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This is a copy of your Report to the U.S. Consumer Product Safety Commission submitted on 6/1/2017

Incident Details

Document Number: I1760017A

Report Number: 20170601-1F8A6-2147400010

Report Submitted Date: 6/1/2017

Who You Are: Consumer

Incident Description: ON 09/12/2013, I PURCHASED 4 GEO-TRAC PATAGONIA A/T TIRES P265/70/17 TIRES FOR MY 2006 FORD F250 SUPER DUTY. FROM RICK'S TIRES AND BRAKES IN CANTON, NC. THIS TIRE SHOP PURCHASED THE TIRES FROM FREE SERVICE TIRES IN SWANNANOA, NC. FREE SERVICE TIRES BOUGHT THE TIRES FROM TEIRECO, INC IN GARDENA, CA. THE DOT NUMBER ON THE FOUR TIRES IS DOT JENJ FPL 1911. THE TRUCK HAD 53,023 MILES ON IT WHEN THESE TIRES WERE PURCHASED. IN JANUARY 2017, THE RIGHT FRONT TIRE DEVELOPED A TERRIBLE BOUNCE AT SPEEDS LESS THAN 30 MPH. I RETURNED THE TRUCK TO RICK'S TIRES AND HE CONTACTED FREE SERVICE TIRES. THE FREE SERVICE MANAGER SAID THE BELTS HAD SEPARATED AND REPLACED THE TIRE. ON 03/31/2017 WHILE TOWING A BOAT ON I-40 IN NORTH CAROLINA, THE RIGHT REAR TIR EXPLODED AT 55 MPH. I WAS UNABLE TO IMMEDIATELY EXIT THE ROADWAY AND DROVE A SHORT DISTANCE TO SAFELY PARK ON THE SHOULDER. THE TIRE HAD A LARGE HOLE AND PART OF THE TREAD HAD SEPARATED FROM THE INNER TIRE. THIS SEPARATION CAUSED EXTENSIVE DAMAGE TO MY RIGHT PICKUP BED OUTER WALL AND BRACING SUPPORTS.

I IMMEDIATELY CALLED RICK'S TIRES AND MADE HIM AWARE OF THE ISSUE. HE IMMEDIATELY CALLED FREE SERVICE TIRES. I TOOK THE TRUCK TO RICK'S TIRES ON 04/02/2017. I FILED A CLAIM WITH TIRECO ON 04/13/2017. THE REMAINING TIRES HAVE TRAVELED ABOUT 13,000 MILES.

I HAVE DISCUSSED THIS ISSUE MS SCRIVENS AND MS TORRES WITH TIRECO. I HAVE HAD TO INITIATE EVERY DISCUSSION WITH THEM. THEY SEEM TO BE UNCONCERNED THAT TWO OF THE FOUR ORIGINAL TIRES THEY MANUFACTURED OR IMPORTED HAVE FAILED. MS. TORRES TOLD ME TODAY THAT A ROAD HAZARD CAUSED THE SECOND FAILURE. I HAD A RETIRED OPERATOR FROM A RUBBER VULCANIZING OPERATION LOOK AT THE TIRE. HE STATED THAT THE TIRE HAD NOT BEEN "COOKED" LONG ENOUGH OR THE TEMP WAS NOT HOT ENOUGH TO ADEQUATELY BIND THE RUBBER COMPONENTS. TIRECO SHOULD IMMEDIATELY REPAIR MY TRUCK AND COMPENSATE FOR TIRES.

Incident Date: 3/31/2017

Incident Location: Street or Highway - I40East, Black Mountain, 28711, United States

Victim Details

First Name: [REDACTED]

Last Name: [REDACTED]

Injury Information: Incident, No Injury

Victim is of Hispanic/Latino origin? No

Race: White

Other Race/Ethnicity:

My Relationship to Victim: Self

Gender: Male

Age when [REDACTED]

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incident
occurred:

Address: [REDACTED], Clyde, North Carolina, [REDACTED], United States

E-mail [REDACTED]

Phone Number: [REDACTED]

Product Details

Product Description: Geo-Trac Patagonia AT tires P265 70/17

Product Category: Tires

Product Type:

Brand Name: Geo-Trac Patagonia AT

Manufacturer / Tireco

Importer /

Private Labeler
Name:

Model Name or Number: P265 70/17

Serial Number:

Date

Manufactured:

Manufacturer

Date Code:

Manufacturer Address: Not specified

Manufacturer
Website URL:

Manufacturer
Phone Number:

Retailer: Ricks Tires

Retailer State: North Carolina

Additional Details

Purchase Date: 9/12/2013

I still have the product in my possession. Yes

The product was damaged before the incident. No

The product was modified before the incident. No

Have you contacted the manufacturer? Yes

If not, do you N/A
plan to contact
them?

Explanation: Tireco says a road hazard caused the failure. I hit nothing in the road prior to failure. This is the second of this 4 tire set to fail.

Your Contact Information

First Name: [REDACTED]

Last Name: [REDACTED]

Address: [REDACTED] Clyde, North Carolina [REDACTED], United States

E-mail: [REDACTED]

Phone Number: [REDACTED]

Consent

May we include your Report, including any documents or photographs that you have attached to your Report, but without your name and contact information, in CPSC's Public Database? Yes, you may include my Report with any attachments on SaferProducts.gov.

May we release your name and contact information to the product manufacturer / importer / private labeler identified in your Report? Yes, you may release my name and contact information to the product manufacturer / importer / private labeler.

I certify that I have reviewed the Report and that the information provided in this Report is true and accurate to the best of my knowledge, information, and belief. Yes

OMB Control Number 3041-0146