

FOR AGENCY USE ONLY 100148

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

Date Received	Repository <input type="checkbox"/>
02-AUG-2017	Reference No. 11012424
JUL 16 2020	

OWNER INFORMATION (Type or Print)

Name				Daytime Telephone Number	E-mail Address
Address					
City	SALEM	State	OH	Zip Code	
				Evening Telephone Number	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2FALP74W1T	Make FORD	Model CROWN VICTORIA	Model Year 1996
Date Purchased 11-30-2001	Dealer's Name and Telephone Number PRIVATE OWNER		Engine: No: Cylinders 8
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code
Transmission Type AUTO	<input type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain REAR WHEEL DRIVE	Multiple Failure: Incident Date(s) 01-AUG-2017

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 020000 SUSPENSION VALUCRAFT VFA 2101	Failure Mileage 136000	Failure Speed
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured N	Number of Deaths N	Reported to Police N
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Narrative Description of Incident(s), Crash(es), and Injury(ies).
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 1996 FORD CROWN VICTORIA. THE CONTACT STATED THAT WHILE MAKING A LEFT TURN OFF A DRIVEWAY ONTO A LOT, THERE WAS A LOUD METAL BRAKING NOISE COMING FROM THE FRONT DRIVER SIDE OF THE VEHICLE. THE CONTACT STATED THAT THE FRONT DRIVER SIDE COLLAPSED TO THE GROUND. THE CONTACT NOTICED THE LOWER BALL JOINT DETACHED, THE VEHICLE WAS TOWED TO A PRIVATE INDEPENDENT PARKING LOT WHERE THE CONTACT WAS TO INSPECT THE VEHICLE. THE VEHICLE WAS NOT TAKEN TO A DEALER. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 136,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

AFTER DISMANTLING VALUCRAFT PART NO VFA 2101 THE CAUSE WAS DETERMINED TO BE CORROSION DUE TO A FAULTY RUBBER SEAL. THE PARTS DEALER AUTOZONE TOOK THE PART AND GAVE ME A NEW ONE AS IT WAS UNDER WARRANTY. I MAY HAVE ANOTHER ONE WITH THE SAME PROBLEM WHICH THEY DID NOT TAKE BUT THE RUBBER BOOT IS MISSING I AM SORRY FOR THE DELAY IN THIS REPORT AS THE DIAGNOSIS TOOK TIME AND THE APPLICATION WAS MIS PLACED

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

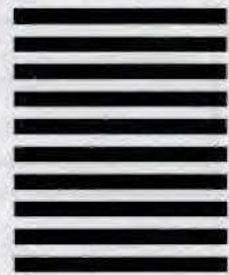
National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



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POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



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