

 INFORMATION ACT (FOIA) 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration		Date Received 15-JUN-2017 AUG 02 2017	Repository ☐ Reference No. 10995335
OWNER INFORMATION (Type or Print)			
Name [REDACTED]		Daytime Telephone Number [REDACTED]	E-mail Address [REDACTED]
Address [REDACTED]		Evening Telephone Number [REDACTED]	
City DAYTON	State OH	Zip Code [REDACTED]	
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1C3CDFB5FD [REDACTED]		Make DODGE	Model DART
Model Year 2015		Engine: No: Cylinders	Fuel Type:
Date Purchased	Dealer's Name and Telephone Number		
Original Owner ☐	Dealer's City	State	Zip Code
Transmission Type ☐ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 14-OCT-2015
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: 060000 ENGINE (PWS)		Failure Mileage 35000	Failure Speed
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:	
Tire Component Code		Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:		Failed Part:	
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths
		Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2015 DODGE DART. WHILE DRIVING VARIOUS SPEEDS, A BEEPING NOISE WAS HEARD COMING FROM THE INSTRUMENT PANEL. THE BATTERY WARNING INDICATOR ILLUMINATED AND THE VEHICLE STALLED WHILE IN TRAFFIC. THE VEHICLE RESTARTED AFTER THE THIRD ATTEMPT. THE FAILURE RECURRED EACH TIME THE OIL LIFE REACHED BETWEEN 30% OR 40%. THE VEHICLE WAS TAKEN TWICE TO THE DEALER (DAVE DENNIS, LOCATED IN BEAVER CREEK, OH) WHERE IT WAS DIAGNOSED THAT THE OIL WAS TWO QUARTS LOW. THE VEHICLE WAS BEING TESTED FOR OIL CONSUMPTION. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 35,000.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			
ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

DAVE Dennis repaired & did oil consumption Report & test. enclosed are all paperwork.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

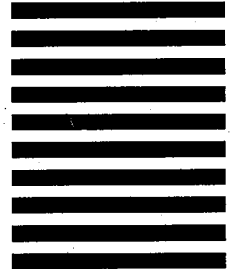
National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL

FIRST CLASS MAIL

PERMIT NO. 1888

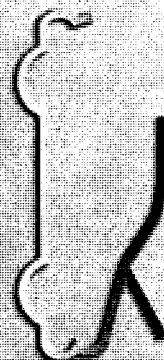
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

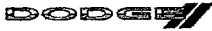
Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Representative (VOC)
U.S. Department of Transportation
National Highway Traffic Safety Administration

DAVE DENNIS CHRYSLER DODGE JEEP RAM

4232 Col. Glenn Hwy. - I 675 @ Exit 15
BEAVERCREEK, OHIO 45431
Telephone (937) 429-5566
www.davedennis.com



Jeep.



CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR ROB	88954	TAG NO. 976	INVOICE DATE 07/14/17	[REDACTED]
DAYTON, OH [REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 36,617	COLOR LASER BLUE	[REDACTED]
	YEAR / MAKE / MODEL 15 / DODGE / DART			DELIVERY DATE 06/08/15	DELIVERY MILES 85
	VEHICLE I.D. NO. 1C3CDFBB5FD [REDACTED]			SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.	R.O. DATE 07/07/17		
RE [REDACTED]	BUSINESS PHONE	COMMENTS			

MO: 36620

COMMENTS
GOODWILL RENTAL UNTIL 07/10 PM - LACK OF COMPRESSION STAR CASE
OIL CONSUMPTION

TOTALS

CASH ☐ CHECK# M/C VISA DISCOVER ☐

CHARGE ☐ NO CHARGE ☐

ACCEPTED BY []
DATE []

TOTAL LABOR.... 0.00
TOTAL PARTS.... 0.00
TOTAL SUBLET... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 0.00
TOTAL MISC DISC 0.00
TOTAL TAX..... 0.00

TOTAL INVOICE \$ 0.00

Thank you for your patronage. You may get a survey from us regarding your visit. If for any reason you can't give us a 100%, PLEASE CALL US. Our goal is to make you CUSTOMER ONE with us!

CUSTOMER SIGNATURE _____

LIMITED WARRANTY

This dealership warrants all parts and labor performed in conjunction with this repair for 24 months or twenty-four thousand (24,000) miles, whichever comes first. If any factory part or labor fails in normal service within that period, the dealership will replace the defective parts and/or repair any defect in workmanship. Except for any limited warranty given above, this dealership disclaims all warranties, express or implied, including any implied warranties of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said parts and accessories. This dealership shall not be liable for any incidental or consequential damages or commercial losses arising out of such purchase. (A copy of this repair order invoice must be presented.)

THANK YOU FOR THIS OPPORTUNITY TO SERVE YOU. IT IS OUR AIM TO PERFORM ALL THE REPAIRS REQUESTED ON THIS REPAIR ORDER TO YOUR COMPLETE SATISFACTION. IF OUR SERVICE WAS SATISFACTORY TELL YOUR FRIENDS, IF NOT, PLEASE TELL US IMMEDIATELY.

