

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

From: [EVOQ \(NHTSA\)](#)
To: [Foote, Brenda CTR \(NHTSA\)](#)
Subject: FW: Follow up to ODI Complaint: ----11011819-----
Date: Wednesday, August 23, 2017 11:05:22 AM

From: [REDACTED]
Sent: Monday, August 14, 2017 6:56 PM
To: EVOQ (NHTSA) <EVOQ@dot.gov>
Subject: Re: Follow up to ODI Complaint: ----11011819-----

Due to an agreement between Mazda and NHTSA an SSP 93 was created and the Vacuum Brake Booster was repaired by Mazda, free of charge. When I called NHTSA I was not informed of SSP 93. I only found this out by searching the internet. NHTSA should inform automobile owners of any service program, just like it is done for recalls.

Sent from my iPhone

On Aug 14, 2017, at 12:38 PM, EVOQ (NHTSA) <EVOQ@dot.gov> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.
NHTSA/Office of Defects Investigation

<EVOQ Response Letter.pdf>

<11011819.pdf>