

[REDACTED]  
Boca Raton, FL [REDACTED]  
May 13, 2016

MAY 23 2017

INFORMATION Redacted PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

Campaign Coordinator  
BMW of North America, LLC  
PO Box 1227  
Westwood, NJ 07675-9871

RE: March 2016, Recall Campaign No. 16V-071: Drivers' Front Air Bag Module  
Vehicle WBXPC93479W [REDACTED]

TO WHOM IT MAY CONCERN:

On March 26, 2016, I received a Recall Notice regarding the above matter, a copy of which is enclosed for your reference. To date, I have not received your notification letter as to when this recall can be performed on my BMW X3 Sport SUV.

In the meantime, I have called Vista BMW auto dealer, in Pompano, Florida, many times; and was told repeatedly that they will call me, when the replacement airbags will be available. It is now more than a year later and my defective air bags have not been replaced.

Please, contact me at the above address to let me know how soon my defective airbags can be replaced.

Thank you for your cooperation in this matter.

Sincerely,

[REDACTED]

Enc:

ET  
6/23/17  
LD

# BMW



## IMPORTANT SAFETY RECALL

This notice applies to your vehicle, WBXPC93479W [REDACTED]

March 2016

### Recall Campaign No. 16V-071: Driver's Front Air Bag Module

Dear BMW Owner / Lessee:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. BMW AG has decided that a defect, which relates to motor vehicle safety, exists in certain Model Year 2006-2015 BMW 1 Series, 3 Series and X1, X3, X5 and X6 Sports Activity Vehicles. Our records indicate that you are the owner of a potentially affected vehicle.

#### IMPORTANT NOTICE

**Please note that at the present time, we do not have parts available. BMW will notify you via another letter as soon as we can perform this recall on your vehicle.**

#### DESCRIPTION OF PROBLEM

In the event of a crash necessitating deployment of the driver's front air bag, excessive internal pressure could cause rupturing of the air bag inflator, resulting in metal fragments striking the driver or other passengers potentially resulting in serious injury or death. **If you are not the only driver of this vehicle, please advise all other drivers and passengers of this important information.**

At the present time, BMW is not aware of any ruptures in its vehicles equipped with the type of inflator subject to this recall.

#### DESCRIPTION OF REPAIR

The driver's front air bag module will be replaced free of charge when parts become available.

#### OTHER INFORMATION

If you are no longer the vehicle owner/lessee, we request that you provide us with the name and address of the new owner/lessee using the enclosed postage-paid card so that we can contact the new owner/lessee regarding this recall. If you are a lessor of the vehicle, Federal Regulations require you to forward this notice to your lessee within 30 days.

Should you have any questions about this recall, please contact your authorized BMW center. Should you need additional assistance, you may contact BMW Customer Relations and Services via Email at [CustomerRelations@bmwusa.com](mailto:CustomerRelations@bmwusa.com) or by calling 1-800-525-7417 from 9 AM to 9 PM Eastern Time, Monday through Friday.

Company  
BMW of North America, LLC

BMW Group Company

Mailing Address

PO Box 1227  
Westwood, NJ  
07675-1227

Telephone  
800-525-7417

Fax  
201-748-3800

Website  
[www.bmwusa.com](http://www.bmwusa.com)

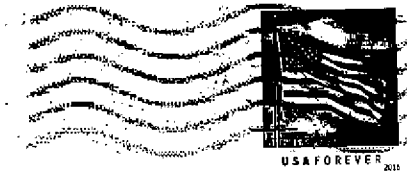
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Administrator National Highway Traffic Safety Administration  
1200 New Jersey Avenue, S.E.,  
Washington DC 20590

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