

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
				Date Received 15-JUN-2017 AUG 30 2017	
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	
City		State		Zip Code	
DECATUR		GA			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side			Make		Model
2C4RDGCG3ER			DODGE		CARAVAN
Date Purchased			Dealer's Name and Telephone Number		Model Year
01/30/2015			Toyota South 770-961-0225		2014
Original Owner			Dealer's City		Engine:
☐			Morrow GA		No: Cylinders
Transmission Type			State		Fuel Type:
☐ Antilock Brakes			GA		Reg.
☐ Cruise Control			Zip Code		
			30202		
Powertrain			Multiple Failure:		Incident Date(s)
					15-MAR-2015
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 060000 ENGINE (PWS)				Failure Mileage	Failure Speed
				95000	45
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment		Failure Location:	
☐ Prior Repair					
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash		Fire		Number of Persons Injured	
☐ Yes ☒ No		☐ Yes ☒ No		Number of Deaths	
				Reported to Police	
				N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2014 DODGE CARAVAN. WHILE DRIVING 45 MPH, THE CHECK ENGINE WARNING INDICATOR ILLUMINATED WITHOUT WARNING. THE VEHICLE WAS TAKEN TO LANDMARK DODGE OF MORROW, GEORGIA WHERE IT WAS DETERMINED THAT THE ENGINE WAS FAULTY AND NEEDED TO BE REPLACED. IN ADDITION, AN INDEPENDENT MECHANIC (JD AUTO OF DECATUR, GA, LOCATED ON 2450 MORROW DRIVE) REPLACED THE STARTER, ALTERNATOR, AND RADIATOR PRIOR TO THE ENGINE FAILURE DIAGNOSIS. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 95,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The Engine is know good I have did
Repairs After Repairs Battie, Oldenation,
Motor For the doors also Window. New Locks
Rations, New Cyinders, Just part After part.
Nother Keep the car running. Bad Engine.
All these things was done seece 2016 thw 2017
Wont drive beacause it might blow up.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

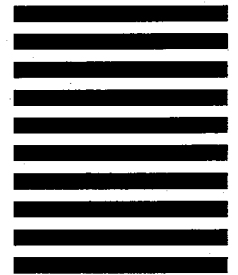
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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ON 201
11 AUG '17
FMS



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IF MAILED
IN THE
UNITED STATES**



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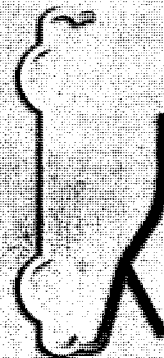
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WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**

**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Defects Investigation (VDI)
U.S. Department of Transportation
National Highway Traffic Safety Administration