

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline		FOR AGENCY USE ONLY 100148			
		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		Date Received 25-JUL-2017 OCT 24 2017		Repository ☐ Reference No. 11010448	
OWNER INFORMATION (Type or Print)							
Name [REDACTED]				Daytime Telephone Number [REDACTED]		E-mail Address [REDACTED]	
Address [REDACTED]				Evening Telephone Number [REDACTED]			
City JASPER		State AL		Zip Code [REDACTED]			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side WBAHL83578D [REDACTED]				Make BMW		Model 750I	
Model Year 2008				Date Purchased 5/2014		Dealer's Name and Telephone Number GRAYSON BMW 865-693-4555	
Engine: No. Cylinders 8				Fuel Type: GAS			
Original Owner ☐				Dealer's City KNOXVILLE		State TN Zip Code 37922	
Transmission Type AUTO		☒ Antilock Brakes		Powertrain AWD		Multiple Failure: DOOR LOCK & BATT.	
☒ Cruise Control				Incident Date(s) 25-JUN-2017			
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Codes: 170000 LATCHES/LOCKS/LINKAGES, 110000 ELECTRICAL SYSTEM, 162000 STRUCTURE: BODY						Failure Mileage 120000	
						Failure Speed 35	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair			Failure Location:		
Tire Component Code					Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:		Model No./Name:			
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)							
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0		Number of Deaths 0	
				Reported to Police N			
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).							
TL* THE CONTACT OWNS A 2008 BMW 750I. THE CONTACT STATED THE DRIVER SIDE DOOR INADVERTENTLY OPENED AND WOULD NOT CLOSE. THE VEHICLE WAS TOWED TO THE TOM WILLIAMS DEALER WHERE IT WAS DIAGNOSED THAT THE SOFT CLOSE AUTOMATIC MODULE WAS DEFECTIVE AND NEED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED UNDER THE NHTSA CAMPAIGN 17V328000 (LATCHES/LOCKS/LINKAGES) DUE TO THE DEALER NOT BEING CLEAR WHAT REMEDY NEEDED TO BE PERFORMED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE AND COULD NOT OFFER ANY CLARITY. THE FAILURE MILEAGE WAS 120,000.							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY							
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Driver's side door loose. Driver causing door to stay open and interior light to stay on. Getting into driver's seat and door open. Driver was not the cause.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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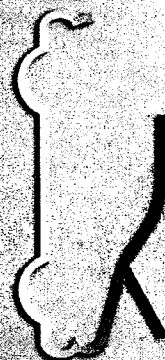
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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



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National Highway Traffic Safety Administration