

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
10-JUL-2017
AUG 22 2017

Repository
Reference No.
11004059

OWNER INFORMATION (Type or Print)

Name [Redacted]
Address [Redacted]
City ALVARADO State TX Zip Code [Redacted]

Daytime Telephone Number [Redacted]
Evening Telephone Number [Redacted]
E-mail Address [Redacted]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
4S3BG6852W7 [Redacted]

Make SUBARU Model LEGACY / OUTBACK WAGON Model Year 1998

Date Purchased 12/2016 Dealer's Name and Telephone Number BRAD DEERY Honora - 319) 752-6080 Engine: No: Cylinders 4 Fuel Type:

Original Owner NO Dealer's City WEST Burlington State IOWA Zip Code 52665

Transmission Type Auto. Antilock Brakes Powertrain Multiple Failure: Incident Date(s) 26-JUN-2017
 Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 200000 WHEELS, 030000 BRAKES (PWS) Failure Mileage 150000 Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036) Original Equipment Failure Location:
 Prior Repair

Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:

Seat Type: Installation System:

Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 1998 SUBARU LEGACY. WHILE THE BRAKE PEDAL WAS DEPRESSED, THE CONTACT STATED THAT THE BRAKE PEDAL FELT SPONGY. THE CONTACT HEARD A RATTLING NOISE, BUT COULD NOT DETERMINE THE ORIGIN. THERE WERE NO WARNING INDICATORS ILLUMINATED. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHO DIAGNOSED THAT THE BRAKE DISCS, BRAKE ROTORS, AND IDLER ARMS ON BOTH SIDES OF THE VEHICLE NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED. THE DEALER AND MANUFACTURER WERE NOT NOTIFIED. THE FAILURE MILEAGE WAS 150,000.

The Findings by the brake mechanic were reported to the Iowa Attorney General office of Investigations - MARI QUIGLEY, the vehicle should not have been sold in that condition, with UNSAFE brakes.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.