

CL-11011976-8020

OCT 16 2017

FROM:

[REDACTED]  
Bellevue, NE [REDACTED]

10/10/2017

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

TO: U.S. DEPARTMENT OF TRANSPORTATION  
National Highway Traffic Safety Administration  
Office of Defects Investigations (NVS-210)  
1200 New Jersey Ave, SE  
West Building  
Washington, DC 20590

SUBJECT: Inquiry and Correction to Contact Information (NHTSA ID Number: 11011976)

NHTSA,

The letter serves two fold; to inquiry about my complaint and to provide correct contact information (should you need to contact me).

First and foremost, As of today, I'm still having the same problem and cannot fill my gas tank above 3/4ths to avoid a gas leak at the fuel pump (located under the passenger side back seat) and avoiding extreme gas fumes inside the vehicle. My complaint is a VERY serious safety hazard. I have not had my vehicle inspected or fixed by a local Dodge dealership as I'm awaiting the results of my complaint. It's been 2 months since filing my complaint and nothing has been done. Additionally, my complaint is not an isolated incident (many others are having the same issue). I share with you an internet link that can be reviewed to help you determine that this issue is not isolated. Please provide me an update with your investigation.

[REDACTED]

Secondly, I think it's possible that I entered the wrong cell phone number when I filed the complaint. My correct cell phone number is [REDACTED] (I think I listed [REDACTED] in error). If you need to contact, please feel free to call me at this number.

Thank you.

[REDACTED]

ET  
10.30.17  
LP

**Safety Issue Type: Complaints**

**August 01 2017** NHTSA ID Number: 11011976

**Components: FUEL/PROPULSION SYSTEM**

NHTSA ID Number 11011976

Incident Date July 26 2017

Consumer Location BELLEVUE, NE

Vehicle Identification Number 2B3CL3CG1BH\*\*\*\*\*

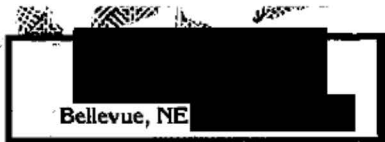
**Complaint Summary**

**CRASH** No AFTER FUELING MY VEHICLE ABOVE 3/4THS (BUT NOT OVER FULL) A FUEL  
**FIRE** No LEAK STARTED CAUSING EXTREME FUEL VAPORS TO BE PRESENT INSIDE  
**INJURIES** 0 AND OUTSIDE OF CAR. EVEN WHEN THE CAR IS NOT BEING DRIVEN  
**DEATHS** 0 (WHILE VEHICLE IS TURNED OFF). THE FUMES ARE SO STRONG THAT  
THEY FILL MY GARAGE AND CAN BE SMELLED FROM 40 - 50 FEET AWAY  
AND I HAVE TO DRIVE WITH THE WINDOWS DOWN. THIS IS A SERIOUS  
SAFETY CONCERN. MANY OTHER FORUMS HAVE BEEN READ FOR ME TO  
REALIZE THIS IS NOT AN ISOLATED INCIDENT, IS COMMON AMONG THIS  
MAKE/MODEL/YEAR, AND SHOULD BE CAUSE FOR A RECALL FOR SAFETY  
REASONS BEFORE SOMETHING BAD HAPPENS (FIRE, EXPLOSION, ETC).  
MOST SAY THE OBSERVED A LEAK IN FRONT OF THE REAR PASSENGER  
TIRE. OTHERS HAVE SAID THEY PULLED OUT THE BACK SEAT TO ACCESS  
THE FUEL PUMP AND HAVE FOUND GAS SITTING ON TOP OF THE FUEL  
PUMP. I HAVE NOT HAD THIS LOOKED AT BY A MECHANIC/DEALERSHIP  
YET, BUT WANTED TO ENSURE THIS IS REPORTED AND NEEDS TO PUSHED  
FOR RECALL CONSIDERATION.

**Associated Products (1)**

**Vehicle**

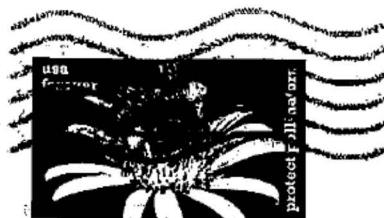
MAKE	MODEL	YEAR
DODGE	CHARGER	2011



Bellevue, NE

OMAHA NE 680

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