SERVICE DEPT. HOURS:

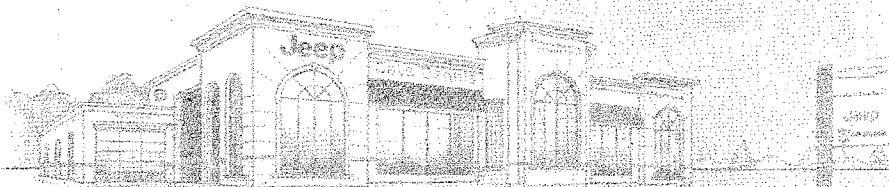
MON. - WED. - FRI.
7:00 A.M. - 6:00 P.M.

TUES. - THURS.
7:00 A.M. - 7:00 P.M.

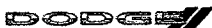
FIVE STAR



Thank You



4232 Col. Glenn Hwy. - I 675 @ Exit 15
BEAVERCREEK, OHIO 45431
Telephone (937) 429-5566
www.davedennis.com



RAW

11/11/2016

CUSTOMER NO.	ADVISOR	88954	TAG NO.	976	INVOICE DATE	07/14/17	INVOICE NO.	
	ROB							
	LABOR RATE	LICENSE NO.	MILEAGE	36,617	COLOR	LASER BLUE		
	YEAR / MAKE / MODEL	15/DODGE/DART			DELIVERY DATE	06/08/15	DELIVERY MILES	85
DAYTON, OH	VEHICLE I.D. NO.	1C3CDFB85FD			SELLING DEALER NO.		PRODUCTION DATE	
	F.T.E. NO.	P.O. NO.			R.O. DATE	07/07/17		
RES	BUSINESS PHONE	COMMENTS					MO: 36620	

LABOR & PARTS		ENGINE SYS DIAG	TECH(S) 29276 59460	WARRANTY		
RE-INSPECT OIL CONSUMPTION TEST						
VERIFIED ENGINE BURNING 1.3 QUARTS OVER A 1000 MILE PERIOD.						
PERFORMED COMPRESSION TEST. 1-135PSI, 2-75PSI, 3-145PSI,						
4-140PSI. PERFORMED LEAK DOWN TEST, FOUND CYLINDER #2 HAS						
EXCESSIVE LEAKAGE THROUGH INTAKE AND POSSIBLY CRANK CASE.						
REC						
TO REPLACE CYLINDER HEAD AND RETEST.						
REMOVED ALL NECESSARY COMPONENTS, REPLACED CYLINDER HEAD. RE						
INSTALLED ALL REMOVED COMPONENTS AND TESTED OPERATION. OK						
AT THIS TIME.						
CUSTOMER TO RETURN IN 1000 MILES TO REINSPECT						
PARTS-----	QTY----	FP-----	NUMBER-----	DESCRIPTION-----	UNIT PRICE-	
JOB # 1	1		5048020-AD	HEAD ENGI 09003004		WARRANTY
JOB # 1	1		5047499-AA	GASKET EX 09001004		WARRANTY
JOB # 1	4		4627326-AD	GASKET IN 09001004		WARRANTY
JOB # 1	1		21421250-00	SEAL CRAN 09011001		WARRANTY
JOB # 1	1		4892339-AA	FILTER EN 09057006		WARRANTY
JOB # 1	6		68397239-PA	OIL OW-20 01081090		WARRANTY
JOB # 1	1		68082860-AB	ADHESIVE 01081005		WARRANTY
JOB # 1	1		68163849-AB	ANTIFREEZ 01081004		WARRANTY
JOB # 1	1		68188889-AF	GASKET CY 09001006		WARRANTY
JOB # 1	1		5047264-AA	SEAL THER 09011001		WARRANTY
JOB # 1	1		5047468-AA	GASKET NO 09001004		WARRANTY
JOB # 1	1		5047440-AC	GASKET CY 09001004		WARRANTY
JOB # 1	1		SP148183-AC	PLUG NONE 08036114		WARRANTY
JOB # 1	1		5048020-AD	CORE RETURN		WARRANTY
JOB # 1	4		5047439-AB	GASKET IG 09001004		WARRANTY
JOB # 1	1		68223608-AA	O RING NO 14073007		WARRANTY
JOB # 1	1		68223607-AA	O RING NO 14073007		WARRANTY

LIMITED WARRANTY

This dealership warrants all parts and labor performed in conjunction with this repair for 24 months or twenty-four thousand (24,000) miles, whichever comes first. If any factory part or labor fails in normal service within that period, the dealership will replace the defective parts and/or repair any defect in workmanship. Except for any limited warranty given above, this dealership disclaims all warranties, express or implied, including any implied warranties of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said parts and accessories. This dealership shall not be liable for any incidental or consequential damages or commercial losses arising out of such purchase. (A copy of this repair order invoice must be presented.)

THANK YOU FOR THIS OPPORTUNITY TO SERVE YOU. IT IS OUR AIM TO PERFORM ALL THE REPAIRS REQUESTED ON THIS REPAIR ORDER TO YOUR COMPLETE SATISFACTION. IF OUR SERVICE WAS SATISFACTORY TELL YOUR FRIENDS, IF NOT, PLEASE TELL US IMMEDIATELY.

SERVICE DEPT. HOURS:

MON. - WED. - FRI.

7:00 A.M. - 6:00 P.M.

TUES. - THURS.

7:00 A.M. - 7:00 P.M.

FIVE STAR



Thank You