INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository ☐
13-JUL-2017 SEP 6 ' 2017	Reference No. 11005181

OWNER INFORMATION (Type or Print)

Name	[redacted]	Daytime Telephone Number	E-mail Address
Address	[redacted]	[redacted]	[redacted]
City: CANTON	State: MI	Zip Code: [redacted]	Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
3LN6L5D94HR[redacted]	LINCOLN	MKZ	2017

Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:
	Hines Pk Lincoln		No: Cylinders	
Original Owner ☒	Dealer's City	State: MI / Zip Code		

Transmission Type	☐ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 06-JUL-2017

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 180000 VEHICLE SPEED CONTROL	Failure Mileage	Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☒ Yes ☐ No	☐ Yes ☒ No	0	0	Y

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2017 LINCOLN MKZ. WHILE THE VEHICLE WAS PARKED, THE CONTACT NOTICED THAT THE VEHICLE WAS NOT PARKED CORRECTLY AND DECIDED TO STRAIGHTEN THE VEHICLE. WHILE THE BRAKE PEDAL WAS DEPRESSED, THE CONTACT HEARD AN ABNORMAL DING NOISE AND THE VEHICLE INDEPENDENTLY ACCELERATED WITHOUT WARNING AND DROVE OVER A CURB. WHILE ATTEMPTING TO REVERSE THE VEHICLE OFF OF THE CURB WITH THE BRAKE PEDAL STILL DEPRESSED, THE CONTACT HEARD AN ABNORMAL DING NOISE AGAIN. THE VEHICLE INDEPENDENTLY ACCELERATED IN REVERSE AND FAILED TO STOP. AS A RESULT, THE VEHICLE ROLLED INTO TWO PARKED VEHICLES. A POLICE REPORT WAS FILED AND THERE WERE NO INJURIES. THERE WERE NO WARNING INDICATORS ILLUMINATED. THE VEHICLE WAS TOWED TO HINES PARK LINCOLN (40601 ANN ARBOR RD, PLYMOUTH, MI 48170, (734) 619-6272) WHERE THE FAILURE COULD NOT BE DUPLICATED. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE AND INFORMED THE CONTACT THAT SHE COULD FILE A SUBROGATION INSURANCE CLAIM. NO FURTHER ASSISTANCE WAS OFFERED. THE FAILURE MILEAGE WAS UNAVAILABLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Experienced a dead incident on Aug 18th pulling into a parking spot, car accerated even though my foot was on the brake I immediately push the Park button to Stop the car. No Damage occured Hired Park Lincoln dealer came and got car and still could not find anything wrong

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use $300

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