 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline</p> <p>Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p>OWNER INFORMATION (Type or Print)</p>		<p>Date Received 13-JUN-2017 AUG 03 2017</p>	<p>Repository <input type="checkbox"/></p> <p>Reference No. 10994965</p>		
<p>Name</p>		<p>Daytime Telephone Number</p>	<p>E-mail Address</p>		
<p>Address</p>		<p>Evening Telephone Number</p>			
<p>City MAZON</p>	<p>State IL</p>	<p>Zip Code</p>			
<p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>					
<p>VEHICLE INFORMATION</p>					
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side KNAFX4A88F5</p>		<p>Make KIA</p>	<p>Model FORTE</p>	<p>Model Year 2015</p>	
<p>Date Purchased 5/22/2015</p>	<p>Dealer's Name and Telephone Number World Kia 815-725-2575</p>		<p>Engine: No: Cylinders 4</p>	<p>Fuel Type: gas</p>	
<p>Original Owner <input checked="" type="checkbox"/></p>	<p>Dealer's City Joliet</p>	<p>State IL</p>	<p>Zip Code 60435</p>		
<p>Transmission Type AUTOMATIC</p>	<p><input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control</p>	<p>Powertrain ENGINE FAILURE</p>	<p>Multiple Failure:</p>	<p>Incident Date(s) 06-JUN-2017</p>	
<p>FAILED COMPONENT(S)/PART(S) INFORMATION</p>					
<p>Vehicle Component Codes: 060000 ENGINE (PWS), 110000 ELECTRICAL SYSTEM</p>			<p>Failure Mileage 39000 38,717</p>	<p>Failure Speed 45</p>	
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p>					
<p>Tire Make</p>		<p>Tire Model (Name or Number)</p>		<p>Tire Size (Example P215/65R15)</p>	
<p>DOT No. (Example: DOTM19ABC036)</p>		<p><input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair</p>	<p>Failure Location:</p>		
<p>Tire Component Code</p>			<p>Tire Failure Type:</p>		
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p>					
<p>Make:</p>		<p>Date Manufactured:</p>		<p>Model No./Name:</p>	
<p>Seat Type:</p>		<p>Installation System:</p>			
<p>Child Seat Component Code:</p>		<p>Failed Part:</p>			
<p>APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</p>					
<p>Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Number of Persons Injured</p>	<p>Number of Deaths</p>	<p>Reported to Police N</p>	
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>					
<p>TL* THE CONTACT OWNS A 2015 KIA FORTE. THE CONTACT STATED THAT THERE WAS AN ABNORMAL NOISE THAT SUDDENLY PROGRESSED WHILE THE VEHICLE WAS BEING PULLED INTO THE DRIVEWAY TO BE PARKED. THE VEHICLE WAS NOT SAFE TO DRIVE AND WAS TOWED TO THE DEALER (WORLD KIA JOLIET, 2525 W JEFFERSON ST, JOLIET, IL 60435, (815) 725-2575). THE DEALER INDICATED THAT THE ENGINE WAS A GDI MODEL. THE MANUFACTURER HAD NOT DEVELOPED A REPAIR SOLUTION AND THAT THERE WAS A CAMPAIGN TO ADDRESS THE GDS MODEL TYPES. THE CONTACT WAS UNCERTAIN AS TO WHY THE DEALER HAD NOT BEEN ABLE TO DETERMINE A SOLUTION. THE REPAIR CONCERNS WERE TO BE ESCALATED BUT, WHEN THE CONTACT FOLLOWED UP, THEY HAD NOT BEEN ESCALATED. THE APPROXIMATE FAILURE MILEAGE WAS 39,000.</p>					
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.</p>			<p>ATTACH ADDITIONAL SHEETS IF NECESSARY</p>		
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I have no paperwork to attach as communication was done via phone to Kia Corporate and dealer. Engine was eventually replaced - dealer initially blamed failure on lack of maintenance. Was able to find oil purchase receipts and provided picture of oil filters that I had previously purchased for Hyundai. Dealer removed valve cover and stated that maintenance was properly performed so warranty was honored. Dealer lied about GDS engines (no such thing) Kia's previous issue was with '11-'14 GDI 2.0L engines. This vehicle is a 2015 w/ 2.0L GDI engine. Kia still has an issue which they refuse to recognize. Because of lack of trust in vehicle & repair, vehicle has been traded.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

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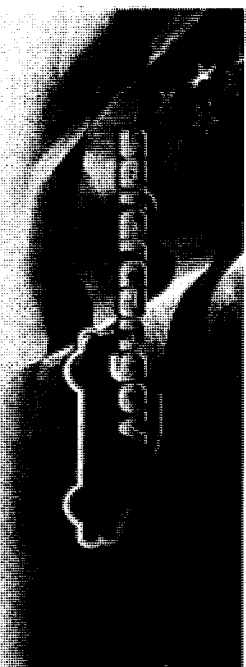


NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

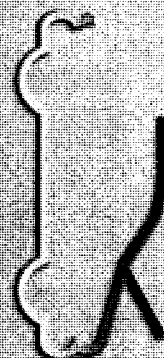
BUSINESS REPLY MAIL
FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



NHTSA
U.S. Department of Transportation
National Highway Traffic Safety Administration