

CL-11000871-2001

OCT 02 2017

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

US Department of Transportation
NHTSA
Office of Defects Investigation
(NVS-210)
1200 New Jersey Ave SE
West Building
Washington, DC 20590

September 19, 2017

Complaint ODI# 1100871

[REDACTED] Vail, AZ [REDACTED]

Enclosed are documents relating to the above referenced complaint number.



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Very truly yours,

[REDACTED]

NM
10-17-17
W

Joe Flannery, CEO
Hyundai Motors Headquarters
10550 Talbert Ave
Fountain Valley, CA 92707-6031

September 19, 2017

[REDACTED]

Vail, AZ [REDACTED]

Dear Mr. Flannery;

My wife and I just completed a 62 day trip from Vail, AZ to Golden, CO. While in Colorado and at 7,600 ft elevation where our home is, we experienced two times the engine hesitating during acceleration. Upon returning to Arizona between September 8, 2017 and September 18, 2017 the Hyundai has hesitated 6 times during acceleration. We drove 3,760 miles during our trip and the time frame is important due to the number of times the engine hesitated at higher altitude versus lower altitude in Arizona.

We also noticed we averaged 17 to 20 miles per gallon of gas in Colorado as compared to 30 to 33 miles per gallon in Arizona. I am still concerned about our safety and others on the highway in driving this car.

My letters of May 18, 2007 to Dave Zuchowski and June 19, 2017 to Joe Flannery, CEO Hyundai Motors Headquarters, 10550 Talbert Ave, Fountain Valley, CA 92707-6031 has resulted in no response.

If you think I am discouraged with Hyundai Motor Company, I am sure the communications I had with U.S. DOT National Highway Traffic Administration on June 23, 2017 is equally concerned.

In the event of my or any persons death caused by my 2015 Hyundai Sonata Limited VIN# 5NPE35AF0FH [REDACTED] I request that the vehicle be inspected by an ASE certified mechanic specializing in vehicle accident causes and U.S. DOT National Highway Traffic Administration, 1200 New Jersey Ave S E, Washington,

DC 20590. The vehicle accident report to also be sent to Davis Schilken, PC Law Offices, 523 Park Dr. Suite #350, Golden, CO 80401.

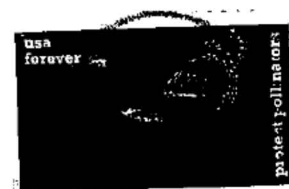
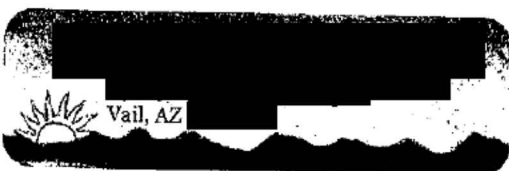
My request is that this vehicle be repaired to a safety standard or replaced before it causes someone's death.

Sincerely,



Copies to:

Jim Click, Owner of Jim Click Automotive, Tucson, AZ
U.S. DOT National Highway Safety Administration
Davis Schilken, PC Law Offices



U.S. DOT National Hwy. Safety Administration
Office of Defects Investigation
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