



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

1200 New Jersey Avenue, SE
Washington, DC 20590

July 19, 2018

[REDACTED]
Hartsdale, NY [REDACTED]

Dear [REDACTED]

NEF-109 nlm
Ref. No. 11002425

Thank you for your correspondence concerning your model year (MY) 2011 BMW 750i xDrive. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation received your correspondence. Our office received an unprecedented increase in the number of correspondence over the last 12 months. Our limited resources were overwhelmed and we are now just getting to your letter. We regret any inconvenience our delay in responding may have caused you.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the completion rates and adequacy of manufacturers' recall campaigns.

Since the time of your August 2017 letter, another recall has been initiated to address the problem with electric auxiliary water pumps in certain BMW vehicles equipped with turbocharged engines. NHTSA Safety Recall Campaign No. 18V-248 was initiated on April 18, 2018 and includes your MY 2011 BMW 750i xDrive. We entered your vehicle identification numbers (VIN) into our VIN Look-Up Tool and confirmed that your vehicle is included in Recall 18V-248 (report enclosed). We recommend you contact BMW or your local dealership to schedule an appointment to have the recall performed as soon as possible.

Should you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, we would appreciate it if you would complete an electronic Vehicle Owner's

Questionnaire online at www.nhtsa.dot.gov/ivoq or call the Auto Safety Hotline at 888 327-4236. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at www.nhtsa.dot.gov/cars/problems.

Sincerely,

A handwritten signature in cursive script that reads "Randy Reid".

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure

Vehicle Identification Number (VIN)

Every vehicle has a unique VIN. Enter a VIN to learn if a specific vehicle needs to be repaired as part of a recall.

wbakc8c5xbc

17/17



2011
BMW 750LI
XDRIVE US



VIN: WBAK8C5XBC

Recall data refreshed on Jul 18, 2018

1 Recalls

associated with this VIN

Apr 18, 2018

Manufacturer Recall Number NA

NHTSA Recall Number 18V248

Recall Status Recall Incomplete, remedy not yet available

Summary

ELECTRIC AUXILIARY WATER PUMP FOR TURBOCHARGER:

The issue involves the electric auxiliary water pump on the models equipped with 4-cylinder turbocharged engines (MINI) and 8- and 12-cylinder turbocharged engines (BMW). The auxiliary pump is controlled electronically by an engine control unit. After switching off the engine, the electric auxiliary water pump conducts heat away from the turbocharger. Under certain conditions, the pump's electronic circuit board can malfunction. The malfunction can occur as a result of certain design features in combination with high operating temperatures.

Safety Risk

If the pump's electronic circuit board malfunctions, it can overheat. In an extreme case, overheating of the circuit board can lead to smoldering of the water pump. If smoldering

occurs, it cannot be excluded that this may also lead to an engine compartment or vehicle fire.

Remedy

The electric auxiliary water pump will be replaced on your vehicle.

Manufacturer's Notes

For additional information or assistance, please contact BMW Customer Relations and Services at 1-800-525-7417 or via Email at CustomerRelations@bmwusa.com or MINI Customer Relations and Services at 1-866-825-1525 or at MINI.Assistance@askminiusa.com.

Find a **dealer**.

Locate a dealer near you to get your vehicle repaired.

 GO

If the manufacturer has failed or is unable to remedy this safety recall for your vehicle in a timely manner,
please contact the NHTSA Vehicle Safety Hotline at: 1-888-327-4236 or TTY: 1-800-424-9153 or file an online complaint with NHTSA.

Where's my VIN?

Look on the lower left of your car's windshield for your 17-character Vehicle Identification Number. Your VIN is also located on your car's registration card, and it may be shown on your insurance card.