


INFORMATION Redacted PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>DOT Auto Safety Hotline <b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p><b>OWNER INFORMATION (Type or Print)</b></p>				<p>Date Received 19-JUN-2017 AUG 27 2017</p>	<p>Repository <input type="checkbox"/></p> <p>Reference No. 11000045</p>
<p>Name</p>		<p>Daytime Telephone Number</p>		<p>E-mail Address None</p>	
<p>Address</p>		<p>Evening Telephone Number</p>			
<p>City HUNTINGDON</p>	<p>State PA</p>	<p>Zip Code</p>			
<p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>					
<p><b>VEHICLE INFORMATION</b></p>					
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1J4AA5D15BL</p>		<p>Make JEEP</p>	<p>Model WRANGLER</p>	<p>Model Year 2011</p>	
<p>Date Purchased 5/2/11</p>	<p>Dealer's Name and Telephone Number Frey Motors, Inc. 717-248-2811</p>		<p>Engine: No. Cylinders 6</p>	<p>Fuel Type: Gas</p>	
<p>Original Owner <input checked="" type="checkbox"/></p>	<p>Dealer's City Lewistown</p>	<p>State PA</p>	<p>Zip Code 17044</p>		
<p>Transmission Type Manual</p>	<p><input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control</p>	<p>Powertrain 3.8L</p>	<p>Multiple Failure:</p>	<p>Incident Date(s) 15-JUN-2017</p>	
<p><b>FAILED COMPONENT(S)/PART(S) INFORMATION</b></p>					
<p>Vehicle Component Codes: 010000 STEERING, 060000 ENGINE (PWS)</p>				<p>Failure Mileage 36580</p>	<p>Failure Speed 55mph</p>
<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b></p>					
<p>Tire Make</p>	<p>Tire Model (Name or Number)</p>		<p>Tire Size (Example P215/65R15)</p>		
<p>DOT No. (Example: DOTM19ABC036)</p>	<p><input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair</p>	<p>Failure Location:</p>			
<p>Tire Component Code</p>			<p>Tire Failure Type:</p>		
<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b></p>					
<p>Make:</p>	<p>Date Manufactured:</p>	<p>Model No./Name:</p>			
<p>Seat Type:</p>		<p>Installation System:</p>			
<p>Child Seat Component Code:</p>		<p>Failed Part:</p>			
<p><b>APPLICABLE INCIDENT INFORMATION</b> (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</p>					
<p>Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Number of Persons Injured 0</p>	<p>Number of Deaths 0</p>	<p>Reported to Police N</p>	
<p><b>Narrative Description of Incident(S), Crash(es), and Injury(ies).</b> Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>					
<p>TL* THE CONTACT OWNS A 2011 JEEP WRANGLER. WHILE DRIVING AT AN UNKNOWN SPEED, THE STEERING WHEEL STIFFENED AND BECAME DIFFICULT TO TURN. IN ADDITION, THE BATTERY AND OVERHEAT WARNING INDICATORS ILLUMINATED AND THE TEMPERATURE GAUGE INCREASED. THE VEHICLE WAS TAKEN TO THE DEALER (FREY MOTORS AT 409 VALLEY ST, LEWISTOWN, PA 17044) WHERE IT WAS DIAGNOSED THAT THE SERPENTINE BELT NEEDED TO BE REPLACED AND THE AIR CONDITION HOSE WAS FRACTURED. THE VEHICLE WAS REPAIRED, BUT THE FAILURE RECURRED. THE MANUFACTURER WAS NOTIFIED AND STATED THAT THERE WAS NO RECALL IN REFERENCE TO THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 36,580.</p> <p>Failure-defect was due to A/C compressor locked up and threw off belt. The a/c compressor must be replaced - it is locked up and will not turn. That caused the belt to come off and also break a hose. Jeep only has 36,580 miles on it. Safety concern is when this happens - you lose your power brakes and steering. Luckily I had no one next to me - and engine overheated (over)</p>					
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.</p>				<p>ATTACH ADDITIONAL SHEETS IF NECESSARY</p>	
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

well off the gauge - I hope I don't have engine problems due to that. Also battery goes dead and you lose what safety devices are associated with that. It happened on the way to the dealer, for air bag safety recall appointment. I am original owner, paid 39,230 for it new, and have all maintenance ~~and~~ procedures done. Jeep has only 36,580 miles - as stated on my bills from the dealer. I notified dealer and manufacturer same day.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

**BUSINESS REPLY MAIL**  
FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NEF-100  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382**



**Think your vehicle has a safety defect?**



**If so:**

**Use the enclosed form to file a report.**

**or visit:**

**www.safercar.gov**

**or call:**

**Vehicle Safety Hotline  
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration

# FREY MOTORS, INC.

## CHRYSLER-DODGE-JEEP-RAM

409 Valley Street • Lewistown, PA 17044

PHONE (717) 248-7811

www.freymotors.net

### SERVICE INVOICE

VIN 1 J 4 A A 5 D 1 5 B L		DATE IN 06/15/17	
YEAR 2011	MAKE JEEP	MODEL WRANGLER	COLOR NATURAL GR N
MILES IN 36580	MILES OUT 36580	FIRST USE 00/00/00 05/21/11	USC HUNTINGDON PA
SEE ALSO	H: [REDACTED]		WRITER DAKOTAH \ 23

(1) CUSTOMER STATES SERPENTINE BELT BROKE OFF  
 TECH REPLACED ACCY BELT NOTE PART OF OLD BELT Labor T30 2 15.80  
 WRAPED AROUND A/C COMPRESSOR CUSTOMER WILL R 53032857AB (BELT) 1 44.50  
 EMOVE  
 NOTE A/C NOT WORKING  
 (30- DAVE-) A  
 Total Repair (Customer )..... 60.30

\* DESIGNATES A NON-MOPAR PART OR ACCESSORIES NOT COVERED BY ANY DISCLAIMER/CHRYSLER WARRANTY.

FREY MOTORS  
 409 VALLEY ST  
 LEWISTOWN, PA 17044  
 (717) 248-7811

Merchant ID: 1580270035  
 Term ID: 0700

### Sale

Application Label: MasterCard

MASTERCARD

XXXXXXXXXXXX

AID: A000000041010

Entry Method: Chip

Apprvd: Online Batch#: 14:16:35

06/15/17

Inv#: [REDACTED] Appr Code: 94693P

Total: \$ 63.92

TVR: 0000000000

TSI: E800

Customer Copy  
 THANK YOU

*PAFQG #*  
 Thank you. We appreciate your business!

	W/C	INT.	CUSTOMER
Next Service NOV '17 Lube-Oil-Filter			
DISCLAIMER OF WARRANTIES <small>Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either expressed or implied, including any implied warranty of merchantability of fitness for a particular purpose, and neither assumes nor authorizes any person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.</small>	.00	.00	Labor 15.80 Parts 44.50 Sublet .00 Waste Dispos .00 Oil/Grease .00 Sub Total 60.30 Tax 3.62 Total (Due) 63.92
X CUSTOMER SIGNATURE	.00	.00	
Page 1 of 1 Job [REDACTED]			
[REDACTED] [REDACTED] [REDACTED] Customer Copy			

