

NHTSA ccmMercury Routing Slip



CL-10995567-2743

Printed: 3/12/2018 INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

NHTSA #: ES18-000900	Rec'd Date: 3/9/2018	Referred By: NAD-200
XREF #:	Doc Type: CGA	Doc Date: 2/28/2018
Delivery: S10 E-MAIL	Address To:	Due Date: 4/6/2018
S10 #:	DOT/I #: 11-180309-018	RMP #:
Subject: LETTER FROM CONGRESSWOMAN DAVIS ON BEHALF OF CONSTITUENT [REDACTED] REGARDING PASSENGER-SIDE AIRBAG IN 2008 INFINITI G37 RECALL NOTICE. STATUS REPORT ON HIS ODI (# 10995567) REPORT FILED WITH NHTSA IN 2017		
Ack Date:	Ack By:	Signed For:
Sign Office: DIRECTOR, GOVERNMENTAL AFFAIRS	Signature: BRIAN BARNARD	
Cleared Date:	Cleared By:	Cleared For:
File Loc:	XREF File:	Closed Date:
Added By: CBUTLER x60180	Modified By: Chris.Butler	
Most Recent Comment:		

Author:

THE HONORABLE SUSAN DAVIS
MEMBER, US HOUSE OF REPRESENTATIVES
2700 ADAMS AVENUE, SUITE 102
SAN DIEGO, CA 92116
Tel: 619-280-5353 Fax: 619-280-5311 E-mail:

Assigned To	Task	Asgn Date	Deadline	Returned Date
NEF-010	REPLY	3/9/2018	4/6/2018	
NGA-010	SIGN	3/9/2018		

RR
3-13-18
W



PRIVACY ACT CONSENT FORM
 THE OFFICE OF CONGRESSWOMAN SUSAN DAVIS
 THE 53RD CONGRESSIONAL DISTRICT OF CALIFORNIA

Office of Congresswoman Susan Davis
 Attn: Constituent Services
 2700 Adams Avenue, Suite 102
 San Diego, CA 92116

1. Print this page
2. Sign the document
3. Mail or fax it with copies of any relevant documents to the address to the right

Phone: (619) 280-5353
 Fax: (619) 280-5311

Contact Information

Date 2018-02-06	
Name [REDACTED]	
Social Security Number [REDACTED]	Birthdate [REDACTED]
City San Diego, CA [REDACTED]	
Phone [REDACTED]	Email [REDACTED]

Case Information

Agency Dept of Transportation, NHTSA	
Claim number or other identifier ODI 10995567	
Branch of Service	Military Rank
Assistance Requested Passenger-side airbag in 2008 Infiniti G37 failed. There was a recall for this defect in 2008 but my VIN was not included. Dealership quoted \$4,355 to fix. I filed ODI #10995567 in June 2017 and NHTSA was going to open an investigation. This is a known problem to Infiniti. They have fixed other vehicles with the same problem. I believe they should fix mine. I would like to know the status of the investigation. Kind regards, [REDACTED]	

Privacy Release

I, [REDACTED] authorize the Dept of Transportation, NHTSA to release personal information to Congresswoman Susan Davis United States Representative. In accordance with the Privacy Act of 1974 (5 U.S.C. § 552), I hereby authorize Congresswoman Susan A. Davis, or a designated member of her staff, to inquire with the appropriate federal agencies stated in this authorization form to provide assistance or to resolve the matter described.

The Privacy Act of 1974 (5 U.S.C. § 552) requires that Members of Congress or their staff have written authorization before they can obtain information about an individual's case. We must have your signature to proceed with a casework inquiry.

Signature [REDACTED]	Date 02/06/2018
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[Back to homepage](#)

2018 MAR -9 P 4: 33
 RECEIVED-NHTSA
 EXECUTIVE SECRETARIAT

2008 Infiniti G37 Recalls



[Make: Infiniti Change](#) | [Model: G37 Change](#) | [Year: 2008 Change](#)

2008 INFINITI G37

Report Date: October 07, 2008
Campaign Number: 08V521000
Component: AIR BAGS

Summary: NISSAN IS RECALLING 204,361 MY 2007-2008 ALTIMA, ALTIMA HYBRID, 350Z, 350Z ROADSTER, MY 2008 ALTIMA COUPE, ROGUE, MY 2009 MURANO, AND INFINITI MY 2007-2008 G35 SEDAN, MY 2008 G37 COUPE AND EX35 PASSENGER VEHICLES EQUIPPED WITH CONTINENTAL AUTOMOTIVE SYSTEMS' OCCUPANT CLASSIFICATION SYSTEM (OCS) CONTROL UNITS. A VARISTOR IN THE OCS CONTROL UNIT LOCATED IN THE PASSENGER SEAT CUSHION MAY HAVE BEEN MANUFACTURED OUT OF SPECIFICATION. UNDER CERTAIN CONDITIONS, THIS COULD CAUSE AN INTERRUPTION OF SIGNAL BETWEEN THE OCS AND THE AIR BAG CONTROL UNIT (ACU).

