

This is a copy of your Report to the U.S. Consumer Product Safety Commission submitted on 7/5/2017

Incident Details	INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)
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Document Number: 11770053A

Report Number: 20170705-E8BD0-2147399217

Report Submitted Date: 7/5/2017

Who You Are: Consumer

Incident Description: On 4/15/16 I had a trailer hitch installed on my 2015 Kia Sportage by UHaul located in Oshkosh, WI.
 on 7/3/17 I was existing the Castle Rock Motel in Friendship, WI when an electrical fire erupted in the back of the car where my 1 year old grandson was strapped into the car seat. One of the hotel employees saw me struggle to get him out of the car seat and came to assist, at the same time daughter (who was also in the car with me) called the fire department. The hotel employee retrieved some tools and disconnected the battery. The fire department dismantled the back panel where the smoke was coming from and determined the root cause was the wiring harness "black box." They advised me to have a mechanic check the car before continuing to drive it. I contacted a local mechanic the next day. The mechanic completely disconnected the trailer wiring harness and informed me the car was safe to drive back to Oshkosh (where I reside). I contacted the UHaul that originally installed the trainer hitch and spoke with a gentleman named Jody. He informed the wiring was not under warranty and did not offer any assistance. I informed UHaul corporate office via their web side about this incident on 7/5.

Incident Date: 7/3/2017

Incident Location: Street or Highway – 2301 County Highway Z, Friendship, Wisconsin, 53934, United States

Victim Details

First Name:

Last Name:

Injury Information: Incident, No Injury

Victim is of Hispanic/Latino origin? No

Race: White

Other Race/Ethnicity:

My Relationship to Victim: Other Relative

Gender: Male

Age when incident occurred: [REDACTED]

Address:

E-mail:

Phone Number:

Product Details

Product Description: Don't know the product name. It's the wiring harness installed by UHaul with the trailer hitch.

CPSC does not guarantee the accuracy, completeness, or adequacy of the contents of the Publicly Available Consumer Product Safety Information Database on SaferProducts.gov, particularly with respect to information submitted by people outside of CPSC.

Product Electronics

Category:

Product Type: Cables, Surge & Power Protection

Brand Name: I don't know

Manufacturer / UHaul "converter, remote power, 4-FLA" part code 14493

Importer /

Private Labeler
Name:

Model Name or
Number:

Serial Number:

Date

Manufactured:

Manufacturer

Date Code:

Manufacturer UHaul, 243 Ohio St., Oshkosh, Wisconsin, 54902, United States

Address:

Manufacturer <https://www.uhaul.com/>

Website URL:

Manufacturer

Phone Number:

Retailer: UHaul

Retailer State: Wisconsin

Additional Details

Purchase Date: 4/15/2016

I still have the Yes
product in my
possession.

The product No
was damaged
before the
incident.

The product N/A
was modified
before the
incident.

Have you Yes
contacted the
manufacturer?

If not, do you N/A
plan to contact
them?

Explanation: I have the product. I contacted UHaul via email through their web site.

Your Contact Information

First Name: [REDACTED]

Last Name: [REDACTED]

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Address: [REDACTED], Oshkosh, Wisconsin, [REDACTED], United States

E-mail [REDACTED]

Phone Number: [REDACTED]

Consent

May we include your Report, including any documents or photographs that you have attached to your Report, but without your name and contact information, in CPSC's Public Database? Yes, you may include my Report with any attachments on SaferProducts.gov.

May we release your name and contact information to the product manufacturer / importer / private labeler identified in your Report? Yes, you may release my name and contact information to the product manufacturer / importer / private labeler.

I certify that I have reviewed the Report and that the information provided in this Report is true and accurate to the best of my knowledge, information, and belief. Yes

OMB Control Number 3041-0146