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 INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)
 Printed: 7/21/2017

**NHTSA #: ES17-002276****XREF #:****Delivery: S10 E-MAIL****Rec'd Date: 7/21/2017****Doc Type: CGA****Address To:****Referred By: NAD-200****Doc Date: 7/19/2017****Due Date: 8/17/2017****S10 #:****DOT/I #: I1-170720-004****RMP #:**

Subject: LETTER FROM CONGRESSMAN KING ON BEHALF OF CONSTITUENT [REDACTED] RE
2016 HONDA CIVIC DEFECTIVE CAR

Ack Date:**Sign Office: DEPUTY DIRECTOR,
GOVERNMENTAL AFFAIRS****Cleared Date:****File Loc:****Added By: CBUTLER x60180****Ack By:****Signature: ESSIE WAGNER****Cleared By:****XREF File:****Modified By: Chris.Butler****Signed For:****Cleared For:****Closed Date:****Most Recent Comment:****Author:**

JUL 25 2017

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Assigned To	Task	Asgn Date	Deadline	Returned Date
NGA-010	SIGN	7/21/2017		
NEF-010	REPLY	7/21/2017	8/17/2017	

RR
 7.25.17
 UD

PETER T. KING
Member of Congress
Second District, New York

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Congress of the United States
House of Representatives
Washington, DC 20515-3202

COMMITTEE ON HOMELAND SECURITY

CHAIRMAN, SUBCOMMITTEE ON
COUNTERTERRORISM AND INTELLIGENCE

PERMANENT SELECT COMMITTEE
ON INTELLIGENCE

CHAIRMAN, SUBCOMMITTEE ON EMERGING THREATS

FINANCIAL SERVICES COMMITTEE

SUBCOMMITTEE ON
CAPITAL MARKETS, SECURITIES & INVESTMENTS

SUBCOMMITTEE ON OVERSIGHT & INVESTIGATIONS

FAX COVER SHEET

TO: _____

Congressional

FAX: _____

(202) 366-3675

FROM: _____

Kevin DeLury, District Representative
Congressman Peter T. King
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Massapequa Park, NY 11762
TEL: (516) 541-4225
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TOTAL # OF PAGES: _____

4

RE: _____

COMMENTS:

PRINTED ON RECYCLED PAPER

11-170720-004

ES17-002276

PETER T. KING

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Congress of the United States
House of Representatives
Washington, DC 20515-3202

July 19, 2017

COMMITTEE ON HOMELAND SECURITY

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CAPITAL MARKETS, SECURITIES & INVESTMENTS

SUBCOMMITTEE ON OVERSIGHT & INVESTIGATIONS

Director
Congressional Liaison
Department of Transportation
1200 New Jersey Avenue, SE
Washington, DC 20590

RE: [REDACTED] issue with Honda

Dear Director,

The attached communication is sent for your consideration. Please investigate the statements contained therein and respond to me with the necessary information for reply, returning the enclosed correspondence with your answer.

Send all correspondence to my Massapequa Park District Office at 1003 Park Blvd., Massapequa Park, New York 11762.

Thank you for your prompt attention to this matter.

Sincerely,

PETER T. KING
Member of Congress

PTK/kd

**OFFICE OF CONGRESSMAN PETER T. KING
PRIVACY RELEASE FORM**

Pursuant to the provisions of the Federal Privacy Act, I hereby authorize Congressman Peter T. King to contact any federal agency on my behalf and receive information and/or reports pertaining thereto.

NAME: [REDACTED]

Date of Birth [REDACTED]

/ [REDACTED]

Current Mailing Address (no P.O. Boxes): [REDACTED] Massapequa, New York

[REDACTED]

Email: [REDACTED]

Telephone Numbers: (Home) [REDACTED] (Other)

List any identifying numbers that might apply to your situation:

Social Security Number / Service Number / Immigration "A" Number: [REDACTED]

Briefly describe your problem:

Honda case number is: [REDACTED]

I recently purchased a brand new 2016 Honda Civic for 22K. It is still under the yearly warranty. I also paid for the extended warranty.

1. The blue tooth freezes when I receive a phone call and the only solution is to shut the car off.
2. The air conditioner blows hot air when the car idles.
3. The steering wheel is melting plastic black pieces onto my hands every time I drive it.

I have been at Honda several times for several hours to fix these issues. The Honda caseworker phoned me and said that none of these visits count towards my lemon law attorney's statement of four visits and it's over. Why? Simply put: Honda couldn't identify the problem. Why should I and my family suffer because Honda doesn't have the technical know how to fix this?

Honda sold me a defective vehicle that is dangerous in the heat when idling so why don't they give me a loaner car and fix it themselves instead of putting the burden on me? Why don't they put it in their shop and sit in it after it blows hot air after 10 minutes and see how they feel? I have 10 friends that can tell you the heat is suffocating whenever we stop at Starbucks or even to write a thank you card in the car. It's embarrassing to me also and my friends are wondering why the new Honda AC doesn't work when idling and is making them sick. So do I.

And I think the black pieces of plastic coming off on my hands from the steering wheel aren't exactly healthy either; probably carcinogenic. Why won't they drive it and let their hands get black plastic on them? I spend 22K and I have to prove the defectiveness to them?

Desired outcome:

New car or traded in car at no loss but only a gain to myself. Fixing this lemon is not a viable option

I hereby declare that I am currently a resident of the Second Congressional District and the above information is truthful and complete to the best of my knowledge.

Signature: _____

/ 2017

Date: 07 / 18

Return to
Congressman Peter King
1003 Park Boulevard
Massapequa Park, NY 11762



Office of the Secretary of Transportation
Governmental Affairs

Control number: II-170720-004	Action office: NHTSA
Document date: 7/19/2017	Due date: 8/17/2017
Author(s): Peter T. King	
Subject: Inquiry on behalf of constituent [REDACTED] in regards to Honda selling constituent defective car.	
Action: Direct Reply	

Comments:

Date	Action	Action by
7/20/2017	Folder Sent for Draft to Action Office: NHTSA for 'Direct Reply'.	EDWIN.BURUCA
7/20/2017	Updated Folder Information.	EDWIN.BURUCA
7/20/2017	Work Folder Assigned to NHTSA.	EDWIN.BURUCA
7/20/2017	Incoming File Uploaded.	EDWIN.BURUCA
7/20/2017	Control Number Created.	EDWIN.BURUCA

Date	Note	Note by
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