

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 U.S. Department of Transportation National Highway Traffic Safety Administration			DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline			FOR AGENCY USE ONLY 100148	
			Date Received 11-AUG-2017 OCT 17 2017		Repository ☐ Reference No. 11014649		
OWNER INFORMATION (Type or Print)							
Name			Address			Daytime Telephone Number	
City			State		Zip Code		E-mail Address
IRVINE			KY				
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side				Make		Model	
JTLKE50E881				SCION		XB	
Date Purchased		Dealer's Name and Telephone Number				Model Year	
						2008	
Original Owner		Dealer's City		State		Zip Code	
☐							
Transmission Type		☒ Antilock Brakes		Powertrain		Engine:	
		☒ Cruise Control				No: Cylinders	
						4	
Multiple Failure:				Incident Date(s)			
				23-MAY-2016			
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Code: 140000 AIR BAGS						Failure Mileage	
						Failure Speed	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make			Tire Model (Name or Number)			Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)			☐ Original Equipment		Failure Location:		
			☐ Prior Repair				
Tire Component Code					Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:			Date Manufactured:			Model No./Name:	
Seat Type:			Installation System:				
Child Seat Component Code:			Failed Part:				
APPLICABLE INCIDENT INFORMATION							
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)							
Crash		Fire		Number of Persons Injured		Number of Deaths	
☐ Yes ☒ No		☐ Yes ☒ No				Reported to Police	
						N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).							
TL* TAKATA RECALL. THE CONTACT OWNS A 2008 SCION XB. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 16V340000 (AIR BAGS); HOWEVER, THE PARTS TO DO THE REPAIR WERE UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE DEALER (TOYOTA SOUTH LOCATED AT 961 FOUR MILE RD, RICHMOND, KY 40475, NC 28269; (859) 624-1313) WAS CONTACTED AND CONFIRMED THAT THE PARTS WERE NOT AVAILABLE FOR THE RECALL REMEDY. THE MANUFACTURER WAS NOT CONTACTED. THE CONTACT HAD NOT EXPERIENCED A FAILURE. PARTS DISTRIBUTION DISCONNECT.							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY							
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							

Safety Recall Remedy notice

I received a safety recall remedy notice pertaining to Takata Front Passenger Airbag Imflator (Zone B). On 07/03/ 2017 i called Toyota South at 916 Eastern Bypass Richmond Kentucky 40475 (859-624-1313) and told them about the Safety Recall Remedy notice. They took my Vin number and said they would enter it in the computer and would call me. On approximately 08-03-2017 i went to Toyota South and talked to someone in the maintenance department about the safety recall. They said they didnt have the parts for the recall and would be approximately January 18 before they would have the parts needed for the recall. Stated they would put info in computer and call. Still haven't heard from Toyota South



DESC. **SCION XB** **5-DOOR**
 VIN **JTLKE50E881**
 YR/MDL 2008/5/20A CLR CLASSIC SILVER MET/FA10 (01E7/10)
 PORT/PLANT Newark, NJ

STANDARD EQUIPMENT

MECHANICAL AND PERFORMANCE
 - 2.4L DOHC 16-valve VVT-i 4-cyl 158 HP
 - 4-Spd Sequential Automatic Transmission
 - Electronic Power Steering (EPS)
 - Front/Rear Disc Brakes
 - Sport-Tuned Ind MacPherson Strut Front, Torsion Beam Rear Suspension
 - #205/55R16 All-Season Tires

SAFETY
 - 4-Wheel Anti-lock Brake System (ABS) w/ Electronic Brake-force Distrib (EBD)
 - Vehicle Stability Control (VSC) with Traction Control (TRAC) & Brake Assist
 - Dr & Fr Pass Dual Stage Air Bags (SRS)
 - Dr & Fr Pass Seat Side Airbags
 - Fr & Rr Side Curtain Airbags / 3-Pl Fr Seatbelts w/ Force Limiter/Pretensioners
 - 3-Pl Rear Seatbelts w/ Auto/Emergency Locking Retractors (ALR/ELR)
 - Direct Tire Pressure Monitor System
 - Side Impact Door Beams / First Aid Kit