Consequence Summary: THIS COULD RESULT IN THE PASSENGER AIR BAG BEING SUPPRESSED WHICH COULD FAIL TO PROVIDE ADEQUATE PROTECTION IN THE EVENT OF A CRASH.

Corrective Summary: DEALERS WILL TEST THE SIGNAL BETWEEN THE OCS AND ACU SYSTEMS USING A SPECIAL TOOL TO CHECK THAT IT IS FUNCTIONING AS DESIGNED. IF NECESSARY, THE SEAT CUSHION (CONTAINING OCS HARDWARE) WILL BE REPLACED WITH A NEW ONE MANUFACTURED TO SPECIFICATION. THE RECALL BEGAN ON NOVEMBER 4, 2008. OWNERS MAY CONTACT NISSAN AT 1-800-647-7261 OR INFINITI AT 1-800-662-6200.

2008 INFINITI G37

Report Date: October 07, 2008
Campaign Number: 08V521000
Component: ELECTRICAL SYSTEM; SOFTWARE

Summary: NISSAN IS RECALLING 204,361 MY 2007-2008 ALTIMA, ALTIMA HYBRID, 350Z, 350Z ROADSTER, MY 2008 ALTIMA COUPE, ROGUE, MY 2009 MURANO, AND INFINITI MY 2007-2008 G35 SEDAN, MY 2008 G37 COUPE AND EX35 PASSENGER VEHICLES EQUIPPED WITH CONTINENTAL AUTOMOTIVE SYSTEMS' OCCUPANT CLASSIFICATION SYSTEM (OCS) CONTROL UNITS. A VARISTOR IN THE OCS CONTROL UNIT LOCATED IN THE PASSENGER SEAT CUSHION MAY HAVE BEEN MANUFACTURED OUT OF SPECIFICATION. UNDER CERTAIN CONDITIONS, THIS COULD CAUSE AN INTERRUPTION OF SIGNAL BETWEEN THE OCS AND THE AIR BAG CONTROL UNIT (ACU).

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GO FURTHER

2017 FUSION

SEPT 2016 MSRP \$22,999. Dealer Fee, Title & State

\$219 / month

DOWN PAYMENT

36 MONTHS

LEASE TERM

\$2,700 CASH DUE AT SIGNING*

BUILD A PRICE
VIEW OFFERS

San Diego County Rent a Car

- Learn More About **Infiniti G37**
- Get pricing on a Infiniti G37
- View Videos
- Autobytel Car of the Year Awards
- Expert Car Care Advice

CUSTOMER #: [REDACTED]



KEARNY MESA
INFINITI

A STEP ABOVE

4870 Convoy Street
San Diego, CA 92111
Phone: 858-573-1700
Fax: 858-573-9464

www.kearnymesainfiniti.com

INVOICE

PAGE 1

SAN DIEGO, CA
HOME:
BUS:

CONT: [REDACTED]
CELL: [REDACTED]

SERVICE ADVISOR: 997571 DARRYL HERN

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
	08	INFINITI G37	JNKC64E78N [REDACTED]		77364/77364	[REDACTED]	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PD NO	RATE	PAYMENT	INV DATE
10FEB08 DD		10FEB2012	WAIT 16JUN17		0.00	CASH	16JUN17

R.Q. OPENED: [REDACTED] READY: [REDACTED] OPTIONS: ENG:3.7_Liter_Gasoline

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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A CUSTOMER REQUESTS WIPER BLADE REPLACEMENT
NOTE INSTALLED FRONT WIPER BLADES

997530	C					0.00	0.00
1	B88YU-HS26JNW	26370	BLADE				
	ASSY WINDSHIELD WIPER NO 1				24.73	24.73	24.73
1	B88YU-HS17JNW	26370	BLADE				
	ASSY WINDSHIELD WIPER NO 1				22.25	22.25	22.25
50K	50,000 MILE CLUB DISCOUNT					-7.05	-7.05
PARTS:	46.98	LABOR:	0.00	OTHER:	-7.05	TOTAL LINE A:	39.93

