



U.S. Department of Transportation

National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire
 To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

Date Received
 27-JUN-2017
 AUG 22 2017

Repository
 Reference No.
 11001662

OWNER INFORMATION (Type or Print)

Name [Redacted]
 Address [Redacted]
 City SAINT MARYS State WV Zip Code [Redacted]

Daytime Telephone Number [Redacted]
 Evening Telephone Number [Redacted]
 E-mail Address [Redacted]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 Digit Vehicle Identification Number Located at bottom of windshield on driver's side
 5TBT44111S [Redacted] Make TOYOTA Model TUNDRA Model Year 2001
 Date Purchased [Redacted] Dealer's Name and Telephone Number Ctc Toyota - 1804 Engine: No: Cylinders V8 Fuel Type: gas
 Original Owner Dealer's City [Redacted] State WV Zip Code [Redacted]
 Transmission Type Antilock Brakes Cruise Control Powertrain V8 - Auto Multiple Failure: Rusted Front Frame Rear Incident Date(s) 01-NOV-2013

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 162000 STRUCTURE: BODY Failure Mileage Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
 DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location:
 Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
 Seat Type: Installation System:
 Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2001 TOYOTA TUNDRA. WHILE THE VEHICLE WAS STATIONARY, IT BECAME RUSTED AND SEVERELY CORRODED. THE VEHICLE WAS TAKEN TO TNC TOYOTA OF MARIETTA, OHIO WHERE IT WAS TREATED FOR RUST AND CORROSION WITH A SPRAY COATING PER A RECALL. THE MANUFACTURER WAS MADE AWARE OF THE ISSUE. THE FAILURE MILEAGE WAS UNKNOWN.

SO I called Ctc Dodge Toyota in Marietta Ohio about 10 Day later to tell them that my frame was showing rust through the coating and running off on my Garage floor it was not long after months and months later now my frame has holes in it because the rust

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

rust made it rust more

So, I called them again and again they said that nothing could be done I signed the Paper work I was done

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

So I called Toyota HotLine
they told me the same thing
once I signed the paper work it was done
if they would have put a new frame
under my truck in the first place
there would no problems

so please help me with this, thank

ATTACH ADDITIONAL SHEETS IF NECESSARY

PS, my truck still look
like new other than the
frame

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Administration

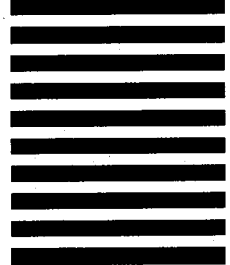
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

03 AUG '17
PM 11



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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?

If so:

Use the enclosed form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236

NHTSA
www.nhtsa.gov

Vehicle Owner's Checklist (VOC) Form
U.S. Department of Transportation
National Highway Traffic Safety Administration

