</p>	
<p>Original Owner <input type="checkbox"/></p>	<p>Dealer's City PITTSBURGH</p>	<p>State PENNA</p>	<p>Zip Code 15213</p>	<p>Multiple Failure: SWAY BAR BUSHING NEW ENGINE BELT</p>	
<p>Transmission Type TWD</p>	<p><input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control</p>	<p>Powertrain</p>	<p>Incident Date(s) 28-JUL-2017</p>	<p>[REDACTED]</p>	
<p><b>FAILED COMPONENT(S)/PART(S) INFORMATION</b></p>					
<p>Vehicle Component Code: 110000 ELECTRICAL SYSTEM C114214 LATERAL ACCEL SENSOR C114209 LATERAL ACCEL SENSOR</p>			<p>Failure Mileage 172000</p>	<p>Failure Speed</p>	
<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b></p>					
<p>Tire Make MICHELIN</p>	<p>Tire Model (Name or Number)</p>		<p>Tire Size (Example P215/65R15) 275 35R17</p>		
<p>DOT No. (Example: DOTM19ABC036)</p>	<p><input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair</p>	<p>Failure Location: TWO TIRES LEAKED / FLAT TIRE</p>			
<p>Tire Component Code</p>			<p>Tire Failure Type:</p>		
<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b></p>					
<p>Make:</p>		<p>Date Manufactured:</p>		<p>Model No./Name:</p>	
<p>Seat Type:</p>		<p>Installation System:</p>			
<p>Child Seat Component Code:</p>		<p>Failed Part:</p>			
<p><b>APPLICABLE INCIDENT INFORMATION</b> (Please describe in detail the incident(s), Failure(s), Crash(es), and injury (es).)</p>					
<p>Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Number of Persons Injured</p>	<p>Number of Deaths</p>	<p>Reported to Police N</p>	
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>					
<p>TL* THE CONTACT OWNS A 2000 MERCEDES-BENZ ML430. THE CONTACT STATED THAT VARIOUS WARNING INDICATORS FLASHED ON THE INSTRUMENT PANEL SEVERAL TIMES. THE VEHICLE WAS TAKEN TO A DEALER (BOBBY RAHAL MOTORCAR COMPANY, 10701 PERRY HWY, WEXFORD, PA 15090, (724) 935-9300) WHO WAS UNABLE TO REPLICATE AND DIAGNOSE THE FAILURE WITH THE DTC PRESENT WHEN THE VEHICLE WAS INSPECTED BY THE DEALER'S MECHANIC(S). THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE TO DETERMINE IF THEY COULD PROVIDE A TECHNICIAN AND A SOLUTION TO REPAIR THE VEHICLE. THE APPROXIMATE FAILURE MILEAGE WAS 172,000.</p> <p>PROBLEMS WITH YAW CENTER CONTROL ABS LIGHT ON / BALL JOINT LIGHTS THAT ARE ON / ESP UNIT CONTROL BAS MALFUNCTION - ABS MALFUNCTION - COOLANT LEVEL ETS MALFUNCTION - ENGINE OIL - TRANSMISSION IN LOW RANGE</p>					
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.</p>			<p>ATTACH ADDITIONAL SHEETS IF NECESSARY</p>		
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

RADIATOR COOLANT LEAKING UNDER NEARLY VEHICLE  
SEVERE OIL LEAK FROM ENGINE  
RADIATOR LEAKING AT HOSES  
FRONT STABILIZER BAR BUSHING  
THE TWO FRONT MICHELIN WORE OUT ON OUTSIDE OF TIRES  
WATER PUMP LEAKING  
ESP CONTROL UNIT  
ENGINE REPAIRS

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382

Official Business  
Penalty for Private Use \$300

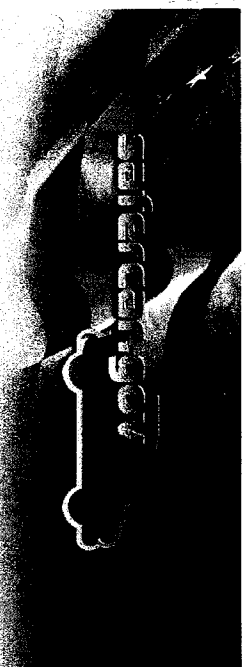


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IF MAILED  
IN THE  
UNITED STATES

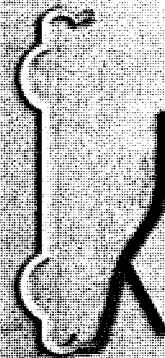
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US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NEF-100  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382



Think your vehicle  
has a safety defect?



If so:  
Use the enclosed  
form to file a report.

or visit:  
[www.safaricar.gov](http://www.safaricar.gov)

or call:  
Vehicle Safety Hotline  
888-327-4236



NHTSA  
National Highway Traffic Safety Administration  
U.S. Department of Transportation