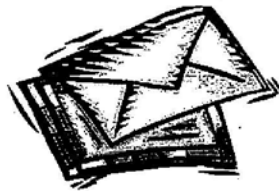


**NHTSA ccmMercury Routing Slip**



CL-11002294-3467

Printed: 6/26/2017

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

**NHTSA #: ES17-001983**

Rec'd Date: 6/26/2017

Referred By: NAD-200

**XREF #:**

Doc Type: CMB

Doc Date: 6/19/2017

**Delivery: S10 E-MAIL**

Address To:

**Due Date: 7/14/2017**

**S10 #: S10-170626-028**

DOT/I #:

RMP #:

**Subject: S10 DIRECT REPLY- LETTER FROM [REDACTED] RE EXPRESSING CONCERNS ABOUT 2 UNADDRESSED SAFETY RECALLS FOR HIS 2014 FORD FUSION**

Ack Date:

Ack By:

Signed For:

Sign Office: AA FOR ENFORCEMENT

Signature: JEFFREY GIUSEPPE

Cleared Date:

Cleared By:

Cleared For:

File Loc:

XREF File:

Closed Date:

Added By: CBUTLER x60180

Modified By: Chris.Butler

Most Recent Comment:

**Author:**

[REDACTED]

JUN 28 2017

CLEVELAND, OH

Tel: [REDACTED]

Assigned To	Task	Asgn Date	Deadline	Returned Date
NEF-010	REPLY	6/26/2017	7/14/2017	

RR  
6/28/17  
LD

[REDACTED]  
Cleveland OH [REDACTED]

Email: [REDACTED]

June 19, 2017

Ms. Elaine Chao, Secretary of Transportation  
United States Department of Transportation  
1200 New Jersey Avenue, S E  
Washington, DC 2003-3660

RE: Two safety recalls for a 2014 Ford Fusion

Dear Ms. Chao:

Ford has issued two safety recalls that have not been addressed:

NHTSA Recall No. 16V875000

Ford Recall No. 16542

Driver and passenger front seatbelt pre-tensioner cable separation.

Dated November 30, 2016

NHTSA Recall No. 15V246

Ford Recall No. 15516

Door latch with a broken pawl. Door will not close etc.

Dated April 23, 2015

I am gifting this automobile to my grand-daughter and I do not feel comfortable giving her an automobile with two safety recalls. I have been to the dealer several times and they claim they cannot obtain the necessary parts. Note the one recall was dated 2015.

The dealer where I purchased the automobile and where I have taken it for service is:

S10-170626-028

ES17-00 1983

**AutoNation Ford**

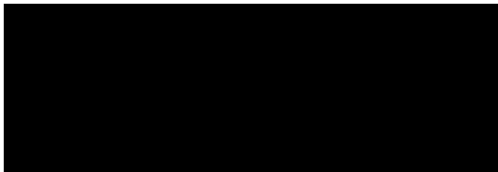
**23775 Center Ridge Rd**

**Westlake, OH 44145-4246**

**Tel: 440-871-8600**

**I would appreciate it if you could channel this request to the proper authority to have these repairs made. I am sure I am not the only person with concerns about the safety of their automobile.**

**Yours truly,**



**Encl: Recall notices**

**S10-170626-028**

# Recalls



2014 Ford Fusion ▾



Last updated **06/17/2017**

## We found 2 field service actions listed on your vehicle.



**VIN:** 3FA6POH7XER [REDACTED]

**Recall Date:** NOV 30, 2016

**Recall Title:** DRIVER AND PASSENGER FRONT SEATBELT PRETENSIONER CABLE SEPARATION

Show less ↕

**NHTSA Recall Number:** 16V875000

**Ford Recall Number:** 16S42

**Recall Description:** DRIVER AND FRONT PASSENGER SEAT BELT ASSEMBLIES MAY NOT ADEQUATELY RESTRAIN THE OCCUPANT IN A CRASH.

**Risk to Safety:** SEAT BELT ASSEMBLIES THAT DO NOT ADEQUATELY RESTRAIN THE OCCUPANT IN A CRASH CAN INCREASE THE RISK OF INJURY.

**Remedy Program:** OWNERS WILL BE NOTIFIED BY MAIL AND INSTRUCTED TO TAKE THEIR VEHICLE TO A FORD OR LINCOLN DEALER TO HAVE THE PRETENSIONERS REPAIRED. A CONFORMAL COATING WILL BE APPLIED TO PROTECT THE CABLE DURING A PRETENSIONER DEPLOYMENT. THERE WILL BE NO CHARGE FOR THIS SERVICE. FORD IS EXCLUDING REIMBURSEMENT FOR COSTS BECAUSE THE ORIGINAL WARRANTY PROGRAM WOULD PROVIDE FOR A FREE REPAIR FOR THIS CONCERN. FORD WILL FORWARD A COPY OF THE NOTIFICATION LETTERS TO DEALERS TO THE AGENCY WHEN AVAILABLE.

**Status:** 12 - RECALL INCOMPLETE. REMEDY NOT YET AVAILABLE.

**Manufacturer Notes:** TO CHECK FOR NON-SAFETY-RELATED PROGRAMS APPLICABLE TO YOUR VEHICLE, SEE [HTTP://WWW.FORD.COM/](http://www.ford.com/) OR CALL YOUR FORD DEALER.





CLEVELAND OH 440

19 JUN 2017 PM 11



Ms. Elaine Chao, Secretary of Transportation  
United States Department of Transportation  
1200 New Jersey Avenue, S E  
Washington, DC 2003-3660

S10-170626-028

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