

May 1, 2017

Rotonda West, FL

Administrator

MAY 10 2017

National Highway Traffic Safety
1200 New Jersey Avenue SE

Dear Sir/Madam:

Enclosed is a copy of a safety notice received
in July 2016 regarding Takata Airbag in
my Audi 240. (WABFGAFB8AN [REDACTED])
NHTSA: 16V382.

When I contacted Audi Sarasota on
Clarks Rd in Sarasota, FL, service personnel
downplayed the importance of the notice &
said they would contact within six
months to repair or replace it.

To date, I have not been contacted by anyone
In addition, I sent an Email to AudiUSA.com
& to your safecar.gov address. Again, no
one has responded to any of my correspondence.

Does any one care about the danger of
the Takata airbag for me & my family?

If there is no response to this letter, I
will be forced to take other means to
ensure my family safety. Sincerely,

AM
62217
LTD

Copy of this letter to my file

IMPORTANT SAFETY RECALL

Audi of America, Inc.



Audi

July 2016

ROTONDA WEST, FL

IMPORTANT!

SAFETY RECALL 6902- TAKATA PASSENGER FRONTAL AIRBAG

This notice applies to your vehicle: WAUFGAFB8AN

NHTSA: 16V382

Your vehicle is identified as subject to the safety recall described in this letter. A **RECALL REPAIR IS NOT YET AVAILABLE**. You will receive a follow-up letter once it is confirmed that your dealer has parts & repair instructions available to address this safety recall.

Audi of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326
+1 800 253 2834
www.audiusa.com

Dear Audi Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Audi has decided that a defect, which relates to motor vehicle safety, exists in certain 2005-2011 model year Audi vehicles equipped with a Takata passenger frontal airbag, based on information received from Takata.

Takata has reported that the passenger frontal airbag inflator could potentially rupture (due to propellant degradation occurring after long-term exposure to absolute high humidity and temperature cycling) if the vehicle is involved in a crash where the passenger frontal airbag is designed to deploy. In the event of an inflator rupture, in very rare cases metal fragments could pass through the airbag cushion material, which may result in serious injury or death to vehicle occupants.

Our records show that you are the owner of a vehicle affected by this action.

Please note that at the present time we do not have replacement parts available. Audi will notify you by another letter as soon as we can perform this recall on your vehicle. In the meantime, Audi recommends avoiding use of the front passenger seat whenever possible until the recall repair has been performed.

To check your vehicle's eligibility for repair under this or any other recall/service campaign, please visit the **Recall/Service Campaign Lookup** tool at www.audiusa.com and enter your Vehicle Identification Number (VIN).

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten (10) days of receipt. If you have changed your address or sold the vehicle, please fill out the enclosed prepaid Owner Reply card and mail it to us so we can update our records.

IMPORTANT SAFETY RECALL



Audi

If you should have any questions about this communication, please contact Audi Customer Experience at 1-800-822-2834 or via our "Contact Us" page at www.audiusa.com.

If you still cannot obtain satisfaction, you may file a complaint with: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

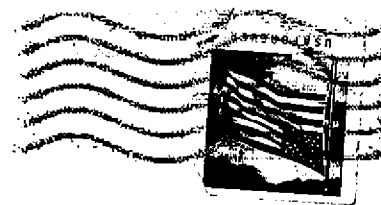
Sincerely,

Audi Customer Protection

Rotonda West, FL

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The Administrator
National Highway Traffic Safety
1200 New Jersey Avenue SE
Washington, DC 20590

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