

From: [Wells, T. Cynthia CTR \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: Consumer wants to know if additional info he sent in was added to his complaint (#11000560) [REDACTED]
Date: Monday, July 10, 2017 10:03:30 AM

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

From: McMahon, Mary Kay (NHTSA)
Sent: Friday, July 07, 2017 3:17 PM
To: Reid, Randy (NHTSA) <randy.reid@dot.gov>
Subject: Consumer wants to know if additional info he sent in was added to his complaint (#11000560) [REDACTED] [REDACTED]

[REDACTED] says his 2013 Ford Taurus SE is having the same power steering problem as others that are under recall, but his VIN isn't included in the recall. He filed a complaint (#11000560) and wants to know if the additional information he sent in has been added to it. His VIN is 1FAHP2D85DG [REDACTED]

[REDACTED]

Mary Kay McMahon
Administrative Staff Assistant, Office of Defects Investigation
National Highway Traffic Safety Administration (NHTSA)
1200 New Jersey Avenue, S.E., Room W45-208
Washington, D.C. 20590
(202) 493-2631