

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)
 DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

U.S. Department of Transportation National Highway Traffic Safety Administration		Date Received	Repository <input type="checkbox"/>
		26-JUL-2017 AUG 30 2017	Reference No. 11010795
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	E-mail Address
Address			
City	State	Zip Code	Evening Telephone Number
HERNANDO	FL		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
1ZVHT85H685	FORD	MUSTANG	2008
Date Purchased	Dealer's Name and Telephone Number		Engine:
10-31-12	BRANDON FORD 813-240-3673		No. Cylinders
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code
	TAMPA	FL	33619
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:
Auto	<input type="checkbox"/> Cruise Control		Air bags
		Incident Date(s)	
		01-AUG-2016	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: 140000 AIR BAGS		Failure Mileage	Failure Speed
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment	Failure Location:	
	<input checked="" type="checkbox"/> Prior Repair		
Tire Component Code			Tire Failure Type:
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)			
Crash	Fire	Number of Persons Injured	Number of Deaths
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	N/A	N/A
		Reported to Police	
		N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2008 FORD MUSTANG. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 16V384000 (AIR BAGS) HOWEVER, THE PART TO DO THE REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. Ocala FORD OF Ocala, FLORIDA AND BRANDON FORD OF TAMPA, FLORIDA WERE CONTACTED ABOUT THE RECALL AND STATED THAT THE PARTS WERE UNAVAILABLE. THE MANUFACTURER WAS MADE AWARE OF THE ISSUE AND STATED THAT THE CONTACT WOULD RECEIVE A LETTER STATING THAT THE PARTS WERE AVAILABLE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. VIN TOOL CONFIRMS PARTS NOT AVAILABLE.			
I WAS petrified when driving this car - sitting in extreme heat - made it even more vulnerable - As A/c went out 5-17 - I was driving w/o A/c - hoping to have			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

This car as far as I know is now sitting @ The Diligence Ford. Believed, etc. All they can move it 213

Bags replaced - so I could get the A/c repaired. Two dealers low-balled me on TRADE-IN - BECZ OF ISSUES 8-5-17 TRADED-IN

Florida -

2008- Ford GT Mustang Convertible

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Recall NOTICE - Summer of 2015 for TAKATA Air bags - Contacted
Ocala Ford - for report. Told to CB - Dec. 2015 - told "no idea" A BT
when repair wld be available. Jan 2016 - Contact w/
Clarence DITLOW - re: Air bags. Feb 2016 - N.Y. Times

Prepared to do ARTICLE A BT CAR per Mr. DITLOW. Called 3-
dealers abt air bag availability - Mar. 2016 - None Available.
Car parked under cover w/ sun on it. May 2016 - Driver side
Bag replaced No markings on shipping box to dealer.
Purchased car w/ 23k mi - Sold - 8-5-17 to Dealer -

The Village Ford -

ATTACH ADDITIONAL SHEETS IF NECESSARY w/ 45k mi -

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

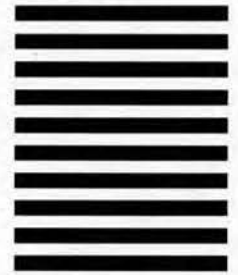


NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



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