EXTERIOR
 - Halogen Headlamps w/ Projector Low-beam
 - Dual Color-Keyed Pwr Outside Mirrors with LED Turn Signal Indicators
 - Intermittent Front Windshield Wipers
 - Rear Window Wiper/Roof Mounted Antenna
 - 16" Steel Wheels w/ Full Wheel Covers
 - Chrome Exhaust Tip

INTERIOR AND CONVENIENCE
 - Sport Front Bucket Seats w/ Fabric Trim
 - 60/40 Split Fold-Flat Rear Seats
 - Cruise Control/Air Conditioning
 - Pioneer 150-watt AM/FM/CD w/8 Spkrs.
 - iPod Connector & Auxiliary Audio Jack
 - Dual Cluster Instrumentation w/ Digital Speedometer, Tachometer, & Multi-Information Display
 - Pwr Door Locks & Windows w/Dr Auto Down
 - Remote Keyless Entry
 - Rear Window Defogger/ Rear Privacy Glass
 - Tilt Steering Wheel w/ Audio Controls
 - ***Full Tank of Gas***

* Customers choosing to upgrade from the base audio and/or wheel covers are priced for the upgrade only and will not receive the standard equipment base delivery.

Scion is a marque of Toyota Motor Sales, U.S.A., Inc.

See New Vehicle Limited Warranty brochure for details. 3-year/50,000-mile comprehensive coverage. 5-year/100,000-mile powertrain coverage. See Owner's Manual for details. Ask dealer for details. Manufacturer's suggested retail price includes manufacturer's recommended pre-delivery service, license, taxes and title fees, applicable delivery, trade and local fees and dealer and manufacturer installed options and accessories (if not included). **The manufacturer's suggested retail price.

Compare this vehicle to others in the **FREE FUEL ECONOMY GUIDE** available at the dealer.

These estimates reflect new EPA methods beginning with 2008 models.

CITY MPG

22



HIGHWAY MPG

28

Actual Mileage will vary with options, driving conditions, driving habits and vehicle's condition. Results reported to EPA indicate that the majority of vehicles with these estimates will achieve between

13 and 26 mpg in the city and between 23 and 33 mpg on the highway.

2008 SCION XB
 4-CYL, 2.4 LITER DISP.
 16V VVT-i, DOHC, SFI
 ENGINE, 4-SPEED ECT
 AUTOMATIC TRANSMISSION

Estimated Annual Fuel Cost:

\$1,751

For Comparison Shopping, all vehicles classified as

SMALL WAGONS

have been issued mileage ratings ranging from

13 to 28 mpg city and 20 to 35 mpg highway

see www.fueleconomy.gov

MANUFACTURER'S SUGGESTED RETAIL PRICE **\$16,600.00**
 OPTIONAL EQUIPMENT
 FE 50 State Emissions
 CE Carpeted Floor / Cargo Mats (5-piece set) 155.00

DELIVERY PROCESSING AND HANDLING FEE 620.00

TOTAL \$17,375.00

Dealer Name / Address: 37182
 SPITZER SCION
 4710 WILLIAM PENN HIGHWAY
 MONROEVILLE PA 15146

Ship to:



NY 3850

Sep 18, 2017

Auto Airbag Settlement
Settlement Notice Administrator
PO Box 3207
Portland, OR 97208-3207

