

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 09-AUG-2017 OCT 25 2017		Repository ☐ Reference No. 11013913	
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	
City		State	Zip Code	Evening Telephone Number	
WOODLAWN		IL			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1D7HU18DX4J		Make DODGE		Model RAM 1500	
Model Year 2004		Date Purchased OCT. 2005		Dealer's Name and Telephone Number MONKEN Dodge Chrysler 618-545 5100	
Original Owner ☒ YES		Dealer's City CENTRALIA		State IL	Zip Code 62801
Engine: No: Cylinders 8 Hemi		Fuel Type: GAS		Transmission Type Auto	
☒ Antilock Brakes		☒ Cruise Control		Powertrain 5.7 LITRE	
Multiple Failure:		Incident Date(s) 01-AUG-2017			
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 100000 POWER TRAIN				Failure Mileage 99000	
				Failure Speed 45	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured	
				Number of Deaths	
				Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2004 DODGE RAM 1500. WHILE DRIVING 45 MPH, THE REAR WHEELS SEIZED AND THE DRIVESHAFT DETACHED WITHOUT WARNING. THE VEHICLE WAS TOWED TO MONKEN DODGE CHRYSLER JEEP RAM (1739 W MCCORD ST, CENTRALIA, IL 62801). WHERE IT WAS DIAGNOSED THAT THE PINION NUT FAILED AND DETACHED AND THE REAR END NEEDED TO BE REBUILT OR REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE AND ADVISED THE CONTACT TO REPORT THE FAILURE TO NHTSA. THE VIN WAS NOT INCLUDED IN NHTSA CAMPAIGN NUMBER: 14V796000 (POWER TRAIN). THE APPROXIMATE FAILURE MILEAGE WAS 99,000.					
The Vehicle was towed to Paul's Auto Repair. Enclosed is the Invoice. The Repairs were made -					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

PAUL'S AUTO REPAIR
 815 S LOCUST
 CENTRALIA, IL 62801-
 (618) 532-5903



ESTIMATE
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Customer	Vehicle
ASHLEY, IL Home Phone:	2004 DODGE RAM 1500 5.7L V8 OHV GAS MFI D VIN: 1D7HU18DX4 Odometer: 99,821 License Plate: (IL)

Ref No:	PO No:	Date: 8/28/2017 2:04 PM
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No	Mfr	Item No	Description	Qty	List	Care	Total
1			Axle Housing, Replace (8) (labor)	4.3	\$69.00		\$296.70
2	GBN	OIL	OIL-GEAR LUBE	1	\$58.00		\$58.00
3	REB	REBUILT	REBUILT diff	1	\$2,598.00		\$2,598.00
4	MZX	OIL	OIL	7	\$4.30		\$30.10
5	MZX	FILTER	OIL FILTER	1	\$7.95		\$7.95
6	SPF	SBS852	Parking Brake Shoe	1	\$60.33		\$60.33
7	STOCK#787160PRO#126399						

TERMS: A finance charge is made on all past due accounts at the rate of 2% per month (24% per annum) on the unpaid balance. In the event this and/or other invoices are referred to an attorney or agency for collection, the undersigned agrees to pay all costs of collection, including a reasonable attorney's fee.

Total Parts:	\$2,754.38
Total Labor:	\$296.70
Total Other:	\$0.00
Supplies:	\$0.00
Haz Mat:	\$0.00
Discount:	\$0.00
Sub-Total:	\$3,051.08
Sales Tax @ 6.5%:	\$179.03
TOTAL:	\$3,230.11

Received By: _____

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