

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 07-AUG-2017 NOV - 1 2017		Repository ☐ Reference No. 11013386	
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	
City		State		Evening Telephone Number	
LAS VEGAS		NV			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side			Make		Model
3N1CN7AP9FL			NISSAN		VERSA
Date Purchased		Dealer's Name and Telephone Number		Model Year	
				2015	
Original Owner		Dealer's City		Engine:	
☐				No: Cylinders	
Transmission Type		Powertrain		Incident Date(s)	
☐ Antilock Brakes ☐ Cruise Control				04-AUG-2017	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 100000 POWER TRAIN, FUEL/PROPULSION SYSTEM (PWS)				Failure Mileage	
				21330	
				Failure Speed	
				35	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash		Fire		Number of Persons Injured	
☐ Yes ☒ No		☐ Yes ☒ No		Number of Deaths	
				Reported to Police	
				N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2015 NISSAN VERSA. WHILE DRIVING APPROXIMATELY 35 MPH, THE VEHICLE SHUT OFF WITHOUT WARNING. THE VEHICLE WAS ABLE TO BE RESTARTED. THE CONTACT SMELLED A FUEL ODOR AND HEARD A LOUD KNOCKING NOISE WHEN THE VEHICLE WAS PLACED IN DRIVE. THE VEHICLE WAS TAKEN TO THE DEALER (AUTONATION NISSAN IN LAS VEGAS, NEVADA). THE CONTACT WAS INFORMED THAT THE MANUFACTURER ADVISED VEHICLE OWNERS TO SWITCH TO A HIGHER GRADE OF FUEL WHEN SUCH FAILURE WAS EXPERIENCED. ANOTHER TECHNICIAN AT THE SAME DEALER WAS UNABLE TO DUPLICATE THE FAILURE, BUT REPROGRAMMED THE COMPUTER SYSTEM. THE CONTACT STATED THAT WHILE DRIVING HOME, THE VEHICLE FELT LIKE IT WAS IN NEUTRAL. THE VEHICLE WAS TURNED OFF AND RESTARTED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE AND STATED THAT NOTHING COULD BE DONE TO ASSIST IF THE DEALER WAS UNABLE TO DUPLICATE THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 21,330.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					