PRESORTED
FIRST-CLASS MAIL
AUTO
U.S. POSTAGE
PAID
PORTLAND, OR
PERMIT NO. 2882

**Important Legal Notice from the United States
District Court for the Southern District of Florida.**

This is a notice of a class action settlement. **If you have received a separate recall notice for your Toyota, Lexus, Scion or Pontiac Vibe vehicle requesting that you bring it to your local retailer to have the Takata airbags repaired and have not yet done so, you should contact your local retailer to make an appointment for this repair as soon as possible.** Some vehicles will be recalled for repair at a later date and some vehicles may not be recalled (refer to NHTSA website safercar.gov for the schedule and vehicles involved). Please call the toll free number or access the website noted below if you have any questions. **When recalled Takata airbags deploy, they may spray metal debris toward vehicle occupants and may cause serious injury.**

Rec'd 8-17-2017



IRVINE, KY

7
6242



Current and former owners and lessees of certain Toyota, Lexus, Scion or Pontiac Vibe vehicles with a Takata airbag may be entitled to a payment from a class action settlement.

Si desea recibir esta notificación en español, llámenos o visite nuestra página web.

A \$278.5 million Settlement has been reached in a class action lawsuit alleging that Toyota Motor Corporation, Toyota Motor Sales, U.S.A., Inc., Toyota Motor North America, Inc., and Toyota Motor Engineering & Manufacturing North America, Inc., and their affiliates (collectively, "Toyota") manufactured and sold vehicles that contained allegedly defective airbags made by Takata Corporation and its affiliates ("Takata"). Toyota denies the allegations in the lawsuit, and the Court has not decided who is right. The \$278.5 million Settlement Amount, less a 10% credit for the Rental Car/Loaner Program, will be funded over a period of time and will be used for all relief and associated costs, as further discussed in the Settlement Agreement. **The purpose of this notice is to inform you of the class action and the proposed settlement so that you may decide what to do.**

Who's Included? Toyota's records indicate that you may be a **Class Member**. The Settlement offers potential payments and other benefits to current and former owners and lessees of certain Toyota, Lexus, Scion, and Pontiac Vibe vehicles that have or had Takata airbags, which are, may or will be subject to a Recall ("Subject Vehicles"). A complete list of Subject Vehicles currently included in the Settlement is posted on the www.AutoAirbagSettlement.com Settlement Website. This Settlement does not involve claims of personal injury or property damage to any property other than the Subject Vehicles.

What Are the Settlement Terms? The Settlement offers several benefits, including reimbursement of reasonable out-of-pocket expenses related to the Takata airbag recall, a Rental Car/Loaner Program for owners or lessees of certain Subject Vehicles, an Outreach Program to maximize completion of the recall remedy, additional payments to Class Members from residual Settlement funds, if any remain, up to a maximum of \$500, and a Customer Support Program to help with repairs associated with affected Takata airbag replacement inflators. For further details about the Settlement, including the relief, eligibility, and release of claims, you can review the Settlement Agreement at the website, www.AutoAirbagSettlement.com.

How Can I Get a Payment? You must file a Claim to receive a payment during the first four years of the Settlement. Visit the website and file a Claim online or you can download one and file by mail. The deadline to file a Claim will depend on the recall or repair date of your Subject Vehicle and will be at least one year from the date the Settlement is finalized. All deadlines will be posted on the website when they are known.

Your Other Options. If you do not want to be legally bound by the Settlement, you must exclude yourself by **September 25, 2017**. If you do not exclude yourself, you will release any claims you may have against Toyota and the Released Parties and receive certain settlement benefits, as more fully described in the Settlement Agreement, available at the Settlement Website. You may object to the Settlement by **September 25, 2017**. You cannot both exclude yourself from, and object to, the Settlement. The Long Form Notice available on the website listed below explains how to exclude yourself or object. The Court will hold a hearing on **October 25, 2017** to consider whether to finally approve the Settlement and a request for attorneys' fees of up to 30% of the Settlement Amount and awards of \$5,000 to each of the Class Representatives. You may appear at the hearing, either yourself or through an attorney hired by you, but you don't have to. For more information, call or visit the website below.

R9481 v.04

1-888-735-5596

www.AutoAirbagSettlement.com