


INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

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|  U.S. Department of Transportation National Highway Traffic Safety Administration | | DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline | | FOR AGENCY USE ONLY 100148 | |
| OWNER INFORMATION (Type or Print) | | Date Received 24-JUL-2017 SEP 6 2017 | Repository <input type="checkbox"/> Reference No. 11010245 | | |
| Name [REDACTED] | | Daytime Telephone Number [REDACTED] | E-mail Address [REDACTED] | | |
| Address [REDACTED] | | Evening Telephone Number [REDACTED] | | | |
| City GRANITE CITY | State IL | Zip Code [REDACTED] | | | |
| The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004). | | | | | |
| VEHICLE INFORMATION | | | | | |
| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 5GTDN136268 [REDACTED] | | Make HUMMER | Model H3 | Model Year 2006 | |
| Date Purchased Nov 2005 | Dealer's Name and Telephone Number LYNCH HUMMER (OUT OF BUSINESS) | | Engine: No: Cylinders 5 | Fuel Type: GAS | |
| Original Owner <input type="checkbox"/> | Dealer's City CHESTERFIELD | State MO | Zip Code 63005 | | |
| Transmission Type AUTO | <input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control | Powertrain | Multiple Failure: | Incident Date(s) 10-JUL-2017 | |
| FAILED COMPONENT(S)/PART(S) INFORMATION | | | | | |
| Vehicle Component Codes: 162000 STRUCTURE: BODY, 020000 SUSPENSION, 022140 SUSPENSION: REAR: SPRINGS: LEAF SPRING ASSEMBLY | | | Failure Mileage 110000 | Failure Speed 55 | |
| ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE | | | | | |
| Tire Make | | Tire Model (Name or Number) | | Tire Size (Example P215/65R15) | |
| DOT No. (Example: DOTM19ABC036) | | <input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair | Failure Location: | | |
| Tire Component Code | | | Tire Failure Type: | | |
| ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE | | | | | |
| Make: | | Date Manufactured: | | Model No./Name: | |
| Seat Type: | | Installation System: | | | |
| Child Seat Component Code: | | Failed Part: | | | |
| APPLICABLE INCIDENT INFORMATION | | | | | |
| (Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).) | | | | | |
| Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured | Number of Deaths | Reported to Police N | |
| Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available). | | | | | |
| TL* THE CONTACT OWNS A 2006 HUMMER H3. THE CONTACT STATED THAT THE REAR LEAF SPRING FRACTURED WITHOUT WARNING WHILE DRIVING APPROXIMATELY 55 MPH. THE VEHICLE WAS DRIVEN AND PARKED AT THE CONTACT'S RESIDENCE DUE TO THE FAILURE. A DEALER (WEBER CHEVROLET GRANITE CITY, 3499 PROGRESS PKWY, GRANITE CITY, IL 62040, (618) 451-7913) STATED THAT THERE WAS NO MANUFACTURER RECALL CAMPAIGN. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 110,000. | | | | | |
| Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. | | | ATTACH ADDITIONAL SHEETS IF NECESSARY | | |
| The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action. | | | | | |

CUSTOMER #: [REDACTED]



WEBER

GRANITE CITY CHEVROLET CO.
3499 Progress Parkway
Granite City, IL 62040
(618) 451-7913 · (314) 241-4720

INVOICE

DUPLICATE 1
PAGE 1

GRANITE CITY, IL [REDACTED]
HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 239 RICKY FILE

| COLOR | YEAR | MAKE/MODEL | VIN | LICENSE | MILEAGE IN/OUT | TAG | |
|---------------|---------------|------------|------------------------|---------|----------------|---------|-----------|
| YELLOW | 06 | HUMMER H3 | 5GTDN136268 [REDACTED] | | 111413/111413 | T9868 | |
| DEL DATE | PROD. DATE | WARR. EXP. | PROMISED | PO NO. | RATE | PAYMENT | INV. DATE |
| 01JAN06 IS | | | 17:00 31JUL17 | | 0.00 | CASH | 31JUL17 |
| R.O. OPENED | READY | OPTIONS: | | | | | |
| 08:30 31JUL17 | 16:33 31JUL17 | | | | | | |

| LINE | OPCODE | TECH | TYPE | HOURS | LIST | NET | TOTAL |
|------|--------|------|------|-------|------|-----|-------|
|------|--------|------|------|-------|------|-----|-------|

| | | | | | | | |
|--------|---------|---------|------------------------------|--------|--------|--------|---------------|
| A | REPLACE | BROKEN | LEFT REAR LEAF SPRING | | | | |
| | S10 | REPLACE | BROKEN LEFT REAR LEAF SPRING | | | | |
| | | | 313 CC | | | | |
| | | 1 | 25965051 SPRING | | | 277.20 | 277.20 |
| | | 2 | 11588857 (S)BOLT | | 231.74 | 173.80 | 173.80 |
| PARTS: | | | 188.60 LABOR: | 277.20 | OTHER: | 0.00 | TOTAL LINE A: |
| | | | | | 7.40 | 7.40 | 14.80 |
| | | | | | | | 465.80 |

B CUSTOMER WANTS OLD PARTS

S15 CUSTOMER WANTS OLD PARTS

239INPOL

| | | | | | | | |
|--------|------|--------|------|--------|------|---------------|-------|
| PARTS: | 0.00 | LABOR: | 0.00 | OTHER: | 0.00 | TOTAL LINE B: | (N/C) |
| | | | | | | | 0.00 |

SHOP SUPPLIES & EPA FEES

13.86

THANK YOU FROM ALL OF US AT
WEBER GRANITE CITY CHEVROLET
PLEASE VISIT OUR WEBSITE AT
WWW.GRANITECITYCHEVY.COM

HAPPY MOTORING

*Thank You! For allowing us to
service your vehicle*



Goodwrench
Service
Plus

| STATEMENT OF DISCLAIMER | DESCRIPTION | TOTALS |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------|--------|
| The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items. | LABOR AMOUNT | 277.20 |
| | PARTS AMOUNT | 188.60 |
| | GAS, OIL, LUBE | 0.00 |
| | SUBLET AMOUNT | 0.00 |
| | MISC. CHARGES | 13.86 |
| | TOTAL CHARGES | 479.66 |
| | LESS | 0.00 |
| | SALES TAX | 16.91 |
| | PLEASE PAY THIS AMOUNT | 496.57 |
| | CUSTOMER SIGNATURE | |

CUSTOMER COPY

