

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 21-JUN-2017 AUG 22 2017		Repository ☐ Reference No. 11000479	
OWNER INFORMATION (Type or Print)				Daytime Telephone Number	
Name				E-mail Address	
Address				Evening Telephone Number	
City		State	ID	Zip Code	
EAGLE			ID		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side			Make	Model	Model Year
3C63R3GL8G5			RAM	3500	2016
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:	
12/21/2015	Larry H Miller		No: Cylinders	Diesel	
Original Owner	Dealer's City	State	ID	Zip Code	
☒	Boise	ID			
Transmission Type	☒ Antilock Brakes	Powertrain	Multiple Failure:		Incident Date(s)
AUTO	☒ Cruise Control				27-JUN-2016
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 063000 ENGINE AND ENGINE COOLING: EXHAUST SYSTEM, 060000 ENGINE (PWS)				Failure Mileage	Failure Speed
				3000	ALL
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police	
☐ Yes ☒ No	☐ Yes ☒ No		-0-	N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2016 RAM 3500. WHILE DRIVING VARIOUS SPEEDS, THERE WAS EXCESSIVE EXHAUST FUMES ENTERING THE CABIN OF THE VEHICLE FROM THE ENGINE AND THROUGH THE FIREWALL. THE VEHICLE WAS TAKEN TO LARRY H. MILLER CHRYSLER JEEP DODGE RAM BOISE (LOCATED AT 222 S. AUTO DRIVE, BOISE, ID 83709) TO BE DIAGNOSED. THE CONTACT WAS INFORMED THAT IT WAS ACCEPTABLE FOR SOME EXHAUST FUMES TO ENTER THE CABIN OF THE VEHICLE. IT WAS ALSO SUGGESTED BY THE SERVICE ADVISER TO HAVE THE WINDOWS DOWN WHILE OPERATING THE VEHICLE, BUT THE CONTACT FOUND THAT TO BE UNACCEPTABLE. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE ISSUE ON TWO OCCASIONS AND THE CONTACT RECEIVED CASE NUMBERS: [REDACTED] AND [REDACTED] THE APPROXIMATE FAILURE MILEAGE WAS 3,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

THIS TRUCK HAS BEEN BACK TO LARRY MILLER
MANY TIMES & NOT REPAIRED.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THIS EXHAUST IN THE CAB CONTINUES TO BE A
PROBLEM. LARRY MILLER DODGE CANNOT
REPAIR THIS AND SAYS THE EXHAUST IS
WITHIN LIMITS. THERE SHOULD NEVER BE
EXHAUST IN THE CAB OF A TRUCK. THIS
COULD CAUSE DEATH. THE TRUCK WAS
18,000 MILES & IS ALMOST TWO YEARS
OLD. THIS IS A PROBLEM CAUSED BY
THE SMOG DEVICE REQUIRED BY EPA.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

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Penalty for Private Use \$300



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National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
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Washington, D.C. 20077-9382



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



or call:
Vehicle Safety Hotline
888-327-4236

or visit:
www.safercar.gov

If so:
Use the enclosed
form to file a report.



Think your vehicle
has a safety defect?

