

October 9, 2017

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National Highway Traffic Safety Admin.

1200 New Jersey Ave. SE

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Washington, D.C. 20590

Re: Claim #11011153 [REDACTED] 2017 Ford Explorer

Since filing my original complaint after passing out while driving the Explorer, I have attached a list of the actions taken to date. Please take special note of:

1. Three weeks after the passing out/ hospitalization incident, I had seen the National News indicating police cars had a carbon monoxide potential issue, so I had my blood levels checked by my Doctor. See the high level of Carbon Dioxide in my blood report attached – 3 weeks after the incident. I have never smoked in my life.
2. I purchased a carbon monoxide tester for my vehicle, and while it seems to be random, I frequently get readings from 9 ppm to 20 ppm. Once when my wife and I were on a trip with the Explorer, the alarm went off and it read 287 ppm. I have photo and video evidence.
3. I have filed complaints with Ford Motor company but received the “form” response, thanks for your concerns, we’re concerned, take it to your dealer”. Even though I told them I wanted any and all info about problems or potential problems so I could have the car independently tested.
4. After “googling” what might be the issue, I am taking the Ford to a licensed, certified shop to have the exhaust system “smoke” tested for leaks.
5. Although I am [REDACTED] years old and originally thought I was having a heart attack, I have since been poked, probed, tested for everything possible and

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my heart is in excellent shape, no diabeties, No MEDICAL ISSUES. I'm in excellent health.

I would appreciate any info that I could have "independently" have tested (ie Ford claims there is NO problem with the car) and suggestions of how I am to drive it in Michigan's winters as right now I drive it with the windows down.

Sincerely,



PS. I am not a nut case trying to sue Ford, I am a Retired Prison Warden & retired College Professor in Criminal Justice at Ferris State University. Never sued anyone in my life but I'm extremely concerned that I may cause harm to myself, my family or some other innocent family because of this car. HELP

## **2017 FORD EXPLORER & CARBON MONOXIDE**

vin 1fm5k8d81hg [REDACTED]

**Leased on Nov 30, 2016 with intent to purchase**

**7-19-2017** Drove the Explorer around town, then to Benzie Pie company. Started feeling ill enroute. Left store, went about ½ mile and was nauseous, lost vision, felt like I was passing out. Immediately whipped into parking lot, laid across seat and called 911. Was taken by ambulance to Traverse City and kept overnight. Copy of 911 call as well as all Munson hospital health records attached.

**7-25-2017** Saw on the evening news that police ford explorer's were having a problem with carbon monoxide in the vehicles and officers passing out. Contacted family physician, [REDACTED] as follow up to hospital stay.

**7-28-2017** Contacted National Highway Safety Administration and filed complaint.

**7-30-2017** Purchased a car carbon monoxide tester.

**8-9-2017** Had blood drawn at local hospital testing for carbon monoxide in blood.

**8-10-2017** Called Ford Motor company and explained all of above to them. Received customer service number 12898292 Had no service bulletins, etc, just said take it to a dealer.

**8-15-2017** Received full blood work up results. Everything was normal, except **HIGH carbon monoxide in my blood levels** and this was taken 3 weeks after the incident. I have never smoked in my life and my carbon monoxide level in the blood was high. My wife nor children smoke or any of my friends. I am not around smokers. This would be the only other possible cause.

**8-15-2017** Reviewed Ford website noted no recalls or issues listed related to Ford Explorer. Printed page "There are currently no field service actions listed for your vehicle".

**8-16-2017** Wrote Ford motor company requesting copies of any documents related to possible carbon monoxide issue in Explorers.

**9-5-2017 Ford motor co.** sent me a letter in response and suggested I take the car to the local dealer. They did NOT answer any of the requests I had in my letter to them.

**10-1-2017** Been driving daughters car (to Iowa due to fear of C.O), came home, drove Explorer to Grand Rapids to visit daughter at GVSU, 75 mi stopped at gas station, car idled for 2-3 minutes and alarm went off on C/O tester with reading of 287 ppm. [REDACTED] got it on film. We rolled down all the windows for awhile and then continued on our trip. Both of us had headaches when we arrived and I had a severe headache and just laid in the back of the car while [REDACTED] and daughter visited. Been sick all day. Its starting to get too cold to drive around with windows down!!!

**10-13-2017** Explorer is scheduled to have exhaust system smoke tested for leaks at JurBad's Auto in Ludington, Michigan

To protect the privacy of individuals, NHTSA does not make medical records available to the public without authorization. For this reason, documents falling into this category have not been included in this complaint record.



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TUE 10 OCT 2017 AM

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