B CUSTOMER REPORTS THE AIRBAG LIGHT IS FLASHING
CAUSE: CODE B1018 STORED

997530	C					150.00	150.00
50K	50,000 MILE CLUB DISCOUNT					-22.50	-22.50
PARTS:	0.00	LABOR:	150.00	OTHER:	-22.50	TOTAL LINE B:	127.50

FOUND FAILURE WITH OCS CONTROL UNIT CONTROL UNIT COMES COMPLETE
WITH PASSENGER FRONT CUSHION ASSEMBLY - \$4355

C CHK TIRE DEPTH and PRESSURE
TIRE CHK TIRE DEPTH and PRESSURE

997530	C					0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE C:	0.00

D MULTI POINT INSPECTION
INSP MULTI POINT INSPECTION

997530	C					0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE D:	0.00

E** FRONT BRAKES 3MM - \$289.95
DECBP BRAKE PADS (WORN)

997530	ISP						(N/C)
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QUESTIONS? COMMENTS? CALL 858-573-1700

* ALL PARTS NEW UNLESS OTHERWISE SPECIFIED *
REMANUFACTURED PARTS SPECIFIED BY R OR RE

No vehicles released after service department hours. Please return your loan car promptly after your vehicle is ready, or a rental charge of \$99 per day will be applied to your bill. Please return your loan car with the gas tank at least 1/2 full. We accept cash, Check or VISA, MasterCard, Discover and American Express credit cards. Thank

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER SIGNATURE

BAR # AC 244416

EPA# CAL 000309979 / CAL 000382588

11-180300-018

INVOICE TYPE 2 - MEC - MARCH

CUSTOMER COPY



KEARNY MESA
INFINITI
A STEP ABOVE

INVOICE

4670 Convoy Street
San Diego, CA 92111
Phone: 858-573-1700
Fax: 858-573-9464
www.kearnymesainfiniti.com

PAGE 2

SAN DIEGO, CA
HOME:
BUS:

CONT: [REDACTED]
CELL: [REDACTED]

SERVICE ADVISOR: 997571 DARRYL HERN

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	08	INFINITI G37	JNKCV64E78M		77364/77364		
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
10FEB08 DI		10FEB2012	WARR 16JUN17		0.00	CASH	16JUN17
R.O. OPENED	READY	OPTIONS: ENG:3.7_Liter_Gasoline					
08:30	16JUN17	10:14	16JUN17				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00							

F** ENGINE OIL LEAK DETECTED AND TIMING CHAIN INNER CASE - \$9200 DECLK FLUID LEAK REPAIR (N/C)							
997530 ISP							
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE F: 0.00							

G** AIRBAG LIGHT IS ON FOR FAILURE WITH OCS CONTROL UNIT - ONLY COMES AS COMPLETE CUSHION ASSEMBLY \$4355 DECLK ELECTRICAL SYSTEM REPAIR (N/C)							
997530 ISP							
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE G: 0.00							

H** POWER STEERING FLUID DARK - REC FLUID EXCHANGE - \$159 DECLK POWER STEERING FLUID (N/C)							
997530 ISP							
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE H: 0.00							

EST: 199.00 16JUN17 08:30 SA: 997571

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* ALL PARTS NEW UNLESS OTHERWISE SPECIFIED *
REMANUFACTURED PARTS SPECIFIED BY R OR RE

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DESCRIPTION	TOTALS
LABOR AMOUNT	150.00
PARTS AMOUNT	46.98
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	196.98
LESS INSURANCE	29.55
SALES TAX	3.09
PLEASE PAY THIS AMOUNT	170.52

CUSTOMER SIGNATURE

BAR # AC 244415

EPA# CAL 000309979 / CAL 000382588

11-180309-018

CUSTOMER COPY



Office of the Secretary of Transportation
Governmental Affairs

Control number: I1-180309-018	Action office: NHTSA
Document date: 2/28/2018	Due date: 4/6/2018
Author(s): Susan Davis	
Subject: Inquiry on behalf of constituent [REDACTED] regarding ODI report he filed with NHTSA.	
Action: Direct Reply	

Comments:

Date	Action	Action by
3/9/2018	Folder Sent for Draft to Action Office: NHTSA for 'Direct Reply'.	Tonya.Gross
3/9/2018	Updated Folder Information.	Tonya.Gross
3/9/2018	Work Folder Assigned to NHTSA.	Tonya.Gross
3/9/2018	Incoming File Uploaded.	Tonya.Gross
3/9/2018	Control Number Created.	Tonya.Gross

Date	Note	Note by
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