

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline <b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 25-JUL-2017 <b>AUG 30 2017</b>		Repository <input type="checkbox"/> Reference No. 11010519	
<b>OWNER INFORMATION (Type or Print)</b>					
Name		Address		Daytime Telephone Number	
City		State		Evening Telephone Number	
PONCA CITY		OK		Same	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
<b>VEHICLE INFORMATION</b>					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2MEHM75W45X			Make MERCURY	Model GRAND MARQUIS	Model Year 2005
Date Purchased 1-8-2013	Dealer's Name and Telephone Number From original owner now Dealer 52500 miles			Engine: 4.6 Liter No: Cylinders 8	Fuel Type: Gasoline
Original Owner <input type="checkbox"/>	Dealer's City		State	Zip Code	
Transmission Type Automatic	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain Rear wheel	Multiple Failure: Both Air Bags		Incident Date(s) 21-OCT-2015
<input checked="" type="checkbox"/> Cruise Control					
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>					
Vehicle Component Code: 140000 AIR BAGS				Failure Mileage 64863	Failure Speed AS SOON AS Stated
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:		
Tire Component Code				Tire Failure Type:	
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
<b>APPLICABLE INCIDENT INFORMATION</b> <i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i>					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2005 MERCURY GRAND MARQUIS. WHILE DRIVING VARIOUS SPEEDS, THE DRIVER SIDE FRONTAL AIR BAG WARNING INDICATOR REMAINED ILLUMINATED. THE VEHICLE WAS TAKEN TO JACK BOWKER FORD LINCOLN (LOCATED AT 2450 N 14TH ST, PONCA CITY, OK 74601) WHERE IT WAS DIAGNOSED THAT THE AIR BAG MODULE FAILED AND NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED DUE TO THE REPAIR FEES. THE MANUFACTURER WAS CONTACTED AT (800) 521-4140 AND STATED THAT THE VIN WAS NOT INCLUDED IN A RECALL. THE APPROXIMATE FAILURE MILEAGE WAS 64,863. <i>The service manager report that neither Air Bag would deploy. In case of collision.</i>					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. <span style="float: right;">ATTACH ADDITIONAL SHEETS IF NECESSARY</span>					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					