

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 25-JUL-2017 SEP 6 ' 2017	Repository <input type="checkbox"/>
	Reference No. 11010492

Daytime Telephone Number [REDACTED]	E-mail Address
Evening Telephone Number	

OWNER INFORMATION (Type or Print)

Name [REDACTED]

Address [REDACTED]

City CHARLOTTE State NC Zip Code [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side KM8J33A21GU [REDACTED]	Make HYUNDAI	Model TUCSON	Model Year 2016
Date Purchased 8-9-2016	Dealer's Name and Telephone Number S. CHARLOTTE HYUNDAI	Engine: No: Cylinders 4	Fuel Type: GAS
Original Owner <input checked="" type="checkbox"/>	Dealer's City SEE BELOW	State NC	Zip Code 28273
Transmission Type AUT	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain	Multiple Failure: 3 Times
			Incident Date(s) 15-FEB-2017

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 180000 VEHICLE SPEED CONTROL GAS PEDAL FAILS FOR NO REASON - MUST SHUT OFF ENGINE & RESTART - SOFTWARE PROB.?	Failure Mileage 7000	Failure Speed 35
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2016 HYUNDAI TUCSON. ON SEVERAL OCCASIONS, WHILE DRIVING OVER 35 MPH, THE VEHICLE ACCELERATED WITHOUT WARNING. THE CONTACT DEPRESSED THE ACCELERATOR PEDAL TO GAIN CONTROL BEFORE DEPRESSING THE BRAKE PEDAL. THE CONTACT WAS CONCERNED THAT THE FAILURE COULD CAUSE A CRASH. THERE WERE NO WARNING INDICATORS ILLUMINATED. THE VEHICLE WAS TAKEN TO SOUTH CHARLOTTE HYUNDAI (8525 SOUTH BLVD, CHARLOTTE, NC 28273 (980) 224-5870) WHERE IT WAS DIAGNOSED, BUT THE FAILURE COULD NOT BE DUPLICATED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED AND PROVIDED CASE NUMBER: [REDACTED] THE MANUFACTURER STATED THAT THE CONTACT WOULD HEAR FROM THEM WITHIN THREE TO FIVE DAYS. THE FAILURE MILEAGE WAS 